



October 25, 2013

TO: Mayor and Members of Council
FROM: Denise Turner Roth, City Manager ^{SN}
SUBJECT: Items for Your Information

<u>UPCOMING MEETINGS</u>	
• Nov. 12 at 5:30pm	City Council Meeting
• Nov. 13 at 1:30pm	Economic Development Committee Meeting
• Nov. 19 at 5:30pm	City Council Meeting

North Carolina A&T State University Homecoming

• **Preparation for 2013 NC A&T State University Homecoming**

Attached is a memorandum from Chief of Police Ken Miller, dated October 25, 2013, regarding the preparations for the upcoming 2013 North Carolina A&T State University Homecoming.

• **2013 Aggie Fanfest**

Attached is a memorandum from Special Events Manager Josh Sherrick, dated October 18, 2013, regarding the upcoming Aggie Fanfest scheduled to kick-off next weekend.

• **NCA&T State University Homecoming Events Traffic Hotline**

Attached is a press release regarding the traffic and safety hotline during this year's NCA&T State University homecoming festivities. The phone number is 336-373-EVENT (373-3836) and will be live from 7am Friday, November 1 to 7am on Sunday, November 3.

Neighborhood Development Director Announced

Attached is a press release announcing that Barbara Harris has been named the new director of the Neighborhood Development Department.

Piedmont Together Regional Summit

Attached is a memorandum from Planning Director Sue Schwartz, dated October 25, 2013, regarding the Piedmont Together Regional Summit that is scheduled for November 14, 2013 from 8am to 3pm at the Centennial Station in High Point.

Public Information Request Report

Attached is the weekly Public Information Request Report for the week of October 25, 2013.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of October 14, 2013 through October 20, 2013.

Small Group Meetings

Attached is the weekly Small Group Meeting report for the week of October 2, 2013 through October 25, 2013, between City Staff and [more than two but less than five] Councilmembers.

DTR/mm
Attachments

Police Department
City of Greensboro



October 25, 2013

TO: Jim Westmoreland, Deputy City Manager

FROM: Kenneth C. Miller, Chief of Police

SUBJECT: Preparation for N.C.A&T state University Homecoming 2013

The Greensboro Police Department began planning for the 2013 Homecoming event in July of this year. This process involved multiple partners and stakeholders with an emphasis on coordination and seamless customer service. The partners involved in the planning included:

- N.C. A&T State University
- Greensboro Police Department
- Greensboro Fire Department
- Greensboro Coliseum
- Various other contributing City departments
- Guilford County Emergency Management
- GM911
- NCDOT
- Guilford County Sheriff's Office
- Local business and community groups

The foundation of the plan is a comprehensive communications strategy designed to provide command oversight and consistent messaging to event participants and the greater Greensboro community. Plan goals include traffic management for the parade, football game and evening events/ after-parties with focus on pedestrian and traffic safety. This plan provides for an improved level of coordination and communication with hotels and businesses, for the purpose of mitigating access issues while minimizing the impact on Greensboro communities.

This coordination of resources is designed to ensure a positive experience for everyone and to promote the success of the event for the university. While we can't anticipate every possible challenge from such a large scale event, we have taken lessons from past events and are confident that our planning and available resources are sufficient to adequately address any issue that might arise.

The City has again activated the 373-EVENT (3836) line to assist event participants with real time information related to event schedules, locations, and traffic routing. This line will be active from 7:00am on Friday, November 1 through 7:00am Sunday, November 3.

The City of Greensboro and its partners have worked diligently and cooperatively to provide a plan that serves the university and Greensboro communities equally, promoting safety, security, and success.

/jew

Parks and Recreation, Special Events
City of Greensboro



October 18, 2013

TO: Chris Wilson, Director
FROM: Josh Sherrick, Special Event Manager
SUBJECT: 2013 Aggie Fanfest

The Aggie Fanfest will kick-off Friday, November 1 and run through Sunday, November 3. The festival will once again welcome an anticipated 40,000 visitors, many of which are coming to Greensboro to celebrate North Carolina A&T State University Homecoming weekend. Aggie Fanfest is one of the largest annual events in Greensboro. It serves as a tremendous collaboration as departments and organizations city-wide work together to produce the event on the grounds of the War Memorial Baseball Stadium at 501 Yanceyville St.

At Aggie Fanfest, fans will be entertained with live music all three days from the WNAA/State Farm Soundstage including the R&B & Go-Go Jam throughout the day and a visit from the university's Drumline. Additionally, the festival will have over 100 vendors featuring a diverse range of food and merchandise options. Aggie Fanfest also continues to provide youth with free entertainment opportunities. The Kids Playworld, on the field of the Memorial Baseball Stadium, features huge inflatable rides, arts and craft scenes, a healthy living expo, theatre, dance, and spoken word demonstrations showcasing inclusionary programs of City Arts.

For more information, the public can visit our new event website, www.aggiefanfest.com or call the special events office at 336-373-4572.

JS



**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**

Contact: Donnie Turlington
Phone: 336-373-3769

Traffic Hotline Ready for NC A&T Homecoming Events

GREENSBORO, NC (October 25, 2013) – The City of Greensboro is set to use a hotline phone number to offer traffic and safety messages during this year's homecoming festivities at North Carolina A&T State University. The phone line and number, 373-EVENT (373-3836), will be answered by City staff from 7 am on Friday, November 1 to 7 am on Sunday, November 3.

The homecoming parade will take place the morning of November 2 in downtown Greensboro followed by the football game in the afternoon. Motorists and attendees can expect traffic delays related to these events.

Heavy traffic and congestion near the NC A&T campus, along High Point Road, at the I-40/High Point Road interchange, and in downtown Greensboro is expected throughout the November 1-3 weekend. In addition to video message signs along roadways, City representatives will answer calls to inform residents of traffic jams and suggested alternate routes. Motorists can also use the number to reach out to City staff to inform them of traffic related issues.

High Point Road is expected to experience the heaviest traffic volume during the evening hours of November 2. Greensboro Police will deploy officers along High Point Road to assist motorists in arriving at their destination in a timely manner. Officers will also be staged along West Lee Street, the Coliseum property, and in the downtown area to provide motorists assistance and traffic safety.

There are no plans for extended road closures; however traffic congestion may necessitate some temporary road closures. Any road closure initiated by the Greensboro Police will be monitored by an on-scene officer. Motorists who encounter unmanned closures or other such delays are encouraged to call the hotline for detour and access information.

Drivers are reminded that officers directing traffic override traffic signals. The officers' hand and arm signals are designed to create a safer and more efficient flow of traffic, and must be obeyed.

#

The City works with the community to improve the quality of life for residents through inclusion, diversity, and trust. As the seventh largest employer in Greensboro, the City has a professional staff of 2,800 employees who maintain the values of honesty, integrity, stewardship, and respect. The City is governed by a council-manager form of government with a mayor and eight council members. For more information on the City, visit www.greensboro-nc.gov or call 336-373-CITY (2489).



**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**

Contact: Jake Keys
Phone: 336-373-2105

City Tabs Barbara Harris as Director of Neighborhood Development

GREENSBORO, NC (October 25, 2013) – Barbara Harris, a Greensboro native, has been named the director of Neighborhood Development Department for the City of Greensboro. Harris, who has worked for the City since 2005 and most recently served as the neighborhood services division manager, has been the interim department head for neighborhood development since August 2013. The department is responsible for minimum housing and code compliance, including the minimum housing commission. In addition, it will continue to address homelessness issues and federal grant programs.

City Manager Denise Turner Roth says Harris was a clear choice to lead the City's newest department. "Neighborhood Development works to address multiple concerns within our city that are near and dear to our residents and neighborhoods," says Roth. "With Barbara, we have someone in a leadership role that truly understands the issues that are prevalent in our community and has a plan for how to address them. In her time with the City, Barbara has become entrenched in our community and we know she and her team will continue to provide great service to our residents."

"We're not just servicing overgrown lots or boarded-up houses, we're impacting the quality of life for the people of Greensboro," says Harris. "I'm excited to have the opportunity to lead a department that has the potential to uniquely and positively impact our residents."

In August 2013, the Planning and Community Development Department was reorganized into the Planning Department and the Neighborhood Development Department. The two

departments continue to share administrative and financial resources, along with common missions. No new positions have been added to either department as part of this realignment.

#

The City works with the community to improve the quality of life for residents through inclusion, diversity, and trust. As the seventh largest employer in Greensboro, the City has a professional staff of 2,800 employees who maintain the values of honesty, integrity, stewardship, and respect. The City is governed by a council-manager form of government with a mayor and eight council members. For more information on the City, visit www.greensboro-nc.gov or call 336-373-CITY (2489).



October 25, 2013

TO: David Parrish, Assistant City Manager
FROM: Sue Schwartz, FAICP Director
SUBJECT: Piedmont Together Regional Summit

Background

Piedmont Together is a 1.6 million dollar, regional planning project funded by the US Housing and Urban Development Department to produce a regional sustainability plan by May 2014. This three-year planning process is managed by the Piedmont Authority for Regional Transportation (PART), with support and assistance from local governments across the 12-county planning area. The project's goals are to strengthen the region, identify a preferred regional growth scenario, and develop a toolbox of sustainability strategies available to local governments for future implementation.

In September 2011, the City formally signed on as a project consortium member. The consortium agreement commits the City to provide support and assistance in the form of in-kind staff time, coordination of events, and funding assistance for project activities when appropriate.

Regional Summit

Piedmont Together is hosting a regional summit entitled *A New Development Pattern: Adjusting to the Changing Market* on Thursday November 14 from 8:00 am to 3:00 pm at Centennial Station in High Point located at 121 S. Centennial Street.

The agenda includes a project update, opportunities to provide feedback on recommended regional strategies and prioritize model outputs, and highlights of regional mixed use development projects. Following a lunch break, the afternoon session will focus on equity and growth in the region.

On Friday November 15, Piedmont Together will host a day-long bus tour of projects in communities across the region. The bus tour will begin from four locations, the closest being High Point. The cost of the Thursday session is \$15, and the Friday bus tour is \$20. To register, visit the project website at www.triadsustainability.org.

For more information, contact Hanna Cockburn, hanna.cockburn@greensboro-nc.gov or 336-574-3576.

SS/jeic

Attachment A.
Regional Summit Agenda



A New Development Pattern: Adjusting to the Changing Market

Centennial Station
121 S. Centennial Street, High Point, NC 27260
November 14, 2013, 8:00am to 3:30pm

Tentative Agenda

8:00 AM

Networking, Tabling, Breakfast

8:30 AM

Welcome, Set the Context, Review the day
HUD's Commitment to Implementation
Representative from the US Department of Housing and Urban Development – INVITED
Review Proposed Regional Strategies
Introduction to Regional Scenario Model
Tabletop discussions on Proposed Regional Strategies

10:00 AM

BREAK

10:15 AM

Table Top discussions on the Model Output Priorities

Integrated Strategies for Successful Development: How to Make It Work

Speakers and a panel discussion on economically integrated urban neighborhoods, mixed use and downtown development.

12:25 PM

Recap

12:30 PM

Adjourn

12:30 PM

Lunch Own Your Own in High Point

1:30 PM

Opportunities for Everyone - Equity Summit II

3:00 PM

Closing



Current Public Records Requests Update October 25, 2013

Date Requested	Requestor	Subject	Status
5/30/2013	Charles Cherry	Pending GPD Lawsuits	Initial documents were provided on 6/14/13. Legal is reviewing remaining documents.
6/10/2013	George Hartzman	Renaissance/Bessemer Shopping Center Emails- 7,973	Documents have been provided to requestor. First batch of emails was made available- 10/7/13- Staff is continuing to review emails.
7/5/2013	Roch Smith	Downtown Video	Staff is reviewing available video footage and determining what is releasable.
7/8/2013	George Hartzman	Video from Center City Park & Festival Park	Staff is reviewing available video footage and determining what is releasable.
7/8/2013	Eric Ginsburg	Curfew Emails Emails: 406	Staff emails have been provided. City Attorney is soliciting personal emails from Councilmember's.
7/18/2013	Roch Smith	GPD Database Indexes	Initial documents provided. GPD and City Attorney are reviewing to determine available records. City IT and Legal determining remaining items from request that need to be released.
7/23/2013	Roch Smith	Councilmembers Information Requests	Released initial information; Staff continuing to review this request for available information.
7/24/2013	Roch Smith	Incumbent Candidate Requests	Staff is reviewing this request for available information.
7/24/2013	George Hartzman	Incumbent Candidate Requests	Staff is reviewing this request for available information.
7/24/2013	Billy Jones	Incumbent Candidate Requests	Staff is reviewing this request for available information.
8/5/2013	Mike Carter	Email Correspondence from 8/1/11 to 8/5/13 Emails: 35,931 + 239,652	Batch of emails was provided to requestor on 9/13/13. Staff will review emails as available. A second batch will be available next week- 10/31/13.
8/9/2013	Stephen Poole	Civil Rights Museum Email: 23,060	Staff has sent requestor some information. Staff is reviewing emails as available. One batch will be available by 10/29/13.



Date Requested	Requestor	Subject	Status
8/21/2013	Mr. Lassiter	Emails: P&R and Developmental Associates from 1-1-12 to 8-18-13 Email: 765	Staff is reviewing emails as available. Released batch 10/16/13.
9/5/2013	Stephen Poole	GPAC: Correspondence, Files, Contracts, Audio Recordings Email: 2,418	Staff has sent requestor some information. Staff is reviewing emails as available. Emails will be available by 10/29/13.
9/5/2013	Stephan Poole	Gerbing's Heated Clothing, LLC Incentive Package Email: 1,312	Staff has sent requestor some information. Staff is reviewing emails as available. Emails will be available by 10/29/13.
9/24/2013	George Hartzman	Email Search Emails-6,569	Staff is reviewing emails as available.
9/26/2013	Ivan Cutler	Request for employee and departmental emails	Staff is collecting the requested information.
10/1/2013	William England	Alleyway South of Market Street between McIver Street and Tate Street	Staff is reviewing for available information.
10/11/2013	Jeffrey Peraldo	2008 Annexation Emails-749	Staff reopened previous request to provide the correct information. Staff is collecting the requested information.
10/15/2013	William Hill	Contracts between Love Crossling and the City	Staff is collecting the requested information and has asked the requester for additional information.
10/22/2013	Marilyn Edwards	General Fund Dollars Given as Grants	Staff is collecting the requested information.
10/25/2013	Mark Taylor	Human Resources Policies and Procedures	Staff is collecting the requested information.

Weekly Totals (10/21/13-10/25/13):	
Number of PIRTS Opened	8
Number of PIRTS Closed	13
Average Completion Time	15.54 days
Totals Since January 1, 2013:	
Number of PIRTS Opened	737
Number of PIRTS Closed	710
Average Completion Time	8.03 days

**Public Affairs
Contact Center Weekly Report
Week of 10/14 – 10/20/13**

Contact Center

4406 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 819
IVR/Pay by Phone – 231
New Sign up – 130
General Info – 128
Cutoff Requests – 86

Field Operations

Holiday Schedule – 77
HHW/Landfill/Transfer – 70
Mattress Go Round – 55
Bulk Guidelines – 54
No Service/Garbage - 40

All others

Police/Watch Operations – 386
Courts/Sheriff – 66
Privilege License - 53
HR/Employment - 39
Guilford Metro - 34

Comments

We received a total of 3 comments this week:

Field Operations – 2 comments:

- Anonymous caller wants to thank Field Operations for fixing Lyndon St. It is a lot easier to drive over now.
- Caller wants to thank whoever mowed this street. It really looks good.

Water Resources - 1 comment:

- Customer called back to say thank you for turning his service back on. He was thankful he only had to pay part of his bill and so thankful that we got his service turned back on the same day because he has five kids. He has been unemployed for a year and said he is grateful we were able to work with him.

Overall

Calls about employment continued to increase last week. Callers were glad to know that the garbage collection schedule did not change last week due to Columbus Day. Call volume was busy through the end of the week.



2013
SMALL GROUP MEETINGS

Small Group Meeting Dates & Times	Councilmember Attending	Person Contacted / Department	Subject	Council Notification Date
October 22, 2013 3:00 - 4:30	Mayor Perkins, Councilmember Vaughan, Councilmember Hoffmann, Councilmember Matheny	City Manager Roth	Greensboro Performing Arts Center	October 25, 2013