



May 16, 2014

TO: Mayor and Members of Council
FROM: Jim Westmoreland, City Manager
SUBJECT: Items for Your Information

UPCOMING MEETINGS

- May 19 at 5:30 pm District 5 Neighborhood Walk
- May 21 at 5:30 pm City Council Meeting
- May 22 at 3pm East Greensboro Study Council Committee

City Council Agenda Items May 21, 2014

- ***Agenda Item #13- Public Hearing on an Ordinance Amending the LDO with Respect to Wireless Telecommunication Facilities***
Attached is a memo from Planning Director Sue Schwartz, providing an update on the development standards for Wireless Communication. This is a public hearing item on the May 21, 2014 agenda.
- ***Agenda Item #20- Ordinance Amending the General Risk Retention Fund Budget***
Attached is a memo from Finance Director Risk Lusk, providing information on the need to increase the General Risk Retention Fund Budget for FY 13-14.

Summer Meal Distribution

Attached is a memo from Interim Parks & Recreation Director Wade Walcutt, regarding the 2014 summer meal program being offered at the City's summer camps.

Preliminary Results of Statewide Transportation Improvement Projects

Attached is a memo from Transportation Department Director Adam Fischer, providing an update on the draft list of Statewide Transportation Projects which are projected to be under construction within the next five years which was released on May 14, 2014.

Neighborhood Small Projects Program

Attached is a memo from Planning Director Sue Schwartz, providing an update on the Neighborhood Small Projects program and a list of recommended projects.

New Public Information Request Policy Meeting

Attached is a press release announcing the upcoming public meeting on Friday, May 23, 2014 regarding the City's public information process and presenting the draft public records policy.

Public Information Request Report

Attached is the weekly Public Information Request Report for the week of May 16, 2014.

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of May 5, 2014, through May 11, 2014.

Grant Report

Attached is an updated list of grants for which the City intends to apply that do not require a match. Under the policy adopted by City Council, grants that do not require a match are not required to receive formal Council action.

JRW/mm
Attachments



May 15, 2014

TO: David Parrish, Assistant City Manager

FROM: Sue Schwartz, FAICP

SUBJECT: Update on Development Standards for Wireless Telecommunication Facilities

The City's current Wireless Telecommunication Regulations have been in place since adoption in 1996. Since that time, the volume of data used on the system has increased dramatically. The area which needs to be served has also increased. This newfound need can be addressed by providing additional and taller towers. It has been realized that the current regulations do not adequately address this change. The proposed text amendment has been formulated to provide a solution to the situation being faced by the wireless industry.

Current Regulations

The Land Development Ordinance (LDO) contains regulations applicable to the placement and design of wireless telecommunication facilities (Cell Towers) on property within the City of Greensboro. The current regulations allow these types of facilities in Commercial Districts within 1,500 feet of a residential use, all Residential Districts, and the Office District if designed to address the following standards:

- Use - The site must contain a non-residential use, or at least 100 dwelling units (cannot be vacant land)
- Site Size - The site must be at least one acre in size
- Stealth - The facility must be stealth and unobtrusive
- Height - The facility must bear a relationship to the proportions and scale of existing buildings, structures, and trees within an overall maximum permitted height of 80 feet
- Setback - Tower must be located at least 100 feet from residentially zone property
- Design Features - Site must contain landscaping and fencing around the perimeter of the facility, and a gate at a location that soften the impact on abutting property

Proposed Regulations

The proposed changes to the regulations contained within the text amendment would differ as follows for facilities in Commercial Districts within 1,500 feet of a residential use, all Residential Districts, and the Office District:

- Site Size - The required site size would increase from one acre to two acres
- Height - The "bears a relationship to the proportions and scale of existing buildings, structures, and trees" provisions would be replaced with numeric standards for height.

The maximum permitted height would be 100 feet and allow an increase to 150 feet with a Special Use Permit

- Setback - The tower must be located 100 feet or a distance equal to the height of the tower (whichever is greater) from residential property and the tower must be located a distance equal to two-times the height of the tower from a dwelling

Process:

As stated previously, since the ordinance's adoption in 1996, the demand area of need for telecommunication services has dramatically increased. In order to meet this increase in demand, additional tower height and permitted locations are needed. Another goal for the change was to create a numeric standard for tower height to aide in site evaluation. Staff worked with a focus group consisting of members from several of the wireless providers over several months to formulate this change. After working collaboratively with the representatives from the wireless and development industries, the changes were presented and discussed with the Greensboro Neighborhood Congress and no major concerns were raised.

Next Steps

The Planning Board has recommended the change and the public hearing to consider its adoption will be held at the May 20, 2014, City Council meeting.



May 16, 2014

TO: Jim Westmoreland, City Manager

FROM: Rick Lusk, Finance Director

SUBJECT: General Risk Retention Fund Budget Agenda Item for the
May 20, 2014 City Council Agenda

Below is an explanation from Bonnie Harvell, Financial Reporting Manager, on the need to increase the General Risk Retention Fund Budget by \$2.5 million in FY 2014. This is an item on the May 20, 2014 City Council Meeting.

Considering current claims projections in the General Risk Retention Fund for the balance of FY 2014, we estimate that actual expenses will exceed current budget by approximately \$2.2 million as of June 30, 2014. The proposed budget amendment of \$2.5 million on the May 20, 2014 City Council agenda, appropriating fund balance and increasing the FY 2014 budget from \$2.0 million to \$4.5 million, should be adequate to fund the additional claims payments expected and allow for any unforeseen claims to be accounted for. Any unspent appropriations would revert back to fund balance.

We have noted higher than normal claims experienced in FY 2014 in the “General Liability” category (Risks relating to Water Resources and Fire) and the “Public Official” category (Risks relating mainly to legal defense costs for claims against City officials, including claims by public safety officers). The “Law Enforcement” category represents risks relating to police work. It is difficult to predict the timing and nature of claim settlements as often a current settlement relates to a claim that occurred in previous years. Of the \$2.0 million in estimated additional costs for June 2014, most relate to legal defense costs for claims by public safety officers that were filed from 2007 through 2013.

Expenses	Budget	Actual	June Monthly Estimate	Year End Total Estimate
General Liability	\$ 1,116,803	\$ 612,228	\$ 798,903	\$ 1,411,131
Automotive Liability	\$ 431,000	\$ 261,942	\$ 257,389	\$ 519,331
Public Official Liability	\$ 408,000	\$ 1,236,683	\$ 956,922	\$ 2,193,605
Law Enforcement Liability	\$ 51,500	\$ 47,372	\$ 14,752	\$ 62,124
TOTAL	\$ 2,007,303	\$ 2,158,225	\$ 2,027,966	\$ 4,186,191

Expenses	FY 11-12 Actuals		FY 12-13 Actuals	
	Budget	Actual	Budget	Actual
General Liability	\$ 1,031,292	\$ 1,064,530	\$ 1,030,399	\$ 1,039,583
Automotive Liability	\$ 478,959	\$ 317,683	\$ 431,000	\$ 254,309
Public Official Liability	\$ 718,000	\$ 874,668	\$ 415,807	\$ 368,885
Law Enforcement Liability	\$ 97,500	\$ 18,097	\$ 48,949	\$ 6,194
Underground Storage Tanks	\$ -	\$ (18,565)	\$ 19,000	\$ -
TOTAL	\$ 2,325,751	\$ 2,256,413	\$ 1,945,155	\$ 1,668,971



May 15, 2014

TO: Chris Wilson, Interim Assistant City Manager

FROM: Wade Walcutt, Interim Director

SUBJECT: Summer Meal Distribution

In 2013, over 33,000 free meals were served to participants in the department's summer programs. As part of the City's ongoing efforts to address food insecurity, the Parks and Recreation department is proud to continue providing nutritious meals to youth in 2014. This service continues to be possible through a partnership funded by Guilford County Schools (GCS) and the US Department of Agriculture's Summer Food Service Program.

Our summer camp participants at the City's eleven community recreation centers will be served breakfast and lunch Monday through Friday for nine weeks. Free lunches will also be available through our summer playground program Monday through Thursday at eight different neighborhood parks in the community for six weeks during the summer. The department will also continue its partnership with Out of the Garden Project, which will provide food assistance to the community through operating out of the Folk Center.

For your convenience, locations along with addresses can be found below:

Facility	Address	Council District
Brown Recreation Center	302 E. Vandalia Rd. Greensboro, NC 27406	1
Craft Recreation Center	3911 Yanceyville St. Greensboro, NC 27405	2
Folk Recreation Center (Out of the Garden Partnership)	3910 Clifton Rd. Greensboro, NC 27407	4
Glenwood Recreation Center	2010 Coliseum Blvd. Greensboro, NC 27403	1
Griffin Recreation Center	5301 Hilltop Rd. Greensboro, NC 27407	5
Leonard Recreation Center	6324 Ballinger Rd. Greensboro, NC 27410	5
Lewis Recreation Center	3110 Forest Lawn Dr. Greensboro, NC 27455	3
Lindley Recreation Center	2907 Springwood Dr. Greensboro, NC 27403	4
Peeler Recreation Center	1300 Sykes Ave. Greensboro, NC 27405	2
Trotter Recreation Center	3906 Betula St. Greensboro, NC 27407	5
Warnersville Recreation Center	601 Doak St. Greensboro, NC 27406	1
Windsor Recreation Center	1601 E. Lee St. Greensboro, NC 27401	2

Playground	Address	Council District
Arlington Park	1201 Bellevue St. Greensboro, NC 27406	2
Douglas Park	705 Douglas St. Greensboro, NC 27406	2
Eastside Park	429 Perkins St. Greensboro, NC 27406	1
Hampton Park	3111 Four Seasons Blvd. Greensboro, NC 27406	1
Hannaford Park	1701 Hannaford St. Greensboro, NC 27401	1
Heath Park	Holts Chapel Rd. Greensboro, NC 27401	1
Henry Street Park	3113 Henry St. Greensboro, NC 27405	3
Steelman Park	925 Highland Ave. Greensboro, NC 27403	1

Opportunities for food assistance during the summer exist through other organizations as well, including GCS sites and food pantries throughout Greensboro. Additional information and details on how residents can take advantage of these opportunities are attached.

For more information on the summer day camp or playground program, residents may contact the Parks and Recreation Administration Office by calling 336-373-2558 or by visiting www.greensboro-nc.gov/leisure.

WW/pf & jc

Attachment:
Food Pantry/Hot Meal Listing
GCS Summer Meals Program



Food Pantry/ Hot Meal Listing

Guilford, Randolph and Rockingham Counties

Food Pantry/Bank/ Soup Kitchen	Phone Number	Hours for Pickup/ Service	How Often	What They Need to Bring With Them
GUILFORD COUNTY				
Awaken City Church (Center City Park, Greensboro)	937.0222	Meal: Sunday mornings, 8:00 a.m.	-	No eligibility requirements
Blessed Table Food Pantry (3433 Summit Ave, Greensboro)	333.3266	Pantry: Tue-Fri 10:00 a.m.-1:00 p.m.	-	Referral from local agency required
Cathedral of Faith Christian Church (7200 Summerfield Road, Summerfield)	643.1260	Pantry: Friday (10:30 a.m. until 1:30 p.m.)	1x/month	Picture ID and proof of address
Cathedral of His Glory (4501 Lake Jeanette Road, Greensboro)	282.0679 ext. 209 or 210	Pantry: Saturdays from 10:00 a.m. until noon *Must call M-Th between 9:30 and 4:00 to get name on a list	1x/month	Proof of address, proof of income for the household, and picture ID
Cedar Grove Tabernacle of Praise (612 Norwalk St. Greensboro)	294.2628	Pantry: Tues, Wed and Thurs from 9:30 a.m. until noon	Once every 3 months	Picture ID and proof of income
Church Under the Bridge (Behind the Pour House, Greensboro—300 Spring Garden Street)	-	Meal: Saturdays at 6:00 p.m.	-	No eligibility requirements
Family Harvest Outreach (4902	299.6490	Meal: No food pantry—soup	-	No ID necessary

W. Market Street)		kitchen every Monday night at 6:00 p.m.		
First Presbyterian Church (617 N. Elm Street)	373.0445	Pantry: Tues and Thurs at 6:00 p.m. Meal: *Hot Dish & Hope meal every T/Th. at 6:00 p.m.	-	No ID necessary
Final Call Outreach Ministries/ Guilford County Food Pantry (202 Franklin Blvd. Greensboro)	370.6383	Pantry: Wed & Sat 2-5:40 by appointment only	1x/month (if available)	Picture ID with accurate address
Food not Bombs (Interactive Resource Center, 407 E. Washington St., Greensboro)	-	Meal: Dinner on Mondays from 4:30-5:30 p.m. (no meat)	-	No eligibility requirements
Grace Community Church(643 West Lee Street, Greensboro)	379.1936	Meal: Dinner served on Wednesday 6-7 p.m. (no entry after 6:20)	-	No eligibility requirements
Grace United Methodist Church (438 West Friendly Ave. Greensboro)	272.2171	Meal: Breakfast served on Tues (8-9 a.m.)	-	No eligibility requirements
Greensboro Burrito Bikers (Center City Park—Davie St. corner, Greensboro)	-	Meal: 8:00 a.m. on Saturday mornings (main breakfast item, water or coffee)	-	No eligibility requirements
Greensboro Urban Ministry (305 West Lee Street)	271.5959 553.2657	Pantry: For food pantry, visit or call between 9:30 a.m. and 5:00 p.m. (M-Sat.) Meal: Daily lunch on site from 10:30	4 x year 3 x year for baby food	ID card and SS card for all family members needed

		a.m. to 12:30 p.m. (Potter's House Community Kitchen)		
Guilford Baptist Church (5904 W. Market Street, Greensboro)	299.1234	Meal: First Wednesday of the month—lunch served at 11:30- 1:30 p.m.	-	No ID necessary
Helping Hands Ministries (1919 Surrett Drive, High Point)	886.2327	Pantry: Tues (11-4 p.m.) and Sat (12- 2 p.m.) by appointment only	-	No ID necessary
Jewish Family Services	852.4829 (ext. 226 for Beth) Leave message if unavailable and call will be returned	Pantry: Call to arrange services and get appointment to visit pantry. Appointments made Tues (9:30 a.m.-12:30 p.m.) and Th. (12:30 p.m.-3:00 p.m.)	2x/month	Picture ID needed on first visit; must first complete eligibility screening
Kingdom Building International Church (203 Lindsay Street, High Point)	476.8884	Pantry: Third Saturday each month 4-5 p.m.	1x/ month Emergency donations (if available) with referral from agency	No ID necessary
New Creation Community Church (617 N. Elm Street, Greensboro)	478.4775	Meal: Simple super on Sunday nights from 6:30-7	-	No eligibility requirements
New Day the Church at High Point (1229 S. Main Street)	883.8950	Pantry: Last Tues of each month (6:30-8:00 p.m.)	-	Bring photo ID and Social Security # for each member of household
New Zion Missionary Baptist Church (Martin Luther King Jr. Blvd, Greensboro)	272.8475 272.8441	Pantry: Tues., 12- 2 pm (Can call to schedule appointment outside these times)	1x/month	Picture ID (lenient) and fill out papers
Nu Life Ministries	275.3243	Meal: Saturdays	-	No eligibility

(209 W. Florida Street, Greensboro)		at 8:30 a.m.		requirements
Open Door Ministries (The Father's Table— 400 N. Centennial St, High Point)	885.0191	Meal: M-F Breakfast (8-9 a.m.), Lunch (11-12 p.m.) and Dinner (6-7 p.m.)	-	No eligibility requirements
Partnership Pantry Healthy Food Bank Program (1050 Revolution Mill Drive, Studio 4, Greensboro)	235.0930 Ext. 3321 Ext. 3342	Pantry: Variable; call to arrange services	3 x year	Must be care managed by the Partnership for Community Care w/ identified need for food assistance
Salvation Army-GSO Center of Hope (1131 South Eugene Street)	273.5572 235.0368	Pantry: Tues and Thurs (9:00 a.m. until noon)—may line up at 7:00 a.m. (first 25 in line assisted)	-	Picture ID, Social Security cards for all family members, proof of household income (pay stub, disability etc.)
Salvation Army-High Point (301 West Green Drive)	881.5400	Pantry: Mon-Fri, 1:00-3:30 p.m.	1x/ month	No eligibility requirements
Servant Center Grocery Assistance Program (1312 Lexington Ave, Greensboro)	272.2680	Pantry: open M-F (10 a.m. until 2 p.m.)	-	Referral a community agency required- referral form at theservantcenter.org
Sincerely Agape Ministry (400 Brentwood St. High Point)	887.0725 (to schedule appt.)	Pantry: Must call and leave message to inform you will be coming--first come first serve basis-call Thursday prior 11:30-1:00 p.m. on 3 rd Saturday of each month	-	No eligibility requirements
St. Paul Baptist Church (1309 Larkin	275.4680	Pantry: Tues/Thurs, 10-1	-	Call for details

Street, Greensboro)				
St. Paul Catholic Church (2715 Horse Pen Creek Road, Greensboro)	294.4696	Pantry: Mon-Fri, 10-1	1x/month	Referral needed, as well as picture ID and completed paperwork
Ward St. UMC (1619 W. Ward Ave, High Point)	884.1609	Pantry: Wed 9-12, Thurs 5:30-7 Meal: Thursdays a Community Dinner, open to public, 5:30-7	1x/month, seniors 2x/month	ID or bill with current address
West End Ministries (903 English Road, High Point)	884.1105	Pantry: Thurs 3-5 pm *West End Residents only Meal: Community dinner weekly on Thursday evenings (5:30-6:00 p.m.; 1111 English Rd, High Point)	Once every 30 days	Picture ID and bill w/ current address *For West End residents only
RANDOLPH COUNTY				
Christians United Outreach Center (930 S. Fayetteville St. Asheboro)	625.1500	Pantry: Mon-Wed 10-3, Thurs 10-6	1/month, sometimes more, must see counselor	Picture ID and fill out papers
Community Outreach of Archdale (3523 Archdale Rd.)	431.3663	Pantry: M-F 9:00 a.m. -noon	1x/month	Must qualify w/ paperwork—bring picture ID, proof of income, proof of residency, SS card, proof of any resources received (Food Stamps etc.)
First Assembly Caring Place (909 Meadowbrook Rd, Asheboro)	629.3101	Pantry: 3 rd Wednesday of the month from 6-6:30 p.m.	1x/ month	No eligibility requirements
Liberty Association of Churches EAP	622.8312	Pantry: M, W, F 9-12 p.m.; T/Th. 2-5 pm	-	Photo ID, income verification

Updated 3/31/2014

(125 S. Greensboro Street, Liberty)				
Midway United Missionary Church (307 S. Stout, Randleman)	498.7580	Pantry: Saturdays at 9:00 a.m.	-	No eligibility requirements
Our Daily Bread (831 E. Pritchard St, Asheboro)	626.2563	Meal: Hot lunch M-F from 11:30-12:30	-	No eligibility requirements
Ramseur Food Pantry (724 Liberty Street, Ramseur)	824.8530	Pantry: M, W, F from 11-1 p.m. and Tues from 5-7 p.m.	Every 2 weeks	Please call during open pantry hours for requirements
Salvation Army Asheboro (345 N. Church St. Asheboro)	625.0551	Pantry: M, W, F from 8:30 a.m. until 11:30 a.m. and 1-4:30 p.m.	3x/ year	Picture ID and proof of income
ROCKINGHAM COUNTY				
American Red Cross Rockingham	349.3434	Pantry: Mon-Thurs 9-4 p.m.	1x/month	Picture ID w/ address and EBT card (or must apply for SNAP- someone to help with that)
Cooperative Christian Ministries (211 N. Oakland Ave, Eden)	623.7214	Pantry: Wed and Thurs 9:30 a.m. until noon (basement of Moravian Church)	Every 3 months	Picture ID
<hr/>				
Good News Baptist Church (1215 W. Academy St., Madison)	548.2516	Pantry: Emergency- must call and they will deliver	Once every 4/6 weeks	No ID necessary, fill out papers
First Presbyterian Church of Eden (582 Southwood Drive)	623.3962	Pantry: Assists 6 families per week—call Tues btw. 9 and noon to schedule appointment for Tues afternoon		Must complete application
Iglesia Christina La Trinidad (186 E. Aiken Rd, Eden)	458.8439	Pantry: Sunday from 4-5 p.m.	2x/ month	Photo ID
In His Name	349.2088	Pantry: 4 th Wed of	-	Currently only

Christian Services (612 Business Park Drive C, Eden)		the month (must apply ahead of time M-F 9:30- noon)		accepting applications for families with children
L.O.T. 2540 (124 New Market, Madison)	447.3873	Pantry: Last Sat of each month from 9-11 a.m. Meal: Saturdays from 12-3 p.m.	-	Photo ID
Osborne Baptist Food Pantry (326 E. Stadium Drive, Eden)	623.6064	Pantry: Mon from 8:30 a.m. until noon	-	Eden resident only; application required; photo ID and proof of income
Men in Christ, Inc. (200 S. Main St. Reidsville)	342.9886	Pantry: 2nd and 4 th Tues (10:30 a.m. until 2:0p.m.0)	-	No eligibility requirements
Mount Bethel Covenant Church (8130 NC 65, Summerfield)	669.1319	Pantry: Third Saturday of every month from 9- 10:30 a.m.	-	No eligibility requirements
Reidsville Outreach Center (435 SW Market Street)	342.7770	Pantry: Food delivery every other Thursday from 9-noon; must apply for food assistance ahead of time on Tues and Wed (1- 4 p.m.)	-	Photo ID, SS card for each person receiving food, proof of household income, proof of food stamps, verification of address
Reidsville Soup Kitchen (121 Arlington St.)	349.5071	Meal: Lunch 7 days per week 10:00 a.m. until 12:30 p.m.—two meals on Sunday (call for times)	-	No eligibility requirements
Salvation Army Eden (314 Morgan Road)	627.4177	Pantry: Please call for food assistance eligibility Meal: M-F at noon, free hot lunch for those in need	-	-
Salvation Army of	349.4923	Pantry: Call to set	-	Paperwork required

Updated 3/31/2014

Reidsville (704 Barnes Street)		up appointment— appointments Mon-Fri 1-3 p.m.		
Soul's Harbor of Mayodan Food Pantry (201 S. Ayersville Rd.)	949.4304	Pantry: Sunday from 5-6 p.m. and third Saturday of each month from 2-3:30 p.m.	-	Photo ID and proof of income
The Lord's Pantry, Inc. (602 N. Bridge St. Eden)	623.1504	Pantry: <u>Temporarily</u> <u>closed—please</u> <u>call.</u> Prior hours were M-F 8-1 p.m. to fill out application—food distributed on Monday from 8- 11 a.m.	-	Application required; photo ID and proof of income



**Guilford
County Schools**

School Nutrition—2014

Summer Meals Program

Guilford County Schools School Nutrition Department is proud to announce that we will offer breakfast and lunch at the schools listed below this summer. Through the Summer Nutrition Program, breakfast and lunch will be served to school age children 18 and under at no cost.

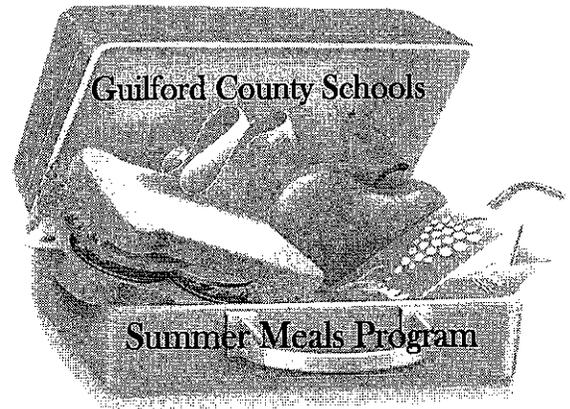
WHEN:

Dates: June 18th — July 31st

Days of Operation: Monday – Thursday

Breakfast: 8:00 am—8:30 am

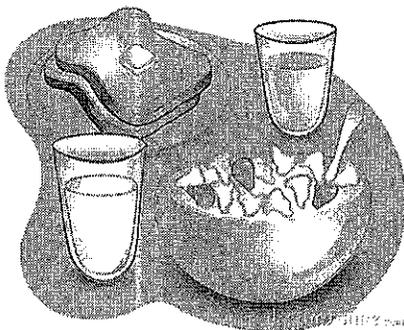
Lunch: 11:30 am—12:30 pm



WHERE:

Greensboro: Alderman, Gillespie, Joyner, Jones, Peck, Rankin & Foust Elementary Schools, Jackson & Hairston Middle Schools, Smith & Dudley High School (Washington Elementary—starts 6/23/2014)

High Point: Fairview, Montlieu, Oak Hill & Parkview Elementary Schools, High Point Central High School



WHO TO CONTACT:

Wanda Barber: 336-370-3261 or 336-215-9062
Angela McMaster : 336-370-3280 or 336-370-3266

Department of Transportation
City of Greensboro



May 16, 2014

TO: Jim Westmoreland, PE, City Manager

FROM: Adam Fischer, P.E., Director of Transportation

SUBJECT: Preliminary Results of Statewide Transportation Improvement Projects

The North Carolina Department of Transportation released a draft list of Statewide Transportation Improvement Projects which are projected to be under construction within the next five (5) years on May 14, 2014. The draft list of projects includes the completion of Greensboro's Loop, I-840, from Battleground Avenue to US 29. Draft construction schedules from NCDOT indicate that construction on the section of I-840 between Battleground Avenue and Lawndale Drive could begin in 2016, and that construction on the section of I-840 between Lawndale Drive and US 29 could begin in 2019.

I-840 is currently under construction between Battleground Avenue and Bryan Boulevard and is scheduled to open in September of 2017, and construction on I-840 between US 70 and US 29 will start this year in July and be complete by 2018.

This is great news for the Greensboro Urban area as the completion of the forty four (44) mile Urban Loop will have a major impact on mobility of freight and commuters within the triad region. More specifically the completion of the Urban Loop will improve access to East Greensboro and will improve mobility and access to the PTI airport. Local NCDOT Division staff and NCDOT Division 7 board-member Cheryl McQueary have worked tirelessly along with the City of Greensboro Transportation staff to place the remaining Urban Loop sections in the most competitive position throughout the state's new prioritization process for transportation projects in accordance with the Strategic Transportation Investment (STI) Law (House Bill 871). The new STI Law established a Strategic Mobility Formula which is a new process of allocating available revenues based on data-driven scoring and local input. The STI Law allows NCDOT to maximize existing transportation funding to enhance the state's infrastructure and support economic development, job creation and enhanced quality of life.

The final 2016 – 2020 State Transportation Improvement Plan (STIP) will be adopted later this year. With the inclusion of the remaining sections of the Urban Loop (US 29 to Battleground), along with all the other funded Transportation Improvement Projects in the Greensboro Urban Area (Western Urban Loop, Eastern Urban Loop, US 220 connector, I-73 Connector, US 220, Market Street, High point Road) the 2016 – 2020 STIP will include about \$998,000,000, or almost \$1 Billion, to be invested in transportation improvements in Greensboro over the next 5 years. This is an increase of about \$349,000,000 over the 2009 – 2015 STIP.

Cc David Parrish, Assistant City Manager
Tyler Meyer, GDOT Planning Manager



May 16, 2014

TO: David Parish, Assistant City Manager
FROM: Sue Schwartz, FAICP Director
SUBJECT: Neighborhood Small Projects Program

Recommendation

The Neighborhood Small Projects Program (NSPP) review team is recommending all four proposed projects for funding. Comprised of staff from six different City departments and two Greensboro residents, the NSPP team reviewed and scored the applications in February and all met the minimum requirements. These four projects total \$52,766.

The projects were reviewed by the Parks and Recreation Commission on April 9th and by the Planning Board which held a public hearing on the applications on April 16th. The Planning Board unanimously recommended the projects for funding. Below is a breakdown of project applications by City Council district:

- District 1 No applications.
- District 2 \$19,876 for a parking lot to support an urban farm on Redevelopment Commission owned property located on Phillips Avenue.
- District 3 \$3,200 for street sign-toppers in Fisher Park.
- District 4 1) \$9,690 for a stone wall next to the sidewalk that crosses a creek culvert at Greenway Park and Friendly Avenue.
2) \$20,000 to install a sidewalk in Hunter Hills Park.
- District 5 No applications.

Background

The Neighborhood Small Projects Program (NSPP) allows neighborhood groups to submit proposals for capital projects or repairs on public property in their neighborhood. The Planning Department administers the program, with appropriate departments providing project review and delivery. Since 2000, the program has approved \$831,133 in project requests for neighborhoods across Greensboro.

The City promotes the NSPP to neighborhoods via presentations to the Greensboro Neighborhood Congress, email notifications, the City's website, and City staff working with neighborhoods on specific issues that this program can address. The City also holds open-house

workshops to help neighborhoods fill out the applications. The program and application have been modified over the years to make the process easier to navigate.

Projects are reviewed by a team of City staff from six different departments and two Greensboro residents based on the following criteria:

- Community Benefit
- Community Support and Participation
- Community Need
- Partnering and Leveraging
- Impact on City Resources

For more information about this program, please contact Russ Clegg in the Planning Department at 373-2211.

SS/wrc



**CITY OF GREENSBORO
FOR IMMEDIATE RELEASE**

Contact: Sarah Healy
Phone: 336-373-3282

City Seeks Input on New Public Information Request Policy on May 23

GREENSBORO, NC (May 14, 2014) – The City of Greensboro is hosting a public meeting at 8 am, Friday May 23 in the Plaza Level Conference Room of the Melvin Municipal Office Building, 300 W. Washington St., to encourage community input on how public information requests are processed.

City staff will unveil its newly drafted public records policy and answer questions as well as accept feedback from residents.

Last year, the City answered more than 800 public information requests from residents and the media and is committed to improving its process response time, transparency and thoroughness. For more information, contact the City of Greensboro at 336-373-3282 or visit www.greensboro-nc.gov.

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The City works with the community to improve the quality of life for residents through inclusion, diversity, and trust. It has a professional staff of about 3,000 employees who maintain the values of honesty, integrity, stewardship, and respect. The City is governed by a council-manager form of government with a mayor and eight council members. For more information on the City, visit www.greensboro-nc.gov or call 373-CITY (2489).



Current Public Records Requests Update May 16, 2014

Date Requested	Requestor	Subject	Status
8/5/2013	Mike Carter	Email Correspondence from 8/1/11 to 8/5/13	GPD and Legal reviewing email search.
1/13/2014	Terra McKee	GPD Crime Analysis Unit Emails from 1/1/12 to 1/13/14	GPD and Legal reviewing email search.
2/4/2014	Terra McKee	City of Greensboro lawsuits	Legal compiling information.
2/14/2014	Paul Clark	Civil Rights Museum Records	Legal reviewing email search. Should have response to requestor early next week.
2/20/2014	Mallory Horne	Email Search	Legal reviewing email search.
3/5/2014	George Hartzman	Koury Rain Tax Payments	Legal reviewing the information. Should have response to requestor early next week.
3/24/2014	Jorge Cornell	Request for all public records RE: Jorge Cornell	Legal reviewing information.
4/17/2014	Jeff Sykes	Email search from July 14, 2013 to Sept. 30, 2013	Legal reviewing email search. Should have response to requestor early next week.
5/7/2014	Ben Briscoe	Employee Suspension Information	Initial response sent to requester on 5/8/2014. Staff compiling additional information.
5/7/2014	Billy Jones	Email search April 2 - May 6, 2014	Staff compiling information.
5/13/2014	Roch Smith	Strong Cities Million Dollar contest deadline	Staff compiling information.
5/15/2014	Ben Holder	Waste Water Treatment Security	Staff compiling information.
5/16/2014	Kevin VanZant	Aberdeen Townhomes at 1007 Pineland St.	Staff compiling information.
5/16/2014	Billy Jones	Work Order	Staff compiling information.

Weekly Totals (5/12/14 - 5/16/14):		
	Number of PIRTS Opened	13
	Number of PIRTS Closed	17
	Average Completion Time	7.24 days
Totals Since January 1, 2014:		
	Number of PIRTS Opened	294
	Number of PIRTS Closed	333
	Average Completion Time	14.44 days

Closed Public Information Requests For the Week of May 16, 2014

Date Requested	Date Closed	Business Days Open	Requestor	Subject
3/14/2014	5/14/2014	8 weeks	Earl Jones	Vendor Contracts
3/17/2014	5/12/2014	8 weeks	George Hartzman	Settlement of Claims
4/24/2014	5/15/2014	21 days	Ben Holder	Payments to vendors
4/30/2014	5/12/2014	12 days	Sal Leone	Search Warrants
5/6/2014	5/12/2014	6 days	G.H. Christian	Bank Reconciliation
5/7/2014	5/12/2014	5 days	George Hartzman	Reporting requirements for non-profits
5/7/2014	5/13/2014	6 days	Courtney Van Tassell	Teva Pharmaceuticals
5/7/2014	5/12/2014	5 days	Billy Jones	Simmons Hauling
5/9/2014	5/12/2014	3 days	Bulent Bediz	Housing inspections petitions
5/12/2014	5/12/2014	0 days	Peter Mangs	7628 Thorndike Road
5/12/2014	5/12/2014	0 days	Ashley Irminger	5005 Mackay Road
5/12/2014	5/14/2014	2 days	Billy Jones	NC DENR Landfill permits
5/12/2014	5/12/2014	0 days	Michelle Ferrier	Tree City USA Designation
5/12/2014	5/12/2014	0 days	Scott Jones	Lynwood Lakes water and sewer project
5/13/2014	5/13/2014	0 days	Ryan Hepler	Crime Analysis Specialist Position
5/13/2014	5/15/2014	2 days	Paul Clark	Contract with Ovations Food Services
5/14/2014	5/14/2014	0 days	Karla Cruz	3844 Battleground Avenue

Contact Center Weekly Report Week of 05/05 – 05/11/14

Contact Center

4518 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 871

IVR/Pay by Phone – 203

New Sign up – 144

Cutoff Requests – 108

Bill Extension – 101

Field Operations

Bulk Guidelines – 79

Mattress Collection – 66

Landfill/Transfer – 60

Repair Can/Garbage – 54

Collection Day – 51

All others

Police/Watch Operations – 211

Overgrown Lots – 108

Computer Help Desk – 42

Privilege License -- 27

HR/Employment – 25

Comments

We received a total of **8** comments this week:

Executive – 4 comments:

- Caller states hold music is extremely loud and suggests the volume be turned down.
- Upset the hold time for a rep to answer the phone was extremely long. Caller states they waited several minutes and thought no one was working. Caller states they will talk to the Mayor about this.
- Thank you for changing the hold music. Customer held for 7 minutes and actually found himself growing happier as he waited. He wanted us to know he was shocked at how happy it made him that we changed it. He wanted to say thank you, thank you, thank you to whomever made it happen. It made his day.
- Never expected calling the City would be easy and pleasant. We made her day.

Field Operations – 3 comments:

- Really appreciates the crew and all their hard work. Caller states they are doing a fantastic job each week with his various trash cans.
- Citizen states that the person that mowed the right of way on Primrose, Kings Rd, and Princess Pl did an awful job. She said that it does not look like the area was cut at all, such a horrible job.
- Caller wanted to thank the city for a tremendous job well done. Caller states they couldn't imagine the man power it took to clear the area but wanted everyone to know it was a job well done and greatly appreciated.

Police – 1 comment:

- Caller finds the non-emergency menu confusing. She has a Master's Degree and couldn't figure out how to get through to them. She tried three different ways.

Overall

Calls about overgrown lots increased while calls about employment remained steady last week. Call volume was busy through the end of the week.



City of Greensboro
Grant Applications Submitted

Grantor	Grants Projects / Description of Purpose	Amount Requested	Department Requesting Funding	Council Notification Date	Status
Bureau of Justice Assistance -Bulletproof Vest Partnership Grant	The funding will be used to assist with replacing 444 Body Armor Vest for Law Enforcement Officers. The grant is a reimbursable grant which may allows up to 50% of the cost.	\$144,420.50	Police Department	16-May-14	Approved by Department on May 5, 2014