



August 23, 2013

TO: Mayor and Members of Council  
FROM: Denise Turner Roth, City Manager <sup>SN</sup> <sub>for</sub>  
SUBJECT: Items for Your Information

UPCOMING MEETINGS

- August 27 at 2:00 pm Special Closed Session Called
- August 27 at 3:00 pm Work Session
- September 3 at 4:00 City Council Meeting

**Public Information Request Report**

Attached is the weekly Public Information Request Report for the week of August 23, 2013.

**Contact Center Feedback**

Attached is the weekly report generated by our Contact Center for the week of August 12, 2013 through August 18, 2013.

**Small Group Meetings**

Attached is the Small Group Meeting report for the week of August 19, 2013 through August 23, 2013, between City Staff and [more than two but less than five] Councilmembers.

DTR/mm  
Attachments

cc: Office of the City Manager  
Global Media



# Current Public Records Requests Update August 23, 2013

Date Requested	Requestor	Subject	Status
1/16/2013	Eric Ginsburg	Socialist request Email Search - 141,954	Five batches have been completed. (4/23/2013 & 5/24/13, 6/17/13, 6/25/13, 8/23/13) and made available to requestor. Staff continuing to review emails.
2/8/2013	Eric Ginsburg	Palestine, Candlelight Vigil, Gaza Email Search - 120,215	Five batches have been sent to the requestor (5/10/13, 5/17/13, 6/7/13, 6/17/13, & 8/23/13). Staff is continuing to review emails. Another batch is available.
5/30/2013	Charles Cherry	Pending GPD Lawsuits	Initial documents were provided on 6/14/13. Legal is reviewing remaining documents.
6/18/2013	Eric Ginsburg	Noise Calls	Staff is continuing to process this request and has provided progress updates to requestor.
7/5/2013	Roch Smith	Downtown Video	Staff is reviewing available video footage.
7/8/2013	Eric Ginsburg	Curfew Emails Emails: 406	Staff emails have been provided. City Attorney is soliciting personal emails from Councilmember's.
7/18/2013	Roch Smith	GPD Database Indexes	Initial documents provided. GPD and City Attorney are reviewing to determine available records.
7/23/2013	Roch Smith	Councilmembers Information Requests	Release initial information; Staff continuing to review this request for available information.
7/24/2013	Roch Smith	Incumbent Candidate Requests	Staff is reviewing this request for available information.
7/24/2013	Billy Jones	Incumbent Candidate Requests	Staff is reviewing this request for available information.



**Public Affairs  
Contact Center Weekly Report  
Week of 8/12/13 – 8/18/13**

**Contact Center**

4670 calls answered this week

**Top 5 calls by area**

Water Resources

Balance Inquiry – 871  
IVR/Pay by Phone – 232  
New Sign Up – 215  
Cutoff Requests – 130  
Sign-up/Owners – 84

Field Operations

Bulk Guidelines – 118  
Mattress Go Round – 78  
Repair Can/Garbage – 69  
HHW/Transfer – 54  
No Service/Garbage – 49

All others

Police/Watch Operations – 305  
Privilege License – 77  
Courts/Sheriff – 73  
Parking Enforcement – 56  
Overgrown Lots – 42

**Comments**

We received a total of 1 comment this week:

**Field Operations – 1 comment:**

- To the supervisor of the driver for the green can: It was very thoughtful and considerate of the driver to blow his horn and give the homeowner a chance to come out and move the cans away from cars so that he could pick the cans up.

**Overall**

Calls about privilege licenses and calls for parking enforcement remained steady last week. Call volume was busy through the end of the week.



# 2013 SMALL GROUP MEETINGS

<b>Small Group Meeting Dates &amp; Times</b>	<b>Councilmember Attending</b>	<b>Person Contacted / Department</b>	<b>Subject</b>	<b>Council Notification Date</b>
August 19, 2013 8:00am to 10:00 am	Mayor Robbie Perkins Councilmember Nancy Vaughan Councilmember Nancy Hoffmann	City Manger Roth	Greensboro Performing Arts Center	August 23, 2013
August 22, 2013 9:00 am to 10:30 am	Mayor Robbie Perkins Councilmember Nancy Vaughan Councilmember Nancy Hoffmann Councilmember Zack Matheny	City Manager Roth	Greensboro Performing Arts Center	August 23, 2013