

# GREENSBORO/HIGH POINT/GUILFORD COUNTY WORKFORCE DEVELOPMENT CONSORTIUM

The Workforce Development Consortium, through the Training & Employment Services Division, has administrative and program responsibilities for services to assist persons who, because of limited education, technical, or work readiness skills, are unable to obtain and retain employment.

## PROGRAMS

	2006-07 Actual	2007-08 Budget	<b>2008-09 Adopted</b>	2009-10 Projected
--	-------------------	-------------------	----------------------------	----------------------

### Workforce Investment Act

The Workforce Investment Act requires:

- Implementation of One Stop (JobLink) Career Centers, with multi-agency staffing, as the primary mechanism for delivering employment and training services. One-Stop JobLink Career Centers are operated in both High Point and Greensboro. Both centers have partners from at least six other agencies on-site.
- Increased accountability for outcomes and customer satisfaction among both employers and jobseekers.
- Primary services available to a universal population, without regard to eligibility.

WIA also provides resources specifically earmarked to serve adults, dislocated workers, and youth with priority on educational development, skill building, and obtaining sustainable employment.

<i>Appropriation</i>	2,669,070	2,466,857	<b>2,369,277</b>	2,369,277
<i>Full Time Equivalent Positions</i>	27.706	29.456	<b>29.334</b>	29.334

### Program Administration

Represents a cost pool of administrative support available from multiple grant sources to provide management, oversight and compliance for all WIA grant activities. Carry-over funds from earlier grants remain available to assist with staff expenses.

<i>Appropriation</i>	274,342	274,025	<b>263,253</b>	263,253
<i>Full Time Equivalent Positions</i>	4.50	4.50	<b>3.50</b>	3.50

## Departmental Goals & Objectives

- 60% of adults who exit the WIA program enter employment having earned employer recognized credentials.
- Attain 72% of youth who enter the WIA program without a high school diploma or equivalent earn a diploma or GED by the time they exit the program.
- Increase to 87.5% the number of adults who exit the program with jobs and retain employment for 90+ days.
- Ensure that for jobs listed with the JobLink system, that 60% of formal referrals for those openings are hired.

## PERFORMANCE MEASURES

	2006-07 Actual	2007-08 Budget	<b>2008-09 Projected</b>	2009-10 Projected
--	-------------------	-------------------	------------------------------	----------------------

### EFFECTIVENESS MEASURES

• Percent of adults finding & retaining unsubsidized employment for 90 + days	85%	91%	90%	90%
• Percent of youth achieving employment or academic enhancement	85%	91%	90%	90%
• Percent of dislocated workers entering unsubsidized employment	85%	91%	90%	90%
• Percent of customers rating services as "satisfactory" or above	85%	91%	90%	90%

- Percent of adults entering employment with employer recognized credentials N/A 52% 65% 68%
- Percent of youth without a diploma or GED that earn one during enrollment N/A 51% 70% 70%

## ***BUDGET SUMMARY***

	2006-07 Actual	2007-08 Budget	<b>2008-09 Adopted</b>	2009-10 Projected
<b>Expenditures:</b>				
Personnel Costs	1,537,045	1,311,928	<b>1,386,831</b>	1,320,000
Maintenance & Operations	1,406,367	1,428,954	<b>1,245,699</b>	1,312,530
Capital Outlay	0	0	<b>0</b>	0
 Total	 2,943,412	 2,740,882	 <b>2,632,530</b>	 2,632,530
Total FTE Positions	32.206	35.956	<b>32.834</b>	32.834
<b>Revenues:</b>				
Intergovernmental	2,943,412	2,740,882	<b>2,632,530</b>	2,632,530
 Total	 2,943,412	 2,740,882	 <b>2,632,530</b>	 2,632,530

## ***BUDGET HIGHLIGHTS***

- The FY 08-09 budgets a decrease of 3.9% which is a result of decreased federal funding.
- Open a greatly expanded JobLink Career Center in High Point that will allow for the full integration of Workforce Investment Act and Employment Security Commission programs under one roof, as well as providing more room for partnership expansion and services to the High Point business and jobseeker communities.
- Continue to improve and enhance services to the business customer including pipeline development focused in the healthcare, advanced manufacturing and distribution/logistics fields. Expansion will be driven by increased investment in marketing and implementation of the WorkKeys job skills assessment system that measures real-world foundational and personal skills of incumbent and potential employees and matches those skills to detailed job analyses.
- The local Workforce Development Board will continue to facilitate cooperation with the other five Boards in the Piedmont Triad Region to create a true regional approach to workforce and economic development, resulting in economies of scale, more effective leveraging of limited dollars, more comprehensive responses to economic development initiatives and common program applications such as the Virtual Job Fair concept begun in 2008