

January 14, 2009

Subject: Water and Sewer connections

Dear Sir/Madam:

To concentrate our maintenance crews' efforts on our core functions of maintenance and repair of Greensboro's water and sewer systems; the Water Resources Department will no longer install new water or sewer service connections be they residential or commercial.

Customers requiring new water or sewer service connections or requiring the modification of any existing water or sewer service connection must contact a licensed utility contractor to have the work done.

The Water Resources Department will continue to provide inspection permits for this type work. An inspection permit issued by the Water Resources Department will continue to be required for any additions or modifications to the water and sewer systems.

This change will be effective March 1, 2009. Any permits paid for; in full, before March 1, 2009 will be completed by the Water Resources Department.

The only exception to this change in procedure is when an emergency water or sewer connection is required as a "public necessity" due to the failure of a well or septic tank system.

Sincerely,

Department of Water Resources