



INSPECTIONS DIVISION

PROGRAMS

	2006-07 Actual	2007-08 Budget	2008-09 Adopted	2009-10 Projected
Administration				
Responsible for overall Inspections administration, the interpretation and application of the North Carolina State Building Code and the approval of building plans, drawings, etc.				
<i>Appropriation</i>	577,021	610,501	727,138	761,496
<i>Full Time Equivalent Positions</i>	2	2	3	3
Building Inspections				
Protects the lives, health and property of Greensboro citizens through enforcement of the North Carolina State Building Code (general construction, plumbing, heating and electrical) and portions of the Zoning Ordinance.				
<i>Appropriation</i>	2,492,230	2,548,076	2,612,261	2,705,887
<i>Full Time Equivalent Positions</i>	39	39	38	38
Local Ordinance Inspections				
Protects citizen safety and welfare through enforcement of the Local Housing Ordinance, the Junked/Abandoned Vehicle Ordinances and Property Cleanliness Ordinances.				
<i>Appropriation</i>	997,344	1,233,070	1,025,103	1,045,454
<i>Full Time Equivalent Positions</i>	13.25	13.25	13.25	13.25

Departmental Goals & Objectives

- Achieve 95% satisfaction response on customer surveys.
- Inspect and issue 19,200 Certificates of Occupancy and repair 5,000 units to standard condition.
- Review all plans submitted for permits within committed deadline.
- Remove 100% of tagged abandoned vehicles within 7 days.
- Bring into compliance 75% of houses with Minimum Housing Code violations within 180 days of original inspection.
- Provide same day service for 90% of requested trade inspections.
- Present for action by Housing Commission all substandard properties that remain closed and/or unrepaired twenty-four months after first notice of non-compliance.
- Maintain average response time for resolving complaints at or below 24 hours.
- Upon finding new construction to be in compliance with State Building Code, issue Certificate of Occupancy within 2 days.
- Maintain fees at a level to recover 80% of cost of the Inspections Division, excluding Local Ordinance.
- Benchmark personnel resource allocation and compare to other major N. C. Cities.

PERFORMANCE MEASURES

	2006-07 Actual	2007-08 Budget	2008-09 Projected	2009-10 Projected
WORKLOAD MEASURES				
• Total number residential plans reviewed	500	500	475	475
• # of inspections on closed dwellings/units	906	906	450	450
• # of inspections performed by LOE	17,854	24,611	18,450	18,450
• # of commercial plans reviewed	1,060	1,060	973	973
• # of vehicles towed	1,043	1,040	750	750
EFFICIENCY MEASURES				
• Average cost per permit	\$113.00	\$115.00	\$117.00	\$117.00
• Average number of inspections per week				
• Trades	78	78	78	78
• LOE	27	38	28	28
• Average cost per inspection				
• Trades	\$30	\$30	\$31	\$31
• LOE	\$56	\$50	\$65	\$65
EFFECTIVENESS MEASURES				
• % abandoned vehicles removed w/in 7 days	100%	100%	N/A	N/A
• % of closed units submitted to Commission	100%	100%	99%	99%
• % of plans reviewed in committed time	96%	98%	97%	97%

BUDGET SUMMARY

	2006-07 Actual	2007-08 Budget	2008-09 Adopted	2009-10 Projected
Expenditures:				
Personnel Costs	3,198,161	3,229,194	3,441,067	3,575,335
Maintenance & Operations	868,434	1,162,453	923,435	937,502
Capital Outlay	0	0	0	0
Total	4,066,595	4,391,647	4,364,502	4,512,837
Total FTE Positions	54.25	54.25	54.25	54.25
Revenues:				
Licenses/Permits	3,356,831	3,632,550	3,112,250	3,298,833
User Charges	133,122	143,500	154,500	156,045
All Other	97,492	119,100	65,000	65,650
Subtotal	3,587,445	3,895,150	3,331,750	3,520,528
General Fund Contribution	479,150	496,497	1,032,752	992,309
Total	4,066,595	4,391,647	4,364,502	4,512,837

BUDGET HIGHLIGHTS

- FY 08-09 Budget is decreasing by about \$27,000 over the previous year; or less than 1%.
- Building Inspections has suffered a decline in permits as a result of the slump in the housing segment of the economy that will continue to affect FY 08-09.
- One Permits Technician position was eliminated from the FY 08-09 budget. In addition, two Rental Unit Certificate of Occupancy (RUCO) Code Enforcement positions that were added to meet the program's requirements of inspecting all units by 11/30/08 will end in December, 2008.
- Local Ordinance Enforcement will reduce its operations by approximately \$118,000 as a result of the successful RUCO program. The level of service will remain the same, but with less resources.