



May 25, 2012

TO: Mayor and Members of Council

FROM: Denise T. Roth, Interim City Manager *DIR*

SUBJECT: Items for Your Information

Upcoming Special Council Meeting

• May 29, 2012 Special Meeting Notice

Attached is a memorandum from City Attorney Mujeeb Shah-Khan, dated May 25, 2012, regarding the notice (attached) for the Greensboro City Council Special Meeting scheduled for the May 29, 2012.

Council Follow-Up Items

• “Years of Service” Program

As a follow-up to Councilmember Bellamy-Small’s request at the April 16, 2012 City Council meeting, attached is a memorandum from Human Resources Director Connie Hammond, dated May 17, 2012, providing an estimate to re-instate the “Years of Service” program.

• Guilford County Solid Waste Plan

As a follow-up to Councilmember Wade’s request at the May 15, 2012 City Council meeting, attached is a memorandum from Field Operations Director Dale Wyrick, dated May 25, 2012, providing clarification on the 2012 Guilford County Solid Waste Management Plan costs for the City.

• Council Inquiry on Crime Reduction Strategies

As a follow-up to Councilmember Wade’s request at the May 22, 2012 City Council work session, attached is a memorandum from Chief of Police Ken Miller, dated May 23, 2012, reporting on strategies for crime reduction. A list of priorities for possible funding consideration will be provided to City Council next week.

• Greensboro Public Library-Fines and Fees/Collections

As a follow-up to Councilmember Bellamy-Small’s request at the May 22, 2012 City Council work session, attached is a memorandum from Interim Assistant City Manager Sandy Neerman, dated May 25, 2012, regarding the collection of fines and fees by the Greensboro Public Library for unreturned books.

Proposed Amendment to the Admission Levy or Fee

Attached is a memorandum from Assistant City Attorney Tom Carruthers, dated May 25, 2012, regarding the proposed amendment to the 1989 local legislation that permits the City to charge an admission levy or fee.

Greensboro Public Library-Popular Reading

Attached is a memorandum from Interim Assistant City Manager Sandy Neerman, dated May 25, 2012, regarding the book, “Fifty Shades of Grey” currently offered at the Greensboro Public Library.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of May 14, 2012 through May 20, 2012.

Small Group Meetings

Attached is the Small Group Meetings report for the week of May 18, 2012 through May 24, 2012.

DTR/dk
Attachments

cc: Office of the City Manager
Global Media

Office of the City Attorney
City of Greensboro



May 25, 2012

TO: Denise Turner Roth, Interim City Manager

FROM: S. Mujeeb Shah-Khan, City Attorney

SUBJECT: Special Meeting Notice for May 29, 2012 City Council Meeting

Enclosed is a signed notice of two special meetings of the Greensboro City Council with the first beginning at 11:30 a.m. and the second starting at 1:00 p.m. on Tuesday, May 29. Please include it in IFYI for distribution to the Mayor and Council.

If you have any questions, please contact me at your convenience.

SMS

Attachment: Signed Special Meeting Notice

Agenda

Greensboro City Council

NOTICE OF SPECIAL MEETING

A WORKING LUNCH MEETING WITH THE CITY OF GREENSBORO'S FEDERAL LOBBYIST OF PILLSBURY LAW LLC HAS BEEN SCHEDULED WITH THE MEMBERS OF THE GREENSBORO CITY COUNCIL TO BE HELD ON TUESDAY, MAY 29, 2012 FROM 11:30 A.M. TO 12:45 P.M. IN THE MELVIN MUNICIPAL OFFICE BUILDING, 300 WEST WASHINGTON STREET, PLAZA-LEVEL CONFERENCE ROOM, GREENSBORO, NORTH CAROLINA.

A SPECIAL MEETING WITH THE MEMBERS OF THE GREENSBORO CITY COUNCIL WILL FOLLOW AT 1:00 P.M. IN THE COUNCIL CHAMBER LOCATED IN THE MELVIN MUNICIPAL OFFICE BUILDING, 300 WEST WASHINGTON STREET, SECOND FLOOR, GREENSBORO, NORTH CAROLINA. THE PURPOSE OF THE SPECIAL MEETING IS TO REQUEST THE STATE OF NORTH CAROLINA'S LEGISLATURE TO EXPAND EXISTING AUTHORITY FOR THE CITY OF GREENSBORO TO LEVY A TICKET TAX TO INCLUDE CITY-OWNED BUILDINGS WITH 2750 TO 4000 SEATS.



Diana Schreiber, Deputy City Clerk
City Clerk's Office
City of Greensboro
Phone: 336-373-2397 Fax: 336.574-4003
P.O. Box 3136, Greensboro, NC 27402-3136
www.greensboro-nc.gov

MEMBERS OF COUNCIL

POSTED AND EMAILED 5.25.12

ROBBIE PERKINS, Mayor
YVONNE J. JOHNSON, Mayor Pro Tem
NANCY VAUGHAN, At Large
MARIKAY ABUZUAITER, At Large

T. DIANNE BELLAMY-SMALL, District One
JIM KEE, District Two
ZACK MATHENY, District Three
NANCY HOFFMANN, District Four
TRUDY WADE, District Five

Human Resources Department
City of Greensboro



May 17, 2012

TO: Denise T. Roth, Interim City Manager
FROM: Connie Hammond, Human Resources Director
SUBJECT: “Years of Service” Program

At the April 16, 2012 City Council Meeting, Council Member Bellamy-Small asked staff to explore restoring distribution of “Years of Service” certificates to employees. The cost to restore the service certificate program is approximately \$1500.00. This estimate includes certificates for active status employees at five year service intervals (i.e., 5, 10, 15, etc.), the cost of printing and paper covers from the time the program was eliminated in FY 11-12 through June 2013. The estimate does **not** include the cost of staff time to support coordination and administrative support. This program was the least costly of all the employee recognition programs eliminated during the FY 11-12 budget cycle.

For your information, I’ve attached cost estimates to reinstitute the additional employee recognition programs that were eliminated. Please let me know how you’d like for us to proceed.

CH/tll
Attachment

cc: Mary Vigue, Interim Asst. to the Interim City Manager

ATTACHMENT

SUMMARY OF ESTIMATED COSTS TO REINSTATE EMPLOYEE RECOGNITION PROGRAMS		
Program Title	Program Description	Cost to Reinstae Program (Not Including Staff Time)
Years of Service Certificates	Certificates in recognition of years of service for active employees at five year intervals from 2011 through June 2013	\$1,445
Plaques for Retirees	Plaques awarded to each retiree inscribed with employee name and years of service.	\$4,850
Awards Breakfast	Breakfast ceremony honors "Employee of the Year" finalists, years of service recipients, and retirees from previous year.	\$10,000
Employee Recognition Committee	Employee Recognition Committee encourages excellence and seeks to maintain high morale in the workforce by providing and coordinating events to recognize employees for excellence on the job and outstanding contributions to the City. Events include "Employee of the Year" Program and employee recognitions based upon peer and customer nominations for exceptional performance or service. <i>Please note the ERC continues to recognize employees using the existing inventory of gifts.</i>	\$20,000
Gifts for Years of Service	Employees reaching years of service milestones select gifts from vendor catalogs based on number of years of service. Gifts are shipped to employees' home address.	\$96,625 Includes vendor shipping & handling costs
TOTALS		\$132,920

Field Operations Department
City of Greensboro



May 25, 2012

TO: Denise T. Roth, Interim City Manager

FROM: Dale Wyrick, P.E., Field Operations Director

SUBJECT: Clarification on 2012 Guilford County Solid Waste Management Plan Costs for the City of Greensboro

This memo is to clarify staff's methodology for computing the costs provided in the 2012 Guilford County Solid Waste Management Plan Update. At the May 15, 2012 City Council meeting, Councilmember Wade asked if cost figures provided in this report included the debt service for the transfer station and closure costs for the landfill. Councilmember Wade also asked to see the report that generated the numbers in the Update.

Attached, you will find the NCDENR 2010-11 Solid Waste and Materials Management Annual Report. Historically, staff has used this annual report to generate the numbers for the County's Solid Waste Management Plan (see page 8 of 11).

During FY 2010-11, all of Greensboro's residential municipal solid waste was transported to the Republic Services-owned Uwharrie Environmental landfill, so closure costs for that landfill are the responsibility of Republic Services. Greensboro's disposal costs for municipal solid waste include both transportation and disposal fees paid to private contractors. The 2012 Update report does not include debt service paid on the Greensboro Transfer Station, nor have past Guilford County plan updates. In FY 2010-11, the debt service paid on the transfer station was approximately \$826,000. No other debt service costs or closure costs apply to Greensboro's recyclables or composting/mulching operations.

As a follow-up to this item, I will ensure that city staff will continue to work with county staff to provide solid waste management costs that meet the state requirements for solid waste management planning. If further clarification on this item is required, please advise.

ddw
Attachment



Required - Enter Your Local Government Name:
City of Greensboro

State of North Carolina
Department of Environment and Natural Resources
Division of Waste Management &
Division of Environmental Assistance and Outreach

Solid Waste and Materials Management Annual Report
July 1, 2010 -- June 30, 2011

COMPLETION AND SUBMISSION OF THIS REPORT WILL FULFILL THE ANNUAL REPORTING
MANDATE TO THE STATE AS REQUIRED BY G.S. 130 A_309.09A.

Please submit this form to lgteam@ncdenr.gov by September 1, 2011.

If you have questions about completing this form, please call 919-715-6528. If you have questions about the reporting
requirement, please call 919-508-8501, or contact your Regional Environmental Senior Specialist.

Person Completing This Report: Tonya Williams Title: Management Analyst
Mailing Address: P.O. Box 3136 City: Greensboro Zip: 27402
Phone: 336-373-2517 Fax: 336-412-6187 Date:
Email: tonya.williams@greensboro-nc.gov

General Instructions

Please remember that the time period for the report is JULY 1, 2010 through JUNE 30, 2011. Please check "No" if you have nothing to report
for a specific question.

- 1. Did your local government have a Recycling Coordinator or similar position for FY 10-11?
Name Recycling Coordinator (if different from person completing this report.)
Name: Nancy Jimerson Title: Waste Reduction & Inspections Supervisor
Address: P. O. Box 3136 City: Greensboro Zip: 27402
Telephone: 336-373-2342 Fax: 336-412-6187 Email: nancy.jimerson@greensboro-nc.gov
2. Did your local government have a Solid Waste Director or similar position for FY 10-11?
If Yes, Name: Sheldon Smith Title: Solid Waste Collections Division Manager
Address: P. O. Box 3136 City: Greensboro Zip: 27402
Telephone: 336-373-4379 Fax: 336-412-6187 Email: sheldon.smith@greensboro-nc.gov
3. Did your local government have dedicated or part-time Solid Waste Enforcement Staff for FY 10-11?
If Yes, Name: Joe Armstrong Title:
Address: same as above City: Zip:
Telephone: Fax: Email:
4. Did your local government have solid waste ordinances in place such as disposal bans or illegal dumping enforcement in FY 2010-11?
5. Did your local government manage, provide or contract for any solid waste services in FY 2010-11 (e.g., collection, disposal, recycling,
mulching, composting)?

If you answer No to question 5, the report is complete, please email report to your County Manager and to lgteam@ncdenr.gov.

Part I. Waste Reduction and Recycling Programs Serving Government Facilities

The following questions pertain to waste reduction and recycling activities / programs that serve local government facilities. An example of source reduction at government facilities is duplex copying.

6. Did your local government have an in-house waste reduction program in place? Yes No
7. If yes, indicate what types of waste reduction activities were in place:
 Source reduction / toxicity reduction Recycling Reuse
8. Did your local government have any program/policy encouraging or requiring local agencies to purchase products with recycled content? Yes No
9. Did your local government have a program in place to collect and recycle fluorescent lights from public buildings? Yes No

Part II. Public Programs

Source Reduction / Reuse

Source Reduction is defined as reducing the amount or toxicity of waste before it is generated, e.g., reducing junk mail or other similar action that avoids the generation of solid waste. Source reduction is not recycling. Reuse programs target items that are in adequate condition or of value such that they do not warrant disposal. Reuse includes programs such as paint exchanges or pallet exchanges.

10. Did your local government have a backyard composting program? Yes No
11. If yes, please check all backyard composting activities that apply:
 Promotion Training Education
 Demonstration site(s) Bin distribution/sales Number of Bins distributed? _____
12. Did your local government have a source reduction program targeted to the public? Yes No
13. If yes, please indicate the types of source reduction activities promoted:
 Junk Mail Reduction Grasseycling Enviroshopping (shopping for source reduction)
 Use of non-toxics in homes/businesses Other _____
14. Did your local government offer a waste exchange or reuse program? Yes No
15. If yes, please indicate which programs were available to the public:
 Swap shop/shed Number of sheds in use? _____
 Paint exchange Number of gallons recovered? _____
 Waste exchange
 Pallet exchange Other _____

Recyclables Recovery

After source reduction, recycling is the State's next highest priority for managing solid waste. The following questions on pages 3 through 6 deal with your local government's programs for recovering recyclables.



16. Which of the following responses best describes your recyclables recovery activities for the period July 1, 2010 through June 30, 2011?
- My local government **DID** operate or contract for a recyclables recovery program.
 My local government **DID NOT** operate or contract for recyclables recovery **BUT DID** participate in a recyclables recovery program sponsored by another local government. (Please identify the public agency/organization responsible for its operation; then go to **Part IV** on page 7.)
 With what local government did you participate? _____
- My local government **DID NOT** operate, contract or participate in a recycling program. (Go to **Part IV** on page 7.)

If you **DID operate or contract** for a recyclables recovery program, please indicate the type of program in operation and specifics about your program.

CURBSIDE RECYCLING PROGRAM

17. Curbside Recycling Program Yes No, skip to question # 28
18. Who collected the recyclable materials for your local government's curbside program?
 Local government employees
 Private contractor _____
 Franchised hauler _____
 Other (please specify) _____
19. Please answer the following questions about your community.
- a. Total number of households? 78,054
- b. Number of households served by curbside recycling? 78,054
- c. Please estimate the **number of households** that regularly participate in the program? 46,590
20. If your curbside recycling program is operated by through a public franchise system, please answer the following
- Is public participation in the franchise: Voluntary or Mandatory
Does your franchise consist of: One service district or Multiple service districts
21. What sector(s) of your community was served by the curbside recycling program?
 Residential Commercial Industrial
22. If you checked commercial or industrial in question 21, please indicate the number of accounts served: _____
23. How frequently were the curbside recyclables collected?
 Once a week Every other week / biweekly
 Other _____
24. Please describe the containers used.
 Bins Blue bags
 Multi-bin system Roll-out carts
25. If you checked "Bins" or "Multi-bin system" in question 24, please describe the method of materials handling:
 curb-sort (collector separates material as collected) single stream
 dual / two stream don't know / other
26. If you checked "Roll-out carts" in question 25, please indicate the approximate size (volume) of the carts used:
 less than 50 gallon cart 65 gallon cart
 95 gallon cart multiple sizes of cart available
27. If you use roll-out carts for the collection of recyclables, please indicate the year you implemented service with carts: 1993

DROP-OFF RECYCLING PROGRAM

28. Drop-off Recycling Program? Yes No, skip to question # 35
29. Who collected the recyclable materials for your local government's drop-off recycling program?
 Local government employees
 Private contractor EcoFlo, Inc.
 Other (please specify) _____

30. Please estimate the number of households served by your drop-off recycling program. 72,216
31. Please estimate the number of households that actively use your local government's drop-off recycling program. 47,221
32. What sector(s) of your community are served by the drop-off recycling program?
 Residential Commercial Industrial
33. How many drop-off locations did you provide for the citizens in your jurisdiction? Number of Sites: 22
34. How many of these locations were staffed with attendants? All None
 Some (please identify how many) 1

OTHER RECYCLING PROGRAMS

DO NOT include services for governments buildings here. List only programs operated or contracted for by the local government. The tonnage of any materials collected by the following programs should be listed as "Other" in the Recycling Tonnages Chart on page 5.

35. Please answer the following questions about electronics recycling in your community, and indicate program tonnage if any on page 5.
 Did your community operate an electronics recycling program in FY 10-11? Yes No
 If you did operate an electronics recycling program, please indicate style of program:
 Permanent - Curbside Collection Permanent - Drop-off Scheduled Collection Days or Events Part of HHW Program
 If you offer curbside collection is it: by appointment or unscheduled
36. Are you operating under any inter-local agreements for the recycling of electronics? Yes No
37. If yes, which local governments do you have inter-local agreements with? Guilford County
38. Did your local government operate a recycling program to serve multifamily residential units? Yes No
39. Did your local government operate a recycling program to serve commercial or institutional members of your community in a manner other than through your curbside or dropoff recycling programs? Yes No
40. Does your local government provide recycling services to Alcoholic Beverage Commission permit holders? Yes No
 On-site collection services provided Estimated number of ABC accounts: 255
 Public drop-off recycling sites available for ABC On Premises Permit holders to use
41. Does your local government provide either of the following services? C&D recycling C&D salvage/reuse
 If yes, check all materials that were recycled and report tonnages in tonnage table on page 5):
 Clean Wood Brick, concrete, etc. Sheetrock Vinyl siding Shingles Metals Other
42. Does your local government have an ordinance regulating the construction and demolition waste stream with the intention of encouraging waste reduction or recycling of these materials? Yes No
43. Please identify all "Other" programs or services operated by your government during FY 10-11. (check all that apply and if possible indicate tonnages on page 5)
 Public School Recycling Program
 Scheduled Collection Drives (quarterly, once a year, etc.)
 Public Parks Recycling Program
 Athletic Field /Venue Recycling Program
 Pedestrian Recycling Program
 Recycling Service for Special Events / Festivals
 Lend-a-Bin Program where local government provides recycling containers to community organizations for use at events
 Organics / Food Waste Recycling other than yard waste program
 Vegetable Oil Recycling Program
 Other Programs (please specify) _____

RECYCLING TONNAGES

44. a. For ALL the recycling programs operated or contracted for by your local government, please provide TONNAGES (or estimates) for each material collected for the period JULY 1, 2010 through JUNE 30, 2011.
- b. Do NOT report YARD WASTE, TIRES, HHW, USED OIL, OIL FILTERS, ANTI-FREEZE, or BATTERIES tonnages on this page - these items should be reported on page 6.
- c. Please report materials collected in tons only. (One ton equals 2,000 lbs.) For example, 2,500 lbs. should be reported as 1.25 tons. Please only extend numbers to two decimal places (x.xx).
- d. If you collected single stream or other commingled materials, please check the box for each individual material type collected in this manner and record Tons in the "Commingled tons" row unless you can provide confident tonnage estimates for individual items.

PROGRAM	Curbside		Drop-off		All "Other" Programs		Total Tons
	Collect? <input checked="" type="checkbox"/> if Yes	Tons	Collect? <input checked="" type="checkbox"/> if Yes	Tons	Collect? <input checked="" type="checkbox"/> if Yes	Tons	
GLASS:							
Clear	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Brown	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Green	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Mixed	<input checked="" type="checkbox"/>	9,622	<input type="checkbox"/>		<input type="checkbox"/>		9,622
PLASTIC:							
PETE #1	<input checked="" type="checkbox"/>	1,860	<input type="checkbox"/>		<input type="checkbox"/>		1,860
HDPE #2	<input checked="" type="checkbox"/>	504	<input type="checkbox"/>		<input type="checkbox"/>		504
Other Plastic	<input checked="" type="checkbox"/>	801	<input type="checkbox"/>		<input type="checkbox"/>		801
Mixed Plastic	<input checked="" type="checkbox"/>	127	<input type="checkbox"/>		<input type="checkbox"/>		127
All Plastic Bottles	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
METAL:							
Aluminum Cans	<input checked="" type="checkbox"/>	407	<input type="checkbox"/>		<input type="checkbox"/>		407
Steel Cans	<input checked="" type="checkbox"/>	1,103	<input type="checkbox"/>		<input type="checkbox"/>		1,103
White Goods	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Other Metal	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
PAPER:							
Newsprint (ONP)	<input checked="" type="checkbox"/>	6,175	<input type="checkbox"/>		<input type="checkbox"/>		6,175
Cardboard (OCC)	<input checked="" type="checkbox"/>	11,523	<input type="checkbox"/>		<input type="checkbox"/>		11,523
Magazines (OMG)	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Office Paper	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Mixed Paper	<input checked="" type="checkbox"/>	6,981	<input type="checkbox"/>		<input type="checkbox"/>		6,981
Other Paper	<input checked="" type="checkbox"/>	332	<input type="checkbox"/>		<input type="checkbox"/>		332
WOOD:							
Pallets (refurbished, reused, fuel)	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Other wood - DO NOT list wood tons here from yard waste page.7	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
OTHER MATERIALS:							
Textiles	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Televisions	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Other Electronics	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
C&D Recovery	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
Commingled tons-check all items collected above	<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		
TOTAL TONS:		39,435					39,435

Part III. Special Wastes

This section concerns your local government's provisions for managing waste materials that require special handling or are banned from landfilling. Please answer the questions and complete the table below indicating whether you accept this material from the public, the number of collection sites, and the quantities of materials handled. Information about Electronics Recycling should not be included here and is instead on page 4, and electronics recycling tons should be reported on page 5.

When indicating quantities of materials collected, please report in indicated units (Pounds or Gallons). If special wastes were only accepted as a part of an Household Hazardous Waste (HHW) Program or event, please do not record materials in the chart below but instead report combined with HHW materials (see question # 45).

Special Waste Programs for Collecting Materials from Citizens by Waste Type	Did your local government provide public collection of this material outside of an HHW Program?		If Yes, how many collection sites did you operate?	Provide data on quantities collected / managed. Please report in indicated units.	
Used Motor Oil	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	6,187	gallons
Used Oil Filters	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	1,843	lbs
Used Antifreeze	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	5,397	gallons
Batteries, Lead Acid	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	9,441	lbs
Batteries, Dry Cell	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	1,772	lbs
Lights Containing Mercury / Fluorescent Bulbs	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	6,660	lbs
Other Special Wastes - please provide waste type here: Electronics & TVs	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	638,196	lbs
Pesticide Containers (NCDA Program, not pesticides themselves)	<input type="checkbox"/> Yes	<input type="checkbox"/> No			lbs
NCDA Pesticide Disposal Assistance Program (for management of pesticides, not containers)	<input type="checkbox"/> Yes	<input type="checkbox"/> No			lbs
Latex Paint (collected separately from HHW Events)	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	1	554,668	lbs

Household Hazardous Waste (HHW) Program or Event

45 Did your local government provide specifically for the collection of household hazardous waste? Yes No

If Yes, please respond to the following questions:

- a. Was it collected at a permanent site? Yes No
- b. Did you partner with another local government? Yes No
Partner(s) Guilford County
- c. Did your HHW Program Accept Paint? Yes No
- d. Quantity of materials collected by HHW Program (in pounds) 466,302 pounds
- e. Frequency of collection Four (4) days per week
- f. Contractor(s) involved Ecoflo, Inc.
- g. Estimated cost of the program \$577,775.00

All governments that answered "Yes" to question # 5 on page 1 must complete the remaining sections of the report. Pages 3 through 6 should have only been completed by those governments answering "Yes" to question # 16.

All governments answering yes to question # 5 should complete the rest of the report with the exception of PART VII which is only to be completed by Counties.

Part IV. Yard Waste, Mulching and Composting Management

Yard waste may not be disposed in sanitary landfills, incinerators, or in unpermitted sites and it is illegal to burn. Composting and mulching are popular management options. Please do not include information on food waste recycling in this section.

46. Does your local government collect yard waste at curbside? Yes No
47. Does your local government provide a drop-off site for yard waste collection? Yes No
48. Where is collected yard waste taken? Landfill

49. What quantities of materials were managed by your yard waste program? **Provide information in TONS OR CUBIC YARDS of material received.** For conversion purposes, use 400 lbs./cubic yd.

Destination	Check box if destination is used	Organic Debris (yard waste, brush, limbs, etc.)	
		Tons	Cubic Yards
End user (to farmer or home-owner)	<input type="checkbox"/>		
Your own local government's mulch or compost facility	<input checked="" type="checkbox"/>	30,735.47	
Other public mulch or compost facility	<input type="checkbox"/>		
Private mulch or compost facility	<input type="checkbox"/>		
Land clearing and inert debris landfill (LCID)	<input type="checkbox"/>		
Total			

YARD WASTE MANAGEMENT FORMULA: Use this formula for each truck you use in your yard waste management program. Put the grand total for all trucks in the appropriate boxes above. *Ex. 10 yd³ truck x 3 days/wk x 16 wks = 480 yd³*

$$\begin{array}{ccccccc}
 \text{Size of Truck (in yards)} & \times & \text{Avg. no. of times truck fills each week} & \times & \text{\# of weeks truck is used during year} & = & \text{TOTAL yd}^3
 \end{array}$$

Part V. Solid Waste Collection & Disposal

50. Please estimate the population of your community 268,283
51. Please complete the following table regarding your solid waste collection (curbside or drop-off programs) and disposal program.

Sector	Who Collects Solid Waste? Insert Letter - see codes at right				How is Solid Waste Collected? Insert No. - see codes at right				Who Collects Solid Waste?	How is Solid Waste Collected?
	Primary	a	Secondary	b	Primary	1	Secondary	5		
Residential	Primary	a	Secondary	b	Primary	1	Secondary	5	a. Local government employees b. By Contract c. Franchise haulers d. Local government not involved in provision of service	1. Once a week at household 2. Twice a week at household 3. Convenience center/greenbox 4. As needed or by request 5. Daily 6. Other
Commercial	Primary	a	Secondary	b	Primary	4	Secondary	5		
Industrial	Primary	a	Secondary	b	Primary	4	Secondary	6		

52. What type of curbside collection method is used? Fully Automated Semi-Automated Manual Don't know
53. For municipalities - did your government collect white goods at the curb? Yes No
 If so, were white goods delivered to the county for marketing? Yes No

Part VI. Solid Waste Educational Activities

54. Did your local government have an education program to inform citizens specifically about solid waste management issues/activities? Yes No (If No, skip to Part VII)
55. Which of the following solid waste education activities did your local government conduct or produce? (Check all that apply)
- | | | |
|---|--|---|
| <input checked="" type="checkbox"/> Radio/TV advertisements | <input checked="" type="checkbox"/> Take-home items (brochures, magnets, etc.) | <input checked="" type="checkbox"/> Workshops, forums, or conferences |
| <input type="checkbox"/> Block leader program | <input checked="" type="checkbox"/> Telephone "hotline" | <input checked="" type="checkbox"/> Public schools programs |
| <input checked="" type="checkbox"/> Newspaper ads/articles | <input checked="" type="checkbox"/> "RE 3" Campaign | <input checked="" type="checkbox"/> Special events |
| <input checked="" type="checkbox"/> Mass mailings/utility bills, etc. | <input type="checkbox"/> "RecycleMore" Campaign | <input type="checkbox"/> Reward/Incentive Program |
| <input type="checkbox"/> Award program for businesses | <input checked="" type="checkbox"/> "The Recycle Guys" | <input type="checkbox"/> Social Media e.g. Facebook, Twitter, etc.. |
| <input checked="" type="checkbox"/> Website | <input type="checkbox"/> Other (please specify) _____ | |
56. Please provide your recycling website address and public information phone number if applicable.

Website: teamrecycle.org

Hotline: 336-335-5444

Part VII. Resources for Solid Waste Management and Full Cost Accounting

Sufficient resources available to solid waste management programs are essential for continued success of these programs. The following questions deal with resources allocated to solid waste management programs.

57. Did your local government operate an Enterprise Fund for solid waste services in FY 10-11? Yes No

58. With regards to funding sources, check all that apply to your local government:

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Tipping fees | <input type="checkbox"/> Volume/weight-based fees (e.g. PAYT) | <input type="checkbox"/> Tire tax |
| <input checked="" type="checkbox"/> Property taxes / general fund | <input checked="" type="checkbox"/> Sale of recyclables | <input type="checkbox"/> White Goods tax |
| <input type="checkbox"/> Per household charges | <input checked="" type="checkbox"/> Grants | <input checked="" type="checkbox"/> Disposal Tax |

59. If applicable, please provide your FY 10-11 household fees. (e.g., a. \$45.00 per year per household for solid waste)

- a. \$ _____ per _____ per _____ for solid waste
- b. \$ _____ per _____ per _____ for recycling
- c. \$ _____ per _____ per _____ for yard waste
- d. \$ _____ per _____ per _____ for bulky waste
- e. \$ _____ per _____ per _____ availability fee
- f. \$ _____ per _____ per _____ total charge

60. Did your local government have a Pay-As-You-Throw program for residential garbage? (Residents are charged by weight or volume for the amount of trash disposed.) Yes No

According to GS 130A-309.08, local governments are required to conduct full cost accounting annually and to develop a system to inform users of such costs.

61. Please complete the following table to the best of your ability to display the full costs of your local government's comprehensive solid waste management program. **If full cost analysis is not available, please report program budget in Total Cost column.**

	# of Households served	Tons Collected	Collection Cost	Disposal Cost (tipping fees paid)	Total Cost including overhead	Calculated Cost Per Ton Managed
Municipal Solid Waste*	78,054	274,980.3	2,591,412	10,556,037	13,147,449	47
Recycling Program**	78,054	29,109.47	3,342,251	0	3,342,251	114
Yard Waste Program	78,054	30,735.47	2,365,384	1,425,045	3,790,429	123
Calculated Totals:		334,825.24	8,299,047	11,981,082	20,280,129	60

*for materials collected and sent for eventual disposal in a Municipal Solid Waste or Construction and Demolition Landfill, or through incineration

**for entire range of waste reduction and recycling programs operated including those services offered to commercial and industrial generators

62. If your local government contracts for solid waste or recycling services, please report the annual contract amount.

\$8,371,701 _____ For solid waste services per year

\$712,553 _____ For recycling per year

OR

\$ _____ Combined Contract (solid waste and recycling)

63. If your government operates a landfill or transfer station, please provide total budget for facility operations 12,891,283

64. NC Solid Waste Disposal Tax proceeds are distributed to eligible local governments on a quarterly basis by the Department of Revenue. According to GS 150-187.63 these funds must be used by a city or county solely for solid waste management programs and services.

How are disposal tax distributions being used? To cover the cost of solid waste disposal operations.

Part VIII. County Mandated Programs

The following questions pertain to programs mandated by N.C. statute to be provided by each county. Only county governments need to complete this section. Municipalities should skip to Part IX on page 10. Counties - failure to complete this Part may result in non-eligibility for grant requests.

WHITE GOODS

65. Give name, address, phone number, and e-mail of person responsible for white goods program.

Name: _____ Title: _____
 Address: _____ City: _____ Zip: _____
 Telephone: _____ Fax: _____ Email: _____

66. Please provide the physical address of the primary county white goods collection site.

Street 1: _____
 Street 2: _____
 City: _____ State: North Carolina Zip: _____

67. Please provide the name of the business or person that removes the refrigerant gases (CFCs) from white goods.

Name: _____
 Street: _____
 City: _____ State: North Carolina Zip: _____
 Phone: _____ Fax: _____ Email: _____

68. Give amounts and types of CFCs removed. Attach any records of CFC removal, and copy of certification of person(s) performing extraction.

Type of CFC Removed	Amount

69. Reclaimed CFCs may be sold to recyclers or sent for destruction. Give name of firm, method of disposal of CFCs, and total amount earned or spent for CFC disposal.

Firm	Method of Disposal	Amount Earned	Amount Spent

70. Tonnage of White Goods Collected (include scrap metal): _____

71. List the amount of revenue for the white goods program by source:

Revenue collected from sale of scrap: \$ _____
 Revenue collected from White Goods Tax Distributions: \$ _____
 Revenue from other source (e.g. grants): \$ _____
 Total Revenue: \$ _____

72. According to the White Goods Law, White Good Tax Distributions must be spent on white goods activities. Give amounts and types of expenditures White Good Tax Distributions were used for (do not include funds received from grants).

Operational Expenses: \$ _____

Capital Improvements: \$ _____

Clean-up of Illegal White Goods Dumps: \$ _____

Total Expenditures: \$ _____

SCRAP TIRES

73. Give name, address, phone number, and e-mail of person responsible for scrap tires program.

Name: _____ Title: _____

Address: _____ City: _____ Zip: _____

Telephone: _____ Fax: _____ Email: _____

74. Please provide the physical address of the primary county scrap tires collection site.

Street 1: _____

Street 2: _____

City: _____ State: North Carolina Zip: _____

75. Tonnage/Number of scrap tires disposed July 1, 2010-June 30, 2011 (excluding tires from cleanup of nuisance sites)
_____ Tons or _____ Number of tires

76. Tonnage/Number of scrap tires disposed from cleanup of state or county designated nuisance sites
_____ Tons or _____ Number of tires

77. Indicate the types of tires collected by the county:
Passenger _____ % Heavy Truck _____ % Large Off-Road _____ %

78. County's total scrap tire program contract expenditure (contract disposal/hauling costs), excluding costs of nuisance tire cleanups, for FY10-11. \$ _____

79. County's additional scrap tire program expenditure (i.e. labor, convenience center cost), if any.

Labor \$ _____

Site Cost \$ _____

Other \$ _____

80. County's contract cost for scrap tire disposal. \$ _____ / Ton; \$ _____ / Tire; \$ _____ / Load

81. Hauling cost or fuel surcharge, if not included in contract cost above. \$ _____ / Ton; \$ _____ / Tire; \$ _____ / Load

82. Total tipping fees collected for tires not eligible for free disposal. \$ _____

83. Total number of tires collected not eligible for free disposal. _____

84. Were scrap tires cut and disposed in a landfill? Yes No

85. Name of tire disposal/recycling firm _____

Part IX. Next Year's Report

86. Who should receive this report next year? Sheldon Smith Title: Solid Waste Collections Div Mgr

Address: P.O. Box 3136 City: Greensboro Zip: 27406

Telephone: 336-373-4379 Email: sheldon.smith@greensboro-nc.gov

This form is to be submitted electronically. If you require assistance, please contact:
Rob Taylor, NC DEAO email: rob.taylor@ncdenr.gov phone: 919-715-6528



May 23, 2012

TO: Denise T. Roth, Interim City Manager
FROM: Kenneth C. Miller, Chief of Police
SUBJECT: Crime Reduction Strategies

At its meeting on May 22nd, Council requested the Police Department to report its crime reduction strategies that have resulted in YTD reduction of 9% in Index Crimes.

The department has retooled itself to be more responsive to crime trends, more prevalent in neighborhoods experiencing crime, and to better engage partners in informing and addressing problems. There are many things that have helped reduce crime, and it would be improper to claim credit for it all. However, the department is fully engaged at all levels in discussing crime, developing strategies to reduce it, and effectively working across different functions to address it. During the past 20 months we have:

1. Significantly changed our approach to understanding and managing crime problems and trends, requiring much greater involvement of command staff personnel. These changes include:
 - a. Weekly reviews of crime trends and planned/implemented strategies with Patrol, Investigative, support division commanders, led by the senior leadership team and COP.
 - b. Enhanced emphasis on crime analysis to develop and utilize GIS and other applications to proactively inform personnel on crime trending, alerting to emerging problems, and evaluating police strategies.
 - c. Established quarterly crime reduction goals for each patrol division.
 - d. Greater accountability for addressing problems at all levels of the GPD.
2. Reorganized operational units to emphasize patrol staffing and realigned staffing levels to divisions based upon workload data.

3. Created “Community Resource Teams” (CRTs) in each division to provide division commanders with a proactive team to address community crime/disorder concerns.
4. Focused attention on repeat offenders, including implementing the Electronic Monitoring Program, a GPS-reinforced structure for repeat/serious offenders that has reduced recidivism among them 92% while being monitored. Currently over 90 offenders being actively monitored each day.
5. Enhanced focus on utilization of GPD Crime Lab services to prioritize case processing and return fingerprint identifications more rapidly, enabling GPD to secure warrants and suspects more quickly to reduce crime volume among offenders.
6. Emphasis on rapid case follow-up where cases have solvability factors, and a more coordinated and integrated response from detectives.
7. Developed community partnerships to address crime related problems from a more holistic approach including, target hardening of vulnerable locations, enhancing youth self esteem, directed policing methods in communities experiencing increases in crime, interacting with our community to engage in an active exchange of ideas to address concerns. Some examples include:
 - a. Addressing daytime burglaries by working with Guilford County School System to reduce student absenteeism through the Student Absenteeism Response (STAR) initiative.
 - b. Implemented the Get Locked security awareness and target hardening partnership with Lowes and local contractors to replace door locks in approximately 150 homes.
 - c. Partnership with Fairway for billboard crime awareness “Don’t Let This Be You” campaigns and expansion of the Greensboro Most Wanted (News & Record) program.
 - d. Teen dating violence prevention program with Win-Win Resolutions, Guilford County Schools, International Civil Rights Museum and multiple other partners.
8. Increased visibility of police personnel by marking 69 previously unmarked patrol vehicles.
9. Increased patrol cars in neighborhoods and along our corridors by allowing officers who live in the city, to drive their marked patrol cars home during their four day duty cycle.

10. Revised our employee conduct rules, complaint investigations and discipline process to promote greater fairness, transparency and thoroughness to both our community and personnel. These revisions have eliminated many distractions within the organization.
11. Hired two Police Academies whose gender and racial make-up is more reflective of our community and afford greater diversity of our sworn personnel.

We remain committed to continual evaluation, improvement and adjustment to our strategies and processes. To that end, we are currently working on:

1. A comprehensive workload analysis to determine appropriate staffing configurations to optimize response times to citizen service calls and time officers can spend conducting problem-solving or other proactive work activities.
2. A redistricting study to identify optimum response area and division boundary configuration to optimize response times and expand capacity for problem solving and proactive policing.
3. Completing the development of a Strategic Plan designed to provide organizational direction and incorporate the City's MAP goals into our daily operations.
4. Enhancing our mobile data communications capacity and incorporating an in-car crime data dashboard that will provide officers at-a-glance crime/time/location information that helps them understand where their presence is most needed at any given hour of the day.
5. Developing a comprehensive recruitment plan and establishing recruiting teams to enhance minority recruiting for police officer positions.

We are also both fortunate and committed to having a focused, motivated workforce that is actively working to address the problems of crime and disorder. While we continue to work to reduce crime and enhance our partnerships with the community, we appreciate the support and guidance of the City Manager's Office and City Council in all our efforts.

KCM/cnw

cc: Michael J. Speedling, Assistant City Manager for Public Safety
Larry Davis, Budget Director

Executive Department
City of Greensboro



May 25, 2012

TO: Denise T. Roth, Interim City Manager
FROM: Sandy Neermah, ^{SN} Interim Assistant City Manager
SUBJECT: Greensboro Public Library - Fines and Fees/Collections

Library customers that owe \$50.00 or more in fines or unreturned books are turned over to a third-party collections agency, Unique Management, Inc. The latest Unique Management report for July 1, 2011 through February 29, 2012, states that the Library has submitted 1,313 accounts which is a total of \$171,641.44. Actual dollars recovered is \$14,504.31. Materials (books, etc.) returned are valued at \$73,675.65. Staff has waived fines/unreturned materials valued at \$2,742.22.

The total recovery through February 29, 2012 is \$90,922.18.

SN



City Attorney
City of Greensboro

May 22, 2012

TO: S. Mujeeb Shah-Khan, City Attorney
FROM: Tom Carruthers, Assistant City Attorney
SUBJECT: Amendment to S.L. 1989-383

Per the request of the City Manager, I have drafted a proposed amendment to the 1989 local legislation that permits the City to charge an admission levy or fee of one dollar for each ticket sold at the Greensboro Coliseum. (Any City owned facility with 10,000 or more seats.) This fee is not currently assessed at the Coliseum. This fee can be utilized to reduce bond indebtedness or to defray maintenance costs at the facility.

The proposed revision would allow the City to assess a fee up to \$3.00 per ticket for any City owned facility that seats more than 2,750 seats and less than 4,000 seats. This terminology was utilized to avoid including other City owned facilities in this expansion of the City's levy authority. The War Memorial Auditorium seats 2,460; The Greensboro Aquatic Center seats 2,500; the Special Events Center seats 5,000; the White Oak Amphitheater seats 7,000 and the War Memorial Baseball Stadium seats 7,500.

The proposed legislation allows the City to charge up to \$3.00. This fee is discretionary, as directed by Council.

TDC

NORTH CAROLINA GENERAL ASSEMBLY
2012 SESSION

AN ACT TO AMEND THE AUTHORITY OF THE CITY OF GREENSBORO TO ADOPT
AN ADMISSIONS LEVY PURSUANT TO S. L. 1989-383 (HOUSE BILL 507)

The General Assembly of North Carolina enacts:

Section 1. S.L. 1989-383, (House Bill 507), "An Act to Authorize the City of Greensboro to Adopt an Admissions Levy," is amended by rewriting the section to read as follows.

Admissions fee. (a) Authorize and scope. Notwithstanding the provisions of G.S. 105-37.1(b), the Greensboro City Council may, by resolution, levy an admissions fee on every person, firm, or corporation offering or managing any form of entertainment, amusement, or athletic or commercial event for which an admission is charged and which is presented in the city in a facility owned by the city having more than 10,000 fixed seats. ~~The fee shall be at a rate of not more than one dollar (\$1.00) per seat or admission sold.~~ as follows: For facilities that have more than 10,000 fixed seats shall be set at a rate of not more than one dollar (\$1.00) per seat or admission sold; for facilities having more than 2,750 seats, but less than four thousand seats, the fee shall be set at a rate of not more than three dollars (\$3.00) per seat or admission sold. This fee is in addition to any State or local tax.

(b) Collection. Every person, firm, or corporation selling admissions taxable under this section shall, on and after the effective date of the levy, collect the fee. This fee shall be collected at the same time as the charge for furnishing a taxable admission and shall be paid by the purchaser to the seller of the admission as trustee for and on account of the city. The fee shall be stated and charged separately from the sales price and shall be added to the admissions price and passed on to the purchaser instead of being borne by the seller.

(c) Administration. The City shall administer a fee levied under this section. A fee levied and collected under this section is due and payable to the city tax collector on or before the 15th day of the month following the month in which the fee is collected. Every person, firm, or corporation liable for the fee shall, on or before the 15th day of each month, prepare and render a return on a form prescribed by the city. The return shall state the total number of admissions subject to the fee that were sold in the preceding month. A return filed with the city tax collector under this section is not public record as defined by G.S. 132-1 and may not be disclosed except as required by law.

(d) Penalties. A person, firm, or corporation who fails or refuses to file the return required by this section shall pay a penalty of ten dollars (\$10.00) for each day's omission. In case of failure or refusal to file the return or pay the fee for a period of 30 days after the time required for filing the return or for paying the fee, there shall be an additional fee, as a penalty, of five percent (5%) of the fee due in addition to any other penalty, with an additional fee of five percent (5%) for each additional month or fraction thereof until the fee is paid. The city council may, for good cause shown, compromise or forgive the penalties imposed by this subsection. Any person who

willfully attempts in any manner to evade a fee imposed under this section or who willfully fails to pay the fee or make and file a return shall, in addition to all other penalties provided by law, be guilty of a misdemeanor.

(e) Distribution and use of fee revenue. The City of Greensboro may use net proceeds of admissions fee only:

(1) To reduce any bonded indebtedness incurred by the city to construct or improve ~~a facility for entertainment that has more than 10,000 fixed seats~~; the facility at which the admission levy is charged.

(2) To make capital improvements to any such facility owned by the city. If all of the net proceeds of the admissions fee are not needed for these purposes, the excess may be used only for maintenance, equipment, or other expenses related to any such facility owned by the city. As used in this subsection, "net proceeds" means gross proceeds less the cost to the city of administering and collecting the fee, as determined by the tax collector.

(f) Effective date of levy. A fee levied under this section shall become effective on the date specified in the resolution levying the fee. That date must be the first day of a calendar month, however, and may not be earlier than the first day of the second month after the date the resolution is adopted.

(g) Repeal. A fee levied under this section may be repealed by a resolution adopted by the Greensboro City Council. Repeal of a fee levied under this section shall become effective on the first day of a month and may not become effective until the end of the fiscal year in which the repeal resolution was adopted. Repeal of a fee levied under this section does not affect a liability for a fee that was attached before the effective date of the repeal, nor does it affect a right to a refund of a fee that accrued before the effective date of the repeal.

Section 2. This act is effective upon ratification.

In the General Assembly read three times and ratified this the _____ day of _____, 2012.

Executive Department
City of Greensboro



May 25, 2011

TO: Denise T. Roth, Interim City Manager

FROM: Sandy Neerman, Interim Assistant City Manager ^{SN}

SUBJECT: Greensboro Public Library/Popular Reading

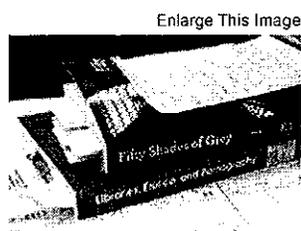
The adult book, "Fifty Shades of Grey," a New York Times bestseller by E. L. James has become one of the most popular and most talked about books across the country. Greensboro Public Library has 206 customers waiting to read it, and owns 33 print copies with 13 e-books available through the North Carolina Digital Library. New York Times interviewed our Collections Manager, Tim Cole for a May 21, 2012 article. For your information, the article is attached.

SN

Libraries Debate Stocking 'Fifty Shades of Grey' Trilogy

By JULIE BOSMAN
Published: May 21, 2012

It did not escape the notice of Tim Cole, the collections manager for the Greensboro Public Library in North Carolina, that "Fifty Shades of Grey" was "of mixed literary merit," as he put it with a heavy helping of Southern politeness.



Enlarge This Image

Ron Harris/Associated Press
"Fifty Shades of Grey" at the Gwinnett County library in Georgia, which won't carry it.



Enlarge This Image

Lorenzo Bevilacqua /ABC
E. L. James

He ordered 21 copies anyway.

His customers had spoken, Mr. Cole said, and like other library officials across the country, he had gotten the message: Readers wanted the "Fifty Shades of Grey" trilogy. In recent weeks they have besieged libraries with requests for the books, signaling a new wave of popularity for these erotic novels, which have become the best-selling titles in the nation this spring.

In some cases demand has been so great that it has forced exasperated library officials to dust off their policies — if they have them — on erotica.

In April the trilogy, which includes the titles "Fifty Shades Darker" and "Fifty Shades Freed," was issued in paperback by Vintage Books, part of the Knopf Doubleday Publishing Group, sending sales through the roof when the publisher printed and distributed the books widely for the first time.

That enthusiasm has carried over to libraries. At many, "Fifty Shades of Grey," by the previously unknown British author E. L. James, is the most popular book in circulation, with more holds than anyone can remember on a single title

(2,121 and counting last Friday at the Hennepin County Public Library, which includes Minneapolis, up from 942 on April 9).

But despite misgivings about the subject matter — the books tell the tale of a dominant-submissive affair between a manipulative millionaire and a naïve younger woman — library officials feel that they need to make it available.

"This is the 'Lady Chatterley's Lover' of 2012," Mr. Cole said. "Demand is a big issue with us, because we want to be able to provide popular best-selling material to our patrons."

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What's Popular Now

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Creating Jobs Wasn't Romney's Job

Advertisement for E! Entertainment Weekly magazine, featuring a photo of a couple and the text 'E! ENTERTAINMENT WEEKLY' and 'April 17 - June 8, 2012'.

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But some libraries have been caught on the other side of the issue. The Brevard County Public Library in east central Florida pulled copies of the books from its shelves after library officials decided they were not appropriate for the public.

"We have criteria that we use, and in this case we view this as pornographic material," said Don Walker, a spokesman for the Brevard County government.

In Fond du Lac, Wis., the library did not order any copies, saying the books did not meet the standards of the community. In Georgia the Gwinnett County Public Library, near Atlanta, declined to make the books available in its 15 branches, saying that the trilogy's graphic writing violated its no-erotica policy.

Last week a group of organizations that included the National Coalition Against Censorship formally responded, sending a letter to the library board in Brevard County scolding it for refusing to stock the book alongside standards like "Tropic of Cancer" or "Fear of Flying."

"There is no rational basis to provide access to erotic novels like these, and at the same time exclude contemporary fiction with similar content," the letter said. "The very act of rejecting erotica as a category suitable for public libraries sends an unmistakable message of condemnation that is moralistic in tone, and totally inappropriate in a public institution dedicated to serving the needs and interests of all members of the community."

Joan Bertin, the executive director of the National Coalition Against Censorship, said in an interview that it was unusual for a library to remove a book from its section for adults.

"The vast majority of cases that we deal with have to do with removing books to keep kids from seeing them," she said. "That's what makes this so egregious. There are some possible arguments for trying to keep kids away from certain kinds of content, but in the case of adults, other than the restrictions on obscenity and child pornography, there's simply no excuse. This is really very much against the norms in the profession."

Vintage, which is part of Random House, said in a statement, "Random House fervently opposes literary censorship and supports the First Amendment rights of readers to make their own reading choices. We believe the Brevard County Public Library System is indulging in an act of censorship, and essentially is saying to library patrons: We will judge what you can read."

Decisions about which books to stock tend to rest in the hands of local library officials, calculations based on what patrons are asking for and how much money a library system has to spend.

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A version of this article appeared in print on May 22, 2012, on page C1 of the New York edition with the headline: Libraries Debate Stocking 'Shades'.

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Public Affairs
Contact Center Weekly Report
Week of 5/14/12 - 5/20/12

Contact Center

4263 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 876
General Info – 143
New Sign up – 138
Cutoff Requests – 112
Bill Extension – 79

Field Operations

HHW/Landfill/Transfer – 89
Bulk Guidelines – 84
Repair Can/Garbage – 66
E-Waste Pick up – 44
Collection Day – 41

All others

Police/Watch Operations – 274
Police Records – 96
Overgrown Lots – 75
Privilege License – 64
Courts – 56

Comments

We received a total of **6** comments this week:

Field Operations – 4 comments:

- Customer called to say thank you to Solid Waste for picking up a TV he called in to us. It had been dumped at the curb and had been out there for three weeks.
- I just wanted to take a minute to express my appreciation for the response that I recently received from the folks in Street Maintenance. I had the occasion to contact the city regarding street and driveway repairs and found the people to be extremely friendly, helpful, and responsive. During my experience, I spoke with a few folks who helped to direct me to the right person. Each of these people was pleasant and considerate. I'm sorry that I don't have all of their names. In the end, I spoke with a supervisor. Just as they were, he was very accommodating, personable, and helpful. He provided information regarding the anticipated schedule for repairs and the work was completed as he said. I have to admit I was expecting this process to be very difficult, wading through the levels of people and dealing with ineffectual people and unpleasant personalities. I could not have been more mistaken. I appreciate very much the face you folks give to the city. It's been a pleasure.
- Caller wants to say thank you for picking up trash.
- Good job with returning trash containers to the proper place. Caller wants to thank yard waste crews for a good job.

Parks and Recreation – 1 comment:

- I do want to compliment the City of Greensboro or whoever takes care of the parks. A bridge at Carriage Hills Park was damaged this week by a storm. I saw today that the bridge was already fixed. I think that is just absolutely fantastic. How wonderful you take care of the park. We think Greensboro has great parks. We moved from Charlotte, NC a year and a half ago, and your parks are far superior to theirs. You also cleaned some graffiti off of Carriage Hills Park months ago within a week of it being done at the park. Thank you so much for putting in the effort to care for our city's parks.

Police – 1 comment:

- Our truck was parked in front of our home and was hit by a hit-and-run driver. An officer came to the scene and was very diligent about filing the report, listening to our concerns, and following up several times on Mother's Day until the matter was taken care of. He went above and beyond in doing his duty, and was friendly, courteous, and professional. We wanted someone to be aware that we were very impressed with his service today. Thanks!

Overall

Calls for Police Records and calls about privilege licenses increased last week. Otherwise, we received the normal mix of calls. Call volume was steady through the end of the week.



SMALL GROUP MEETINGS

Date	Councilmember	Department / Person Contacted	Subject	Council Notification Date
May 21, 2012	Mayor Perkins, Councilmember Vaughan, Councilmember Matheny	Interim City Manager Denise T. Roth	Greensboro's Performing Arts Center	May 25, 2012