



January 31, 2014

TO: Mayor and Members of Council
FROM: Denise Turner Roth, City Manager 
SUBJECT: Items for Your Information

UPCOMING MEETINGS

- Feb 4 at 5:30pm City Council Meeting
- Feb 13 at Noon Council Work Session
- Feb 18 at 5:30pm City Council Meeting
- Feb 25 at 3:00pm City Work Session

Strong Cities, Strong Communities Update

Attached is a memorandum from Planning's Project Manager Prince John Gaither-Eli, dated January 30, 2014, providing an update on the Strong Cities, Strong Communities (SC2) Challenge.

Public Information Request Report

Attached is the weekly Public Information Request Report for the week of January 31, 2014.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of January 20, 2014 through January 26, 2014.

Small Group Meetings

Attached is the Small Group Meeting report for the week of January 31, 2014, between City Staff and [more than two but less than five] Councilmembers.

DTR/mm
Attachments



January 30, 2014

TO: Andrew Scott, Assistant City Manager
FROM: Prince John Gaither-Eli, Project Manager
SUBJECT: SC2 (Strong Cities, Strong Communities) Challenge Update

The purpose of this memorandum is to update you on the status of the SC2 (Strong Cities, Strong Communities) Challenge after recent program changes enacted by the Economic Development Administration. Greensboro continues to receive strong support from EDA and the SC2 White House Council for executing the initiative in a manner that we expect to result in Greensboro receiving an actionable, viable economic plan.

Overview

In preparation for the launch of the City's new SC2 Economic Catalyst Website, the Economic Development Administration informed all three cities participating in the SC2 Challenge (Greensboro, Las Vegas, and Hartford, Connecticut) of changes to the rules that govern the prize competition.

Under the prior rules, the City was to own all proposals and plans submitted in the prize competition as well as have a nonexclusive license for any intellectual property contained in those submissions. The new rules dictate that the City can only own and procure nonexclusive licenses to the intellectual property within the proposals and plans to which it awards prizes. In response to these changes, the EDA's prize consultant, The Common Pool, recommended modifications to the structure of Phase Two Awards for the prize competition. Awards for Phase One were left unchanged. Please see them below.

- 1st Place \$55,000
- 2nd Place \$35,000
- 3rd Place \$10,000

Timeline Change

At the urging of the EDA, the timeline for Greensboro's SC2 Challenge was modified to mirror those of the other SC2 cities. The goal for synchronizing the timelines was to create leverage regarding advertising and marketing efforts. Due to the recent changes by EDA outlined above, the timeline has again been extended. The revised timeline includes July 24, 2014 as the date for registering to participate in the Challenge and September 22, 2014 as the due date for Challenge proposals.

SC2 Evaluation Panel

A meeting was conducted with the SC2 Evaluation Panel on January 9, 2014 to answer questions and inform panelists about project changes and to brief them on the new due dates for “Registration” and “Proposals.”

SC2 Challenge Website, Challenge.Gov

The new custom website being developed by The Common Pool is scheduled to go live in February 2014, along with the Federal Government’s www.Challenge.gov website.

Next Steps

As the due date for registration approaches, the SC2 Challenge opportunity will continue to be advertised, marketed, and promoted by the City working in concert with the SC2 White House Council, EDA, and The Common Pool.

Please contact me with any questions.

PJGE

Attachment

cc: Sue Schwartz, Director
Kathi Dubel, Manager
Bill McNeil, Senior Consultant



Current Public Records Requests Update January 31, 2014

Date Requested	Requestor	Subject	Status
6/10/2013	George Hartzman	Renaissance/Bessemer Shopping Center Emails- 7,973	The Legal department is reviewing additional emails to send to the requestor as of 1/31/14.
7/18/2013	Roch Smith	GPD Database Indexes	Initial documents provided. City IT continuing to review for contractual records as of 1/31/14.
7/23/2013	Roch Smith	Council members Information Requests	PIRT set to close today or next week.
7/24/2013	Roch Smith	Incumbent Candidate Requests	PIRT set to close today or next week.
7/24/2013	George Hartzman	Incumbent Candidate Requests	PIRT set to close today or next week.
7/24/2013	Billy Jones	Incumbent Candidate Requests	PIRT set to close today or next week.
8/5/2013	Mike Carter	Email Correspondence from 8/1/11 to 8/5/13	Awaiting additional emails once approved by Legal.
8/21/2013	Mr. Lassiter	Emails: P&R and Developmental Associates from 1-1-12 to 8-18-13 Email: 765	Legal is continuing to review emails.
11/18/2013	George Hartzman	Downtown Hotel Grant Incentive	Staff is collecting the requested information.
11/26/2013	Christopher Brooks	SWAT Team Deployment Logs	Under review with the Police Department as of 1/27/14
12/2/2013	George Hartzman	Elm Street Center, LLC	Staff is continuing to review the request for available information.
12/5/2013	George Hartzman	Loans & Incentives (2009-Present)	Staff is continuing to review the request for available information.
12/5/2013	Billy Jones	Loans & Incentives (2009-Present)	Staff is continuing to review the request for available information.
12/11/2013	George Hartzman	GPAC: Binding Contracts	Staff is searching for available records responsive to this request.
12/11/2013	Billy Jones	GPAC: Binding Contracts	Staff is searching for available records responsive to this request.
12/12/2013	George Hartzman	GPAC: Architecture Contract and Cost	Staff is searching for available records responsive to this request.
12/12/2013	Billy Jones	GPAC: Architecture Contract and Cost	Staff is searching for available records responsive to this request.
12/16/2013	George Hartzman	Prison Farm, Economic Feasibility Study	Staff is searching for records responsive to this request.



Date Requested	Requestor	Subject	Status
12/16/2013	Billy Jones	Same as G Hartzman - Prison Farm, Feasibility Study	Staff is searching for records responsive to this request.
12/16/2013	Billy Jones	203 S. Elm Street	Staff is searching for records responsive to this request.
12/17/2013	Eric Robert	South Elm Street Redevelopment Area	Awaiting results from email search.
12/18/2013	Roch Smith	Database Index/Indexes	Provided requestor with an update on request 1/31/14.
1/6/2014	George Hartzman	GPAC: Community Foundation Second Request	Staff is reviewing the request.
1/6/2014	Billy Jones	GPAC: Community Foundation Second Request (same as Hartzman's)	Staff is reviewing the request.
1/6/2014	Billy Jones	LeBauer Park - All Information	Two additional documents were sent to requestor this week.
1/7/2014	Billy Jones	Incentives	Economic Development staff is reviewing records and will provide records in City's possession.
1/13/2014	George Hartzman	John Lomax's Greenway Apartments	Staff is searching for available records.
1/13/2014	Billy Jones	John Lomax's Greenway Apt (same as #3162)	Staff is searching for available records.
1/13/2014	Sal Leone	Project Homestead	Case is under review in Legal.
1/13/2014	Terra McKee	GPD Crime Analysis Unit Emails from 1/1/12 to 1/13/14	An extensive email search is being conducted as of 1/31/14
1/14/2014	Roch Smith	PIRT 2602 Follow Up/Record	Legal is conducting a review of the emails.
1/16/2014	David Roberts	Permitting Information	IT is working on this request as of 1/31/14.
1/21/2014	George Hartzman	City of Greensboro Info request on Koury Corporation's \$200,000	Staff is compiling records
1/21/2014	Billy Jones	City of Greensboro Info Request on Koury Corp's \$200,000 (Same as PIRT # 3192)	Staff is compiling records.
1/21/2014	George Hartzman	GPAC small group meetings documents	Still gathering information for this request as of 1/31/14.
1/22/2014	Marilyn Baird	Better Building Project	Staff is searching for available records responsive to this request.
1/23/2014	George Hartzman	Question regarding city funds	Staff is searching for available records responsive to this request.
1/23/2014	Billy Jones	Question on City Funds (same as 3200)	Staff is searching for available records responsive to this request.
1/24/2014	Billy Jones	Haystack Liberty PIRT	Staff is searching available records responsive to this request.
1/24/2014	Billy Jones	Possible studies conducted by Timmons Company RE: Project Haystack	Staff is searching available records responsive to this request.



Date Requested	Requestor	Subject	Status
1/27/2014	Eric Robert	Master development agreement	PIRT will be closed next week, still gathering information as of 1/31/14.
1/27/2014	Bulent Bediz	Demolition records	PIRT will be closed next week, waiting for Legal to approve documents as of 1/31/14.
1/27/2014	Billy Jones	Downtown Building Improvement Grant Program	Staff is gathering information and PIRT should be closed next week.
1/28/2014	Ben Holder	Public information on Tokyo spa	Staff is gathering information and PIRT should be closed next week.
1/29/2014	Ben Holder	804 Dillard St.	Staff is reviewing the request for available information.
1/29/2014	Ben Holder	Jim Westmoreland Voicemails	Under review with the Information Technology and Executive Departments.
1/29/2014	George Hartzman	Settlement of Claims payments	Legal Department has reviewed this request and is currently gathering the records.
1/29/2014	George Hartzman	Additional information RE: Koury	This PIRT is currently being reviewed by Legal and Legislative Departments.

Closed Public Information Requests

For the Week of January 31, 2014

Date Requested	Date Closed	Business Days Open	Requestor	Subject
5/30/2013	01/29/14 10:13 am	165 days	Charles Cherry	Pending GPD Lawsuits
12/16/2013	01/28/14 2:23 pm	27 days	George Hartzman	Low water Pressure at Koury Development
12/26/2013	01/31/14 9:07 am	24 days	George Hartzman	Aquatic Center Power Bill
12/26/2013	01/31/14 2:23 pm	24 days	Billy Jones	Aquatic Center Power Bill/Randalman Dam
1/13/2014	01/28/14 1:21 pm	10 days	George Hartzman	Project Haystack
1/13/2014	01/28/14 12:50 pm	10 days	Billy Jones	Project Haystack (Same as #3165)
1/13/2014	01/31/14 1:48 pm	13 days	Terra McKee	Termination
1/21/2014	01/27/14 3:45 pm	4 days	Alexander Walle	Area Neighborhood Associations
1/23/2014	01/27/14 3:55 pm	2 days	Tony Cleveland Sr.	Salary of all employees assigned to field operations
1/23/2014	01/27/14 3:53 pm	2 days	Bediz Bulent	Lien Breakdown
1/24/2014	01/28/14 3:20 pm	2 days	Roch Smith	Haystack Study
1/27/2014	01/31/14 11:50 am	4 days	Jeff Lehmann	Salary request for Marya Haefner YTD 2014
1/28/2014	01/30/14 8:24 am	2 days	Paul Clark	GPAC Information
1/28/2014	01/31/14 8:26 am	3 days	Paul Clark	GPAC Demo Contract
1/29/2014	01/29/14 4:06 pm	0 days	Billy Jones	Study regarding High Point Road
1/29/2014	01/31/14 1:39 pm	2 days	George Hartzman	Carroll, AMEX Sewer Line Cost

Weekly Totals (1/27/14-1/31/14):

Number of PIRTS Opened	13
Number of PIRTS Closed	16
Average Completion Time	18.38 days

Totals Since January 1, 2014:

Number of PIRTS Opened	72
Number of PIRTS Closed	83
Average Completion Time	15.17 days

Contact Center Weekly Report Week of 01/20/14 – 01/26/14

Contact Center

4058 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 520
IVR/Pay by Phone – 126
New Sign up – 118
Cutoff Requests – 91
Bill Extension – 72

Field Operations

Bulk/Recycle Calendar –58
Mattress Go Round – 55
Bulk Guidelines– 45
Repair Can/Garbage – 32
No Service/Garbage - 31

All others

Police/Watch Operations – 118
Privilege License – 47
Courts/Sheriff – 40
HR/Employment - 37
Inspections - 25

Comments

We received a total of **3** comments this week:

Field Operations – 2 comments:

- Customer said that the leaf truck went above and beyond on Kello Drive. Customer would really appreciate if the leaf management got this compliment.
- Customer wanted to thank the driver for being so prompt and coming back to pick up her green can. Also wanted to thank the rep who took the request for great customer service. Customer said we are always professional and courteous.

Fire Department – 1 comment:

- I wish I could've been in a better mindset than the frazzled one I was in this morning so I could've noticed the engine number or names of the 3 men who were absolute heroes! I accidentally locked my keys, phone, and 1 year old in my car in the Harris Teeter off Lawndale's parking lot. These 3 kind men came over, offered help and did quickly give help, while also helping to keep me calm. I don't even know if I said thank you. I was so stressed in the moment. I'm kicking myself for possibly not and for there being no way of acknowledging them. I just wanted to write to say we have some excellent men in our Fire Department and I'm so incredibly thankful!!

Overall

Calls about privilege licenses increased last week. Otherwise, we received the normal mix of calls. Call volume was busy through the end of the week.



SMALL GROUP MEETINGS 2014

Small Group Meeting Dates & Times	Councilmember Attending	Person Contacted / Department	Subject	Council Notification Date
January 29, 2014 10:00 - 11:00	Mayor Nancy Vaughan Councilmember Jamal Fox	City Manager Denise Roth Deputy City Manager Jim Westmoreland	Homelessness Plan	January 31, 2014