



Melanie Neal

Director, Guilford Metro 9-1-1

AAS Law Enforcement Technology, GTCC, 1994

Business Studies, UNCG, 2015 (currently pursuing)

Contact Info:

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Career Highlights

City of Greensboro

- Director, Guilford Metro 9-1-1, July 2015 to present
- Interim Director, Guilford Metro 9-1-1, January 2014 to July 2015
- Emergency Communications Operation Manager, 2010-2014
- Communications Supervisor, 2000-2010
- Telecommunicator, 1999-2000

Rockingham County

- Administrative Sergeant/Deputy Sherriff, 1988-1998

Professional Affiliations and Certifications

- National Emergency Number Association
- National Association of Public Safety Communications Officials
- Motorola Trunked Users Group
- Graduate of City of Greensboro's Leadership Edge Program, 2014
- Graduate of City of Greensboro's Foundations of Management Program, 2011
- Graduate of Guilford County's Foundations of Supervision Program, 2008
- Graduate of Center for Creative Leadership's Foundations of Leadership Program, 2008
- Advanced Law Enforcement Certificate, State of NC, 1998
- National Incident Management Systems Coursework, Continual
- Division of Criminal Information (DCI) Certification, Continual

Community Involvement

- United Way Women's Leadership Council Cabinet
- BB&T Step In to Leadership