



May 31, 2013

TO: Mayor and Members of Council
FROM: Denise Turner Roth, City Manager
SUBJECT: Items for Your Information

Handwritten initials in blue ink, possibly 'DR', next to the 'FROM' line.

UPCOMING MEETINGS

- June 3 @ 5:30 District 3 Neighborhood Walk
- June 4 @ 5:30 City Council Meeting
- June 10 @ 3:00 Council Work Session

Jordan Lake Rules Update

Attached is a memorandum from City Attorney S. Mujeeb Shah-Khan to City Mayor Robbie Perkins dated May 31, 2013, regarding the Senate Bill 515- Jordan Lake Rules.

RFP Issued for Landfill Gas Utilization Project

Attached is a memorandum from Field Operations Director Dale Wyrick, dated May 31, 2013, regarding the Request for Proposals (RFP) for Greensboro's Landfill Gas Utilization Project.

"Safe Place" Program

Attached is a press release about the City's Safe Place Program.

BE Greensboro Campaign

Attached is a press release about the City's BE Greensboro Campaign that will run through August 30, 2013.

Out of the Garden Project

Attached is a memorandum from Parks and Recreation Director Chris Wilson, dated May 31, 2013 regarding the department's new partnership with the Out of the Garden Project for the summer.

Culture, Recreation and Community Character Result Area Collaborations

Attached is a memorandum from Parks and Recreation Director Chris Wilson, dated May 31, 2013 regarding the Culture, Recreation and Community Character Result Area (Library, P&R, and Human Relations) collaborations that staff have been working on over the last few months.

Public Information Request Report

Attached is the weekly Public Information Request Report for the week of May 31, 2013.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of May 20, 2013 through May 26, 2013.

Small Group Meetings

Attached is the Small Group Meeting report for the week of May 17, 2013 through May 31, 2013, between City Staff and [more than two but less than five] Councilmembers.

DTR/mm
Attachments

cc: Office of the City Manager
Global Media



May 31, 2013

TO: Mayor Robbie Perkins
FROM: S. Mujeeb Shah-Khan, City Attorney
SUBJECT: Senate Bill 515 – Jordan Lake Rules

The City and City Council have recently received comments from residents voicing their concerns over North Carolina Senate Bill 515, also known as the Nutrient Management Standards Reform Act. As has been noted in previous IFYIs, the bill is directly related to the Jordan Lake Rules with a goal of revising the regulations to lessen the impact on local governments and the public. As part of the City's legislative agenda, Council authorized a proposed modification of the Jordan Lake regulations. However, City Council did not pursue the repeal of the rules, instead this was a concept put forward recently by Senate leadership.

WHAT COUNCIL ASKED FOR:

As part of its legislative program, the Council initially put forth a proposal to amend Jordan Lake rules as it relates to three primary areas of concern: stream buffers, new development, and existing development. City Council's legislative agenda called for an amendment to the Stream Buffer Rule to give local governments the option to transfer implementation responsibility back to the Department of Environment and Natural Resources, and permit all utilities within a portion of the stream buffer. In addition, this proposal sought clarification of the Existing Development Rule, to allow, but not require, local governments to retrofit water quality devices on public or private property. The proposal also requested to amend the New Development Rule to grandfather existing impervious surfaces to require only new impervious surfaces to be treated and to increase the land disturbance regulatory trigger from one half acre to one acre to encourage infill development.

WHAT THE SENATE CHANGED:

The original Senate Bill 515 that was introduced included elements of the City's request. The City continued to work with other cities, industry groups, and Senate leadership to modify the rules. During this process, Senate leadership determined that the preferred course of action was to seek a repeal of the rules, study the issues, and rewrite the Jordan Lake Rules. SB 515 was amended accordingly. The bill passed the Senate on May 15, and is currently being reviewed by the North Carolina House Committee on the Environment. The amended version of this bill repeals the entire body of Jordan Lake regulations and appropriates money to study the issues surrounding Jordan Lake, and to then draft revised regulations to be considered during next year's legislative session.

Our understanding of the next steps is that a study will be commissioned to determine if Jordan Lake Rules need to be rewritten with further modifications. If the bill passes, the repeal of the Rules will take place by October 1, 2013. If the bill then becomes law, the study committee will report to the General Assembly during the 2014 short session.

We certainly understand the concerns raised by members of the Greensboro community. We are confident that the process will lead to a set of rules that balance both the need for environmental protection, per Clean Water Act and Environmental Protection Agency standards, with the obligations that would be assumed by municipalities like Greensboro.

SMS/dt

cc: Greensboro City Council
Denise Turner Roth, City Manager
David Parrish, Assistant City Manager
Steve Drew, Water Resources Director
Donnie Turlington, Communications Manager

Field Operations Department
City of Greensboro



May 31, 2013

TO: David Parrish, Assistant City Manager
FROM: Dale Wyrick, P.E., Director of Field Operations
SUBJECT: RFP Issued for Landfill Gas Utilization Project

The purpose of this memo is to let you know the Request for Proposals (RFP) for Greensboro's Landfill Gas Utilization Project was issued on Wednesday, 5-29-13. Due to the size of the document, I will make 3 copies available in the City Clerk's office for City Council review. A brief summary of the document is as follows:

- The RFP is structured around a base case scenario of producing electricity utilizing the gas produced at the White Street Landfill.
- The City is open to considering both a developer owned and financed, as well as a City owned and financed project.
- Based on the significant contractual differences between the two ownership options, the RFP includes two separate sets of Contract Principles.
- Proposers are allowed to present other beneficial use alternatives along with their completed Base Case Scenario.
- Included in the RFP is a no contact clause. Proposers are instructed to have no contact with elected or appointed officials.

As a reminder, the following pre-qualified companies received the RFP and will be proposing on this project:

1. Crowder Energy Services
2. Enerdyne Power Systems
3. Methane Power
4. Petra Energy
5. Waste Management Renewable Energy

The next steps in the proposal process are as follows:

- Developer Deadline to Submit Questions June 11, 2103
- City Deadline for Written Response June 18, 2013
- Proposal Submissions Due June 30, 2013
- Evaluate and Interview Proposers July 30, 2013
- Staff Recommendation to Council August 15, 2013 Work Session
- Council Meeting to Select Developer August 20, 2013 Council Meeting
- Contract Negotiations Completed September 30, 2013
- Contract Initiation/Begin Construction October 1, 2013

If further information is needed, please advise.

DW



GREENSBORO

**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**

Contact: Douglas Campbell
Phone: 336-373-2496

City Strengthens its “Safe Place” Program for Youth in Need

GREENSBORO, NC (June 3, 2013) – For Greensboro youth, help is as close as the nearest City facility. More than 45 City-owned buildings are now locations for youth in need with the renewed establishment of the Safe Place/City of Greensboro partnership, which nearly doubles its numbers from a year ago.

City fire stations, police stations, recreation centers, libraries, Greensboro Transit Authority (GTA) buildings, and GTA, HEAT and SCAT buses are now sporting the new national Safe Place signs, signifying that at those facilities youth in crisis situations can find shelter and assistance. City employees at these locations are trained to respond to a request for help.

To see a full list of City Safe Places, visit www.greensboro-nc.gov/SafePlaceLocations. Learn more about the City’s program at www.greensboro-nc.gov/SafePlaces.

“The safety and well-being of our youth is vitally important to all of us at the City of Greensboro, so having the opportunity to incorporate even more City facilities as Safe Places is a responsibility we undertake seriously and with pride,” said Officer Douglas Campbell, Greensboro Police Department’s crime prevention officer.

The Safe Place national program works to establish readily identifiable locations where youth in crisis situations can find shelter and assistance from qualified on-call counselors. Visit the program’s national website at www.nationalsafeplace.org.

Safe Place in Greensboro is operated locally by Youth Focus, a United Way Agency dedicated to helping young people and their families deal with today's pressures. For more information about Youth Focus and Safe Place, contact Hannah Labas at 336-375-8333, ext. 3007, or visit its website at www.youthfocus.org.

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The City works with the community to improve the quality of life for residents through inclusion, diversity, and trust. As the seventh largest employer in Greensboro, the City has a professional staff of 2,800 employees who maintain the values of honesty, integrity, stewardship, and respect. The City is governed by a council-manager form of government with a mayor and eight council members. For more information on the City, visit www.greensboro-nc.gov or call 336-373-CITY (2489).



**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**

Contact: Laurie Thore
Phone: 336-373-2947

City's 2nd annual "BE: Greensboro" campaign underway, now – August 30

GREENSBORO, NC -- (May 30, 2013) -- The City of Greensboro's 2nd annual "Be: Greensboro" employee recognition campaign is underway, now through August 30. Greensboro residents are encouraged to call 336-373-CITY (2489) or send an e-mail to cogcc@greensboro-nc.gov to commend a City employee for going over and beyond the call of duty in providing excellent customer service.

"We continue to identify ways to support and encourage our hard-working employees," said City Manager Denise Turner Roth. "Programs like 'BE: Greensboro' give us the chance to say thank you to those employees who provide great service to our community on a daily basis."

Monthly nominees will be recognized as the "Best of the Best," during City Council meetings and through the City's Web page at www.greensboro-nc.gov/BeGreensboro.

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May 31, 2013

TO: Sandy Neerman, Assistant City Manager
FROM: Chris Wilson, Parks and Recreation Director
SUBJECT: Out of the Garden Project

The City of Greensboro and the Out of the Garden Project (OOTGP) will partner this summer through the utilization of the vacant Folk Recreation Center for three months, to provide food assistance to families in need in the surrounding area. OOTGP will also offer half-day summer camps with the focus of ensuring youth are being fed breakfast and lunch.

OOTGP is the largest charity in the Piedmont whose mission is to provide food for students and families. They currently provide more than 900 bags of food each weekend sponsoring 50 schools in Guilford County and 1 in Forsyth County. Their bags are unique in that they provide two meals for a family of four to have over the weekend. Their goal is simply to allow children to learn at the same rate as their peers on Monday morning. If they do not eat on the weekend it takes children until Wednesday after eating free breakfast and lunch for their brains to catch up.

OOTGP was selected during the summer of 2012 as Second Harvest Food Banks Guilford County representative to pass out an additional 3000 bags of food to children. The organization gave out 100+ tons of food to Guilford County students in 2012. The organization also has two mobile food pantries that are taken around Guilford County to areas of need and are able to serve students and families in schools that do not currently provide bags of food to on the weekend.

This partnership was pursued due to several factors. The mission of the Out of the Garden Project meets a very specific need of providing food assistance for this area that has been identified as having a large number of youth in the free/reduced lunch program with Guilford County Schools. OOTGP was given a grant by the Pratt Family Foundation to serve this specific area with a goal of serving 200 youth and families a week.

Additionally, the OOTGP will be making aesthetic improvements to the recreation center through painting the interior of the facility. We look forward to working with the OOTG to provide food to students and families over the summer, while our youth are out of school.

CW/jc

cc: David Parrish, Assistant City Manager
Jenny Caviness, Youth and Volunteer Services Division Manager



May 30, 2013

TO: Sandy Neerman, Assistant City Manager

FROM: Chris Wilson, Director

SUBJECT: Culture, Recreation and Community Character Result Area Collaborations

Over the past few months staff from the Human Relations, Library and Parks and Recreation Departments have identified and implemented strategies that have improved communications across the organization, increased resource efficiencies and have improved service delivery and quality for residents. Keys to this success have been rooted through a collaborative approach focusing on the following:

- Resident needs and input
- M.A.P. goals
- Identifying department missions, strengths and resources
- Identifying external partners with similar missions, strengths and resources to reduce duplication of services
- Developing a systematic program planning process that encompasses all of the elements above, plus nationally recognized best practice procedures for developing programs and services for the community

To date, this focused collaboration has produced new programs and special events as well as created efficiencies with existing programs and events in terms of utilizing resources and collaborating with external partners. The following list demonstrates the recent outcomes and details that have been produced through the Result Area:

- **Bark in the Boro** – Inaugural collaborative special event; free to residents; recovered all direct costs
- **El Dia Los Ninos, El Dia Los Libros** – An annual and nationally recognized initiative that celebrates youth, literacy, food, music, dancing and Latin culture
- **Summer Reading Program** - An added component of the City's summer camp programs, which is designed to sharpen / improve reading skills outside of the classroom and led by youth peers and staff
- **Senior Health and Wellness Events** – Quarterly City-wide events that focus on initiatives, issues, current trends and concerns geared to our 55 and older residents through maximizing internal resources and partnering with external for-profit and non-profit organizations
- **Summer Night Lights** – Free teen programming from June through August at various City facilities that provides structured programs and activities to help deter juvenile crime during the summer months

- **E.C.O. Bus** – North Carolina’s first mobile environmental education classroom; provides environmental education and literacy components to residents
- **Service Learning Projects** – A focused approach between the Results Area and Guilford County Schools (GCS) to be launched in the Fall, whereas all GCS service learning requests will be funneled through the Result Area Volunteer Coordinator

CW/ww

cc: Brigitte Blanton, Library Director
Tammy Miller, Youth Services Coordinator
Jenny Caviness, Youth and Volunteer Services Division Manager
Steve Sumerford, Library Services Manager
Wade Walcutt, Community Recreation Services Manager
Mary Alice Kurr-Murphy, City Arts Superintendent
Phil Fleischmann, Special Programs Superintendent
Donna Gray, Community Relations Manager
Michelle Gill Moffat, Youth Initiatives Coordinator



Current Public Records Requests Update May 31, 2013

Date Requested	Requestor	Subject	Status
1/16/2013	Eric Ginsburg	Socialist request Email Search - 141,954	Search 2 of 5 was completed (4/23/2013 & 5/24/13) and made available to requestor. Staff continuing to review emails..
2/8/2013	Eric Ginsburg	Palestine, Candlelight Vigil, Gaza Email Search - 120,215	Review is for significant number of emails. Three batches have been sent to the requestor. Staff is continuing to review emails.
2/18/2013	Billy Jones	Confidential Informants Policy/Procedures	Police Attorney is preparing final items for release. Sent partial requested documents on 5/31/13.
3/26/2013	Bill Knight	Project Homestead Emails Email Search - 5,323	Legal has begun reviewing emails. Requestor has received two batches of emails as of 5/28/13.
4/24/2013 (re-opened on 5/13/13)	Roch Smith	PIRT File	Closed on 5/10/13. Re-opened on 5/13/13 per requestor's notice that request not fulfilled. Staff currently reviewing requested information. First batch should be released next week.
4/29/2013	Roch Smith	Surveillance Camera Info	Requestor notified that no records match first part of the request. Staff is working on collecting the requested footage.
4/30/2013	George Hartzman	Budget/Ethic Code/East GBO Summit/GPAC Email search: 1,442	Requestor has received part of this request. Staff is currently reviewing emails.
5/16/2013	Billy Jones	Correspondence between Council & DGI & AG	Email search was completed by IT this week and Legal has begun reviewing emails.
5/16/2013	A. Stevens	Copier and Postage Machine Vendor Agreements	Staff is collecting the requested information and contacted the requestor for clarification.
5/20/2013	Billy Jones	Communication for last 90 days (follow up to 2472)	Email search was completed by IT this week and Legal will begin reviewing emails. First batch of emails was sent to the requestor on 5/31/13.
5/20/2013	Roch Smith	Database Indexes	Staff working to process the request. Requestor has been contacted about narrowing the request.
5/21/2013	John Godwin	DGI Committee Appointed by Mayor & Copies of Emails	List was provided to requestor. Email search was completed by IT this week and Legal will begin reviewing emails. First batch of emails was released on 5/31/13.
5/21/2013	Eric Robert	Greenway Accounting	Requestor has received part of this request. Staff is conducted email search and collecting follow-up information for the requestor.
5/23/2013	Jose Figueroa	Contracts with Thomas-West (Westlaw)	Staff is collecting the requested information.

Date Requested	Requestor	Subject	Status
5/24/2013	Roch Smith	PIRT 2455/2351	Requestor provided additional records on 5/30/13. Legal determining if additional records exist.
5/28/2013	George Hartzman	Follow-up to PIRT #2499- Aquatic Center	Staff has received part of this request.
5/28/2013	George Hartzman	Greensboro Partnership's 2012 Strategic Plan	Staff received the request.
5//28/13	Billy Jones	Greensboro Partnership's 2012 Strategic Plan	Staff received the request.
5/28/2013	Roch Smith	PIRT 1946 Follow Up	Requestor provided additional records on 5/30/13.
5/28/2013	Roch Smith	Employee Records Follow-up	HR is completing the request. Records will be available next week.
5/29/2013	Mandy Locke	HUD Projects	Staff is collecting the requested information.
5/30/2013	Charles Cherry	Pending GPD Lawsuits	Staff received the request.
5/31/2013	Ed Whitfield	Information from Alston's Developers	Staff received the request.

Weekly Totals (5/27/13-5/31/13):	
Number of PIRTS Opened	15
Number of PIRTS Closed	12
Average Completion Time	4.92 days
Totals Since January 1, 2013:	
Number of PIRTS Opened	311
Number of PIRTS Closed	288
Average Completion Time	8.59 days

Public Affairs
Contact Center Weekly Report
Week of 5/20/13 – 5/26/13

Contact Center

4522 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 785
IVR/Pay by Phone – 178
New Sign up – 149
Cutoff Requests – 107
General Info – 73

Field Operations

HHW/Landfill/Transfer – 87
Mattress Go Round – 81
Bulk Guidelines – 59
No Service/Garbage – 46
Collection Day – 46

All others

Police/Watch Operations – 289
Overgrown Lots – 115
Better Buildings Program – 94
Courts/Sheriff – 64
HR/Employment – 63

Comments

We received a total of 4 comments this week:

Coliseum - 1 comment:

- My wife and I wanted to commend a Guest Services employee for excellent service! We attend the Women's ACC Basketball Tournament each year (since 1996) and there are always security officers in place to keep order in the arena. This year our officer was great! She always had a smile and a positive word for the guests, while maintaining order and crowd control. She commanded authority without being "heavy handed" which was quite a feat! We were impressed, so my wife asked for her name on our last day there, so we could send this acknowledgement. Please thank her for her service and thanks to you for having such a great employee!

Field Operations – 1 comment:

- A week or so ago, I called about some illegal dumping at an empty lot. Two days after my call, I received a call from a member of your staff, who had driven out to the location. He called me when he stopped by the lot, told me what he had seen, and picked up any items that were dumped there. I am impressed with the level of service and so were the residents on the street. Three other families were present when I made my initial call. A member of each family came up to me after the items were picked up and told me how happy they were. So on behalf of the residents of Boyd St, thank you! It means a lot when staff listens, cares, and responds.

Fire Department – 1 comment:

- I would like to thank the employee on the great job she performed this morning while conducting our annual fire inspection. She was very professional as well as informative on all aspects of how to handle a fire in the office setting. She answered all of my questions and gave great examples in the event a fire should occur. Once again, thanks for such a great and hardworking young lady and such an awesome firefighter.

Parks and Recreation – 1 comment:

- Just wanted to let you know that the lady who helped me on 5/18 with reserving a shelter at Hester Park and also to cancel that reservation on 5/23 has excellent customer service skills and is very, very polite. I had called before on info on the shelters and again the same type of service was given, A++.

Overall

Calls about the Better Buildings program and calls about overgrown lots continued to increase last week. Call volume was busy through the end of the week.



SMALL GROUP MEETINGS

Small Group Meeting Dates & Times	Councilmember Attending	Person Contacted / Department	Subject	Council Notification Date
May 29, 2013 1:00 - 3:00 3:00 - 5:00	Mayor Pro Tem Johnson Councilmember Abuzuaiter, Councilmember Vaughan, Councilmember Hoffmann Councilmember Bellamy-Small	City Manager Roth and Deputy City Manager Westmoreland	Staff Update on Beloved Community Center	May 31, 2013
May 31, 2013 10:00 - 12:00	Mayor Perkins, Councilmember Matheny	City Manager Roth and Deputy City Manager Westmoreland	Staff Update on Beloved Community Center	May 31, 2013