

Resident Survey 2009

1. How safe would you feel walking in your neighborhood after dark?

Text	Count	% Total
Somewhat Safe	19	28%
Somewhat Unsafe	15	22%
Very Safe	22	33%
Very Unsafe	11	16%

2. How safe would you feel walking in your neighborhood during the day?

Text	Count	% Total
Somewhat Safe	15	22%
Somewhat Unsafe	9	13%
Very Safe	42	63%
Very Unsafe	1	1%

3. How safe do you feel doing business or visiting areas of Greensboro outside of your neighborhood?

Text	Count	% Total
Somewhat Safe	30	45%
Somewhat Unsafe	15	22%
Very Safe	20	30%
Very Unsafe	2	3%

4. How safe do you feel doing business and spending leisure time in the downtown area of Greensboro?

Text	Count	% Total
Somewhat Safe	36	54%
Somewhat Unsafe	6	9%
Very Safe	19	28%
Very Unsafe	6	9%

5. During your most recent contact with the Greensboro Police Department, how would you rate the courtesy and demeanor of the police officer?

Text	Count	% Total
Exceptional/ Very Calm and Courteous	29	43%
I have not had contact	4	6%
Improvement Needed	5	7%
Satisfactory/ Helpful	21	31%
Unsatisfactory/ Not helpful	8	12%

6. During your most recent contact with a non-sworn police employee (Telephone Response Unit, Watch Operations, Records Specialist, Forensics Specialist, Administrative Assistant) of the Greensboro Police Department, how would you rate the courtesy and demeanor of the employee?

Text	Count	% Total
Exceptional/ Very Calm and Courteous	15	22%
I have not had contact	15	22%
Improvement Needed	8	12%
Satisfactory/ Helpful	22	33%
Unsatisfactory/ Not helpful	7	10%

7. Based on your experience, how would you rate the overall competence level of Greensboro Police officers?

Text	Count	% Total
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Exceptional	19	28%
Improvement Needed	9	13%
Satisfactory	33	49%
Unsatisfactory	6	9%

8. Based on your experience, how would you rate the overall competence level of the non-sworn police employee?

Text	Count	% Total
Exceptional	17	25%
Improvement Needed	11	16%
Satisfactory	35	52%
Unsatisfactory	4	6%

9. How satisfied are you with the quality of the Greensboro Police Department?

Text	Count	% Total
Dissatisfied	14	21%
N/A	2	3%
Satisfied	28	42%
Very Dissatisfied	8	12%
Very Satisfied	15	22%

10. Have you been the victim of a crime in the past 12 months?

Text	Count	% Total
No	47	70%
Yes	20	30%

11. Did you report the crime to the police department?

Text	Count	% Total
No	47	70%
Yes	20	30%

12. What do you feel is the greatest problem in your neighborhood?

Text	Count	% Total
Absentee Landlords	1	1%
Burglaries	17	25%
Domestic Violence	5	7%
Drugs	5	7%
Gangs	1	1%
Juvenile Crimes	4	6%
Prostitution	3	4%
Robberies	5	7%
Traffic Violations/ Speeding	23	34%
Vandalism	3	4%

13. What is your gender?

Text	Count	% Total
Female	32	48%
Male	35	52%

14. What is your age group?

Text	Count	% Total
18 - 29	17	25%
30 - 39	14	21%

40 - 49	13	19%
50 - 59	7	10%
60 and over	16	24%

15. What is your educational level?

Text	Count	% Total
Advanced College Degree	35	52%
High School Graduate	2	3%
Less than high school	2	3%
Some College	26	39%
Technical training	2	3%

16. What is your race/ethnic group?

Text	Count	% Total
African American	18	27%
Asian	1	1%
Caucasian	45	67%
Other	3	4%

17. What is your main source of news and information about the Greensboro Police Department?

Text	Count	% Total
Internet	19	28%
Newspaper	21	31%
Radio	1	1%
Television	26	39%

18. On what have you based your opinions in this survey?

Text	Count	% Total
Newspaper	2	3%
Observation	13	19%
Other	1	1%
Personal Experience	49	73%
Television	2	3%