



February 26, 2010

IFYI HIGHLIGHTS

- Contact Center Feedback
- Parking Decks Occupancy Totals
- CBD Parking Ordinance
- Family Care Home
- Maintenance of County Open Space
- Animal Control Program PowerPoint Presentation

TO: Mayor and Members of Council
FROM: Rashad M. Young, City Manager *RMY*
SUBJECT: Items for Your Information

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of 2/15- 02/21/10.

Parking Decks Occupancy Totals

Attached is a report from the Transportation Department regarding the public off-street inventory and occupancy for the four City parking decks.

Central Business District Parking Ordinance

At Tuesday's City Council Work Session, there was a discussion related to the development ordinance and its requirement for parking. The development ordinance specifically exempts buildings within the Central Business District to provide parking. Attached is the section of the ordinance (30-5-3.1) that exempts properties within the Central Business District from meeting the minimum parking requirements.

Family Care Home

At the City Council Meeting on December 15, 2009, Council received a report from the staff of the Planning Department on the possible amendments and legal issues pertaining to the City's spacing requirements for Family Care and Group Homes. Council requested that further consideration of the item be carried over to the March 2, 2010 Council meeting, and that Planning Department staff report back on three issues:

- ❖ Show a map of the impacts of increasing spacing requirements between homes from one quarter to one half mile, to be applicable for new homes that may wish to locate in the City.
- ❖ Change the text of the proposed ordinance text amendment to "grandfather" all existing homes not meeting the new half mile spacing, so that they can continue to operate as legal nonconforming uses in their current locations.
- ❖ Put together a list of all homes, their funding source, and a contact phone number to call, if a citizen has a complaint about the property.

Planning Staff is working to complete the requested information. To adequately present the data in a digestible format, we are requesting that this presentation be held over until the March 16th Council meeting.

Maintenance of County Open Space

Attached is a memo from Deputy City Manager Robert Morgan regarding Guilford County potentially purchasing a parcel of land on Southside Boulevard, which is adjacent to Benbow Park. The County has requested that the City monitor and maintain this property (see attached letter from Guilford County) as well as help with the initial clean-up.

Animal Control Program PowerPoint Presentation

Attached is the PowerPoint presentation on the Guilford County's Animal Control Program that was handed out at the Joint City/County Briefing on February 17, 2010.

Public Affairs Department Contact Center Weekly Report Week of 2/15 – 2/21/10

Contact Center

3599 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 1063
General Info. – 235
New Sign-up – 163
Bill Extension – 101
Request to Cutoff – 90

Field Operations

Bulk Guidelines – 68
Pothole Repair – 46
EOW Recycling – 37
Appliance Pickup – 36
No Service/Garbage – 35

All others

Police/Watch Operations – 332
Warrants – 164
Courts/Sheriff – 126
Openings/Closings - 84
Landfill/Transfer/HHW – 74

Comments

We received a total of 2 comments this week:

- 1 comment for Field Operations

Caller frustrated with the new recycling dumpsters at the drop sites. Caller said the new dumpsters open from the top only and are hard to open and keep open while dumping in recycling. Caller has arthritis in her hands and is disappointed. She said that she will not be able to continue recycling as she cannot get the dumpster open.

- 1 comment for Water Resources

Customer said it is confusing the way the water bills are worded. Customer was confused by the green bill he received which appears at first glance that he has almost two weeks to pay the full amount on his bill. He suggests that a green bill misleads those with previous balances/balances forward, making it seem like they have been given more time to pay their bill. This gives the momentary impression that they are not in danger of having their water disconnected for delinquency.

Overall

Although calls about potholes decreased last week, customers still wanted to know how soon they would be repaired. Calls about every other week recycling also added to our volume. Customers were also happy to know that the City was open on President's Day. Otherwise, call volume remained steady for the week.

Public Off-Street Inventory Occupancy

Block	Facility / Parking Decks	Reserved/ Monthly	Hourly	Total	% Monthly Utilization	Remaining Monthly	% Hourly Utilization	Remaining Hourly	Remaining Capacity	Total Occupancy
47	Greene St. Deck	548	158	706	90.00%	55	100.00%	0	55	92.21%
66	Davie St. Deck	326	89	415	80.00%	65	90.00%	9	74	82.17%
80	Bellemeade St. Deck	1026	250	1276	80.00%	205	70.00%	75	280	78.06%
82	Church St. Deck	160	257	417	80.00%	32	40.00%	154	186	55.40%
Total		2060	754	2814	82.50%	357	75.00%	238	595	76.96%

30-5-3.1. General requirements.

(A) **Exemption for CB District:** The minimum parking requirements of Table 30-5-3-1 shall not apply to properties within or surrounded by the Central Business (CB) District.

(B) *Reduction in Traditional Neighborhood District:* The parking requirements listed in Table 30-5-3-1 shall be reduced by twenty-five (25) percent for uses in the TN1 Traditional Neighborhood District.

(C) *Parking, Stacking, and Loading Space Required:* When any building or structure is erected, modified, enlarged, or increased in capacity, or any open use is established, modified, or enlarged, the requirements of this Section shall be met. For enlargements, modifications, or increases in capacity, the requirements of this Section shall apply only to such enlargements, modifications, or increases in capacity.

(D) *Required Number:* The minimum number of required parking, stacking, and loading spaces is indicated in Table 30-5-3-1 and Section 30-5-3.7 (Loading Areas). In cases of mixed occupancy, the minimum number of parking, stacking, and loading spaces shall be the cumulative total of individual use requirements unless otherwise specified.

(E) *Off-Street and On-Street:*

(1) In all districts except the Traditional Neighborhood (TN1) District, all required parking spaces shall be provided as off-street spaces.

(2) In the Traditional Neighborhood (TN1) District, required parking spaces may be provided as both off-street and on-street spaces. The credit for on-street spaces for a lot shall be determined by projecting the lots lines across abutting street(s), counting the total number of on-street spaces (both sides of the street) within the area thus defined, and dividing by two (2).

(F) *Handicapped Spaces:* Spaces for the physically handicapped shall be provided as required by the NC Building Code.

(G) *Minimum Required:* In all instances where parking is required, except for residential uses and uses in the Traditional Neighborhood (TN1) District, a minimum of five (5) parking spaces shall be provided.

(H) *Reduction of Minimum Requirements:* Unless there is a change in use requiring a lesser number of spaces, the number of spaces shall not be reduced below the minimum requirements of this Ordinance except as provided for in Section 30-5-4.5(E) (Reduction in Parking Requirements).

(I) *Maintenance:* All parking, stacking, and loading facilities shall be permanently maintained by the owners or occupants as long as the use they serve exists.

(J) *Access:* All parking, stacking, and loading facilities shall have vehicular access to a street, either directly or via a shared driveway or an alley.

(K) *Use for No Other Purposes:* Land used to provide required parking, stacking, and loading shall not be used for any other purposes, except for temporary events. If such land is devoted to any other purpose, the Certificate of Compliance of the affected principal use shall immediately become void.

(L) *Historic Districts:* Parking in any Historic Overlay Districts shall comply with the requirements of Section 30-4-4.2(B) (Dimensional Regulations and Exceptions).

(M) *Lots Along Thoroughfares:* Where a future right-of-way has been established on the adopted Thoroughfare Plan, that portion of the future right-of-way may not be used to satisfy any minimum parking requirements. However, the area between the existing right-of-way line and the proposed right-of-way line may be used for parking which exceeds the minimum parking requirements.

(Ord. No. 91-145, § 1, 11-27-91; Ord. No. 95-129, § 2, 10-16-95; Ord. No. 99-26, § 40, 3-2-99; Ord. No. 99-152, § 4, 9-21-99; Ord. No. 03-191, § 5, 8-19-03; Ord. No. 04-22, § 5, 2-17-04)

TABLE 30-5-3-1

PARKING REQUIREMENTS

<i>Uses</i>	<i>Spaces Required</i>
<i>Residential Uses</i>	
(1) Boarding and rooming houses, bed & breakfasts, fraternities or sororities, private dormitories	One space plus 1/bedroom
(2) Congregate care homes, family care homes, group care facilities	1/4 beds
(3) Multifamily dwellings (including condominiums):	
0—1 bedroom units	1.25/unit
2 bedroom units	1.50/unit
3+ bedroom units	2.00/unit
(4) Shelters for the homeless	1/resident staff member plus 2/3 nonresident staff members and/or volunteers on largest shift plus 1/vehicle used in operation
(5) Single family detached, duplexes, twin-home dwellings, and manufactured dwellings	2/dwelling unit, on the same zone lot
(6) Single room occupancy (SRO) residences	One space plus 1/3 rooming units
(7) Townhouse dwellings	2.1/dwelling unit, on the same zone lot
<i>Accessory Uses</i>	
(1) Accessory dwelling units	1 additional space, on the same zone lot
(2) Home occupations	Minimum 1 space, maximum 3 spaces in addition to required residential spaces
(3) Migrant labor housing	1/4 workers
<i>Recreational Uses</i>	
(1) Amusement parks, fairgrounds, skating rinks	1/300 sq. ft. of activity area
(2) Athletic fields	25/field
(3) Batting cages, driving ranges, miniature golf, shooting ranges, go-cart raceways	1/cage, tee, firing point, or go-cart
(4) Billiard parlors	1/300 sq. ft. of gross floor area
(5) Bingo games	1/3 persons in designed capacity
(6) Bowling centers	4/lane
(7) Clubs or lodges, coin-operated amusements, physical fitness centers, and similar indoor recreation	1/300 sq. ft. of gross floor area
(8) Golf courses	4/tee



February 26, 2010

TO: Rashad M. Young, City Manager

FROM: Robert W. Morgan, Deputy City Manager

SUBJECT: Maintenance of County Open Space on Southside Boulevard

The County, through its open space program, is considering buying 6.5 acres owned by the Alumnae Delta Sorority on Southside Boulevard and adjacent to Benbow Park. The County has requested the City to monitor and maintain the property after its initial cleanup (see attached memo from County). The County is proposing that the property be maintained as “natural area” (thinned not cleared). The County has also asked that the City participate in the initial clean-up. The parcels are currently heavily overgrown with invasive plants and vines. Most of the clean-up must be done by hand. The Field Operations Department estimates that it will take about thirty days to clean this area to County specifications. This level of service, if performed by a combination city forces and the private sector, would be valued at roughly \$100,000. Field Operations cannot commit to this level of clean-up due to other service demands.

In response to the County’s request, Field Operations can provide 3 trucks for hauling vegetation to the landfill for the initial cleanup. The estimated value of these resources is \$35,000 (which includes labor and equipment for thirty days plus land fill tipping fees). To provide the requested maintenance for these parcels, Field Operations intends to clean up and remove vegetation from the property twice per year. The plan is to contract out as much of this work as possible. Field Operations will be asking for a Budget Enhancement of around \$30,000 for these biannual clean-ups, which includes spraying of invasive plants. Any work not covered by this contracted amount will be performed by City forces. The only areas to be mowed would be street right-of-ways, water and sewer easements and any future constructed trails. The City would also conduct periodic litter collections. The City is not in a position to provide special monitoring of these woods. It should be understood that by thinning these woods of vegetation, they will be made more accessible.

In November, 2009, the City Council directed staff to work with County to maintain this property. At that time, the City staff explained to Council that it was desirable to have a clear understanding with the neighborhood about the level of maintenance for this property since maintenance of Benbow Park has been a major concern of the Benbow Park Neighborhood Association. The City’s proposal to the County is for them to have written agreement with the neighborhood about the maintenance of the open space before the City assumes maintenance responsibility. Due to the City’s current financial situation, I would recommend that we make the City Council aware of the financial and resource commitments involved in this project before finalizing the agreement with the County. One option would be to ask the County to reimburse the City for this additional expense.

RWM/mm
Attachment



GUILFORD COUNTY
PROPERTY MANAGEMENT DEPARTMENT
Parks and Open Space Division

September 1, 2009

Mr. Dan Maxon
City of Greensboro
Parks and Recreation Department
1001 Fourth Street
Greensboro, NC 27405

Dear Mr. Maxon:

Please be advised of Guilford County's potential interest in purchasing 6.5 acres of property in Southeast Greensboro through its Open Space Program. The property is owned by the Alumnae Delta Sorority and located along Southside Boulevard, directly across from Kindred Hospital. It is identified by tax parcel numbers 00-00-0107-0-0001-00-045 and 00-00-0107-0-0001-00-050. Guilford County has resources available for initially purchasing this property but not for ongoing monitoring/maintenance and would therefore like to partner with the City to provide this service.

The Open Space Committee and County staff held a community meeting on August 10, 2009 to gauge the Benbow neighborhood's support and expectations for this project. Based on the positive feedback from this meeting, the Open Space Committee approved this project at its monthly business meeting on August 25, contingent upon the City of Greensboro's commitment to ongoing property maintenance. Please be advised that the Open Space Committee is an advisory committee, and this project must still be approved by the County Parks and Recreation Commission and ultimately the Board of County Commissioners before it is purchased.

In moving this project through Guilford County's next stages of approval, we request that the City review its capacity to partner on this project and provide the County with a written commitment to perform ongoing monitoring & maintenance. We expect to cooperatively negotiate an agreement based on the terms outlined in the enclosed document.

Sincerely,

Alex Ashton, Open Space Program Coordinator

C.C. David Grantham
Roger Bardsley

Post Office Box 3427
Greensboro, North Carolina 27402
Phone (336) 641-3762 Fax (336) 641-3802

Expectations for Ongoing Maintenance and Monitoring for the Alumnae Delta Property

The Alumnae Delta property would be managed as a “natural area,” in keeping with the goals of the Open Space Program. This may include public access but would not require the same high level of maintenance as expected for managing a park, such as Benbow Park. At the neighborhood meeting on August 10, 2009, the Open Space Committee and County staff explained this “natural area” concept to the residents and received their endorsement to move forward with the project. The residents’ expectations are to have the property “cleaned up” by removing the vines and invasive species that currently clutter the property, making it look thick like a jungle. In other words, they do not expect the property to be cleared, just thinned. As such, the County has proposed the following expectations for a partnership with the City to initially clean up the property and maintain it as natural area.

Initial Clean-up

- Assist the County with an initial clean-up of the entire property for the purpose of clearing out vines and invasive species. This project would be in cooperation with county staff, a certified botanist, the County prison crew, and other volunteers. The City could assist through providing labor and equipment for the clean-up.

Ongoing Monitoring and Maintenance

- Keep the vines and invasive woody species cleared out of the property, to maintain the “look” achieved by the initial clean-up. A thinning once per year should be sufficient to satisfactorily maintain the property.
- Mow along the road right of way, sewer easement and any future trails or cleared areas. Mowed areas should be maintained at a height suitable for public walking. Much of this is already preformed and the mowed area should be minimal. A future trail would connect with the adjacent City-owned property to the north and follow the existing sewer easement on much of the property, as shown in the adopted Bicycle, Pedestrian and Greenway Master Plan.
- Provide planning and development assistance in creating future naturally surfaced walking trails that connect to adjacent City-owned property.
- Monitor the property to deter illegal activities.
- Periodic clean-up of trash on the property, on the adjacent road right-of-ways, and in the creek resulting from littering and illegal dumping. Inspect the property quarterly, organize a clean-up as necessary, and respond to citizen calls for trash/debris removal. Volunteer groups may help in this effort but should not be depended upon in lieu of City inspections. If a substantial illegal dumping problem occurs, the County’s solid waste coordinator can offer assistance with monitoring and enforcement.

Term

- The term of such an agreement would run so long as the County owns the property for the purpose of open space.

ANIMAL CONTROL PROGRAM

DUTIES AND RESPONSIBILITIES OF ANIMAL CONTROL

- * Enforcing all laws of NC and ordinances of the jurisdiction pertaining to vicious and non vicious animals, and rabies.
- * Canvass the county for the purpose of ascertaining compliance with all ordinances.
- * Investigation and enforcement of quarantine orders related to animals involved in biting as well as complaints regarding animals, animal abuse or neglect and harassment of livestock.
- * Seize and make arrangements for impoundment of animals involved in violation of ordinances.
- * Keep accurate and detailed records
- * Issue notices of violations or citations

DISPATCH

ANIMAL CONTROL OFFICERS

* Available from:

* Available from:

+ Monday-Saturday

+ Monday-Friday

* 8:00-5:00 pm

* 7:00 am- Midnight

+ Saturday

* 8:00-5:00pm

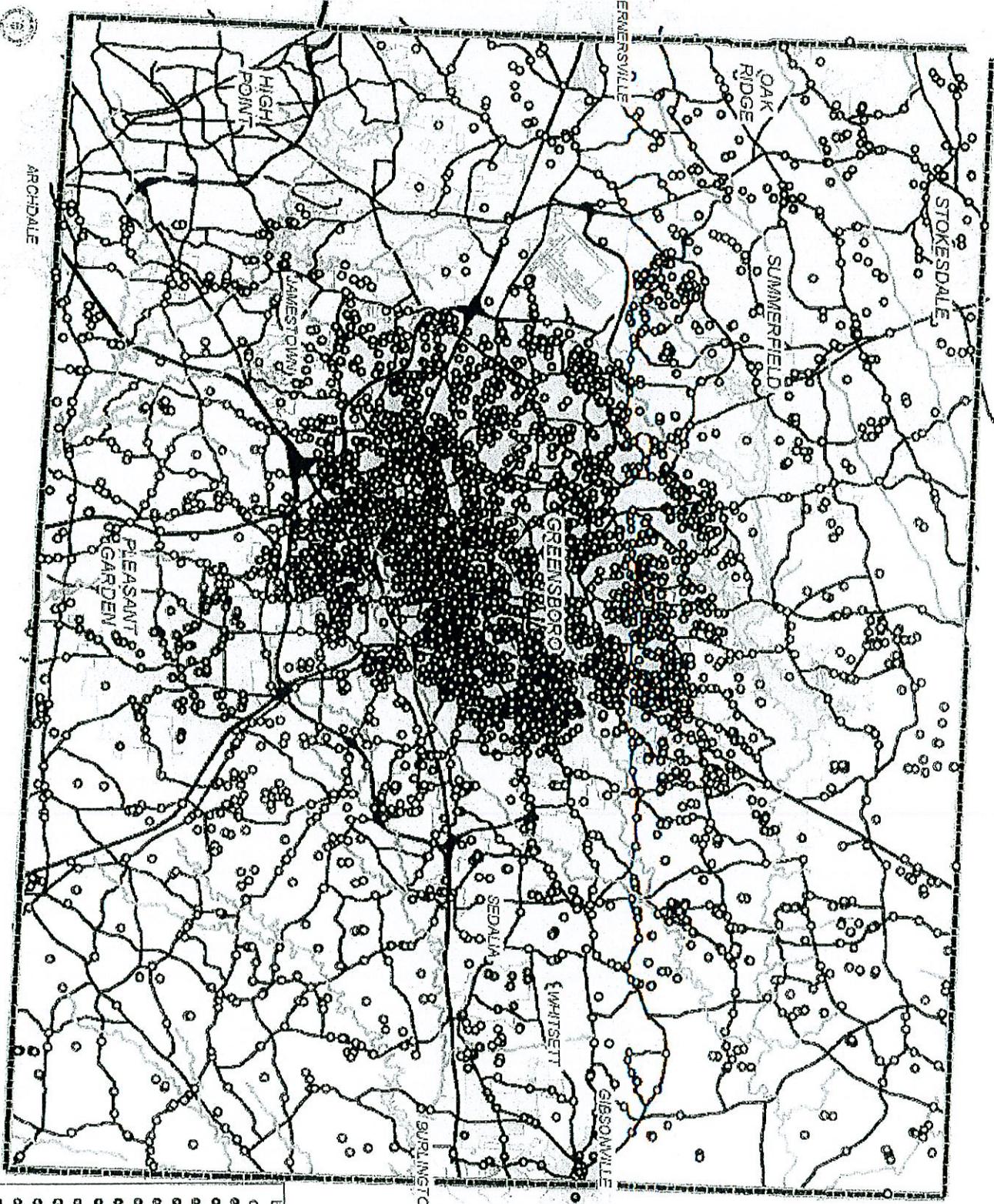
+ All other hours officers
are on call.

HOURS OF OPERATION

Animal Control

Response by Town

Jan 1, 2009
thru
Aug 31, 2009



City/Town (count, % of calls)	Count	Percentage
Archdale	12	0.02%
Baldwin	17	0.03%
Greensboro	122	1.23%
Greensboro	2322	23.12%
Jamestown	68	0.69%
Kennelville	30	0.3%
Oak Ridge	361	3.61%
Pleasant Garden	1468	14.68%
Sedalia	42	0.42%
Summerfield	627	6.27%
Whitsett	121	1.21%
Camp	1	0.01%
Total Calls: 9992		

~~ANIMAL CONTROL UPGRADES~~

- ✘ Purchased and installed Sunguard CAD software system
- ✘ Installed toughbook laptop computers in animal control vehicles
- ✘ Installed Automatic Vehicle Locators (AVL) on each vehicle
- ✘ Relocated Animal Control Dispatch and Officers to 1203 Maple Street
- ✘ Purchase of Supervisors Licenses to monitor ACD telephone (dispatch) system

- ✧ Wesley Reid and Metro 911 staff for help with planning, implementing and training of staff on CAD software system.
- ✧ Sheriffs office for donation of toughbooks, AVL and consultation.
- ✧ Emergency Management Services for donation of toughbooks, AVL and consultation

THANKS GOES OUT TO

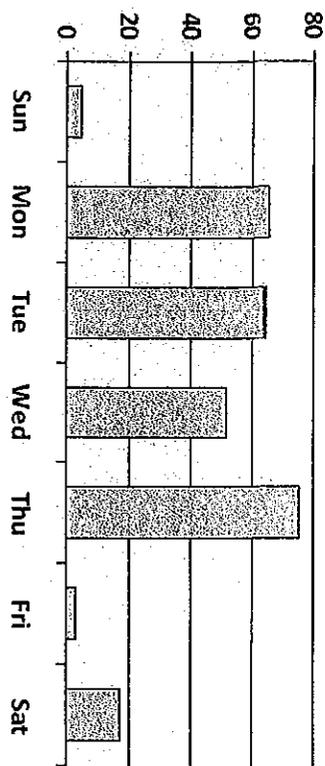
CALLS OF SERVICE THROUGH ACC DISPATCH

Citizen Calls for Service
From 01/01/2010 - 01/31/2010

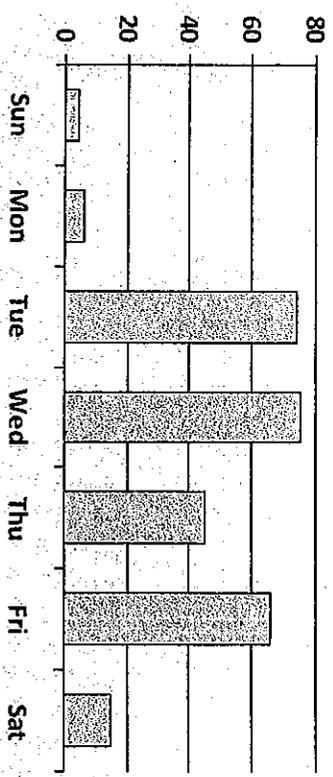
Time of Day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Total
0000-0059 Calls/Day	0	0	0	0	0	0	0	0
0100-0159 Calls/Day	0	0	0	0	0	0	0	0
0200-0259 Calls/Day	0	0	0	0	0	0	0	0
0300-0359 Calls/Day	0	0	0	0	0	0	0	0
0400-0459 Calls/Day	0	0	0	0	0	0	0	0
0500-0559 Calls/Day	0	0	0	0	0	0	0	0
0600-0659 Calls/Day	0	0	0	0	0	0	0	0
0700-0759 Calls/Day	0	0	0	0	0	0	0	0
0800-0859 Calls/Day	31	41	27	31	24	0	0	167
0900-0959 Calls/Day	87	41	13	17	13	0	0	111
1000-1059 Calls/Day	16	13	13	13	16	0	0	81
1100-1159 Calls/Day	22	18	18	17	17	0	0	90
1200-1259 Calls/Day	15	30	29	27	27	0	0	106
1300-1359 Calls/Day	18	15	15	16	13	0	0	102
1400-1459 Calls/Day	13	19	19	17	11	0	0	89
1500-1559 Calls/Day	0	13	17	15	17	0	0	78
1600-1659 Calls/Day	0	12	12	11	16	0	0	59
1700-1759 Calls/Day	0	0	0	0	0	0	0	0
1800-1859 Calls/Day	0	0	0	0	0	0	0	0
1900-1959 Calls/Day	0	0	0	0	0	0	0	0
2000-2059 Calls/Day	0	0	0	0	0	0	0	0
2100-2159 Calls/Day	1	0	0	0	0	0	0	1
2200-2259 Calls/Day	0	0	0	0	0	0	0	0
2300-2359 Calls/Day	0	0	0	0	0	0	0	0
Total	157	182	163	171	165	50	4	856

OVERALL CALL OF SERVICES

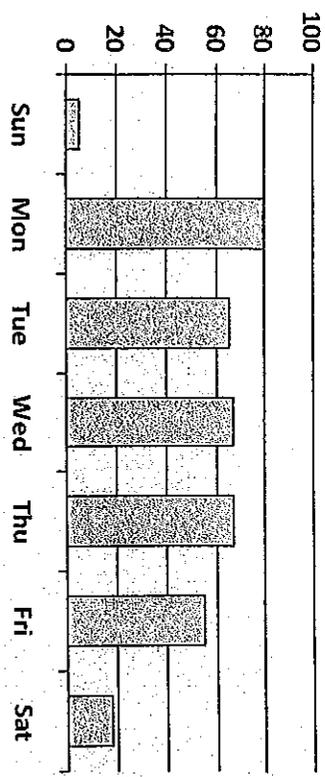
Calls For Service by Day of Week
 Agency: ACO Date: 01/01/2010 - 01/07/2010



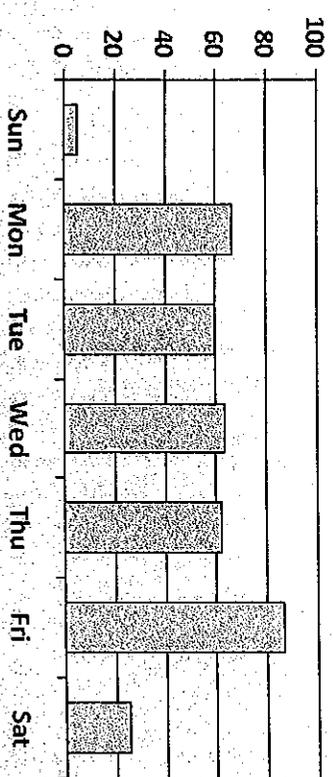
Calls For Service by Day of Week
 Agency: ACO Date: 01/15/2010 - 01/21/2010



Calls For Service by Day of Week
 Agency: ACO Date: 01/08/2010 - 01/14/2010



Calls For Service by Day of Week
 Agency: ACO Date: 01/22/2010 - 01/28/2010



COMMITTED TIME TO PROVIDE SERVICE

User: JALBRIG Grafton Metro 911 Communications 02/09/2010 18:50:53

Committed Hours by Nature
 Event Date/Time Range: 01/01/2010 00:00:01 - 01/31/2010 23:59:59, Agency: ACO
 Agency: ACO

	Total Calls where Unit Discontinued	# of Personnel Involved	Personnel Time Committed	Personnel Time Distributed
DELAY ANIMAL RUNNING AT LARGE	3	3	0:28:18	0:09:26
LAW ASSISTANCE NEEDED	1	3	0:47:15	0:25:38
TRANSPORT TO ANIMAL SQUADDER	1	1	0:00:12	0:00:15
ZARVANDOTO ANIMAL	10	10	3:18:24	0:22:50
ZANLOWED TO KICK AT LARGE	144	152	45:09:36	0:17:02
ZANIMAL ATTACK	13	15	7:07:02	0:31:15
ZANIMAL BITE	64	65	5:20:12	0:08:48
ZANISST	12	15	5:00:04	0:29:19
ZANTRACTAN IN RESIDENCE	6	6	2:00:27	0:28:13
ZOLBER WHISPER	132	134	48:03:40	0:21:21
ZANSMIED	114	114	36:13:09	0:20:27
ZANRELIY	1	3	0:55:57	0:15:12
ZANOW UP	101	102	30:47:36	0:23:07
ZANJEDER ANIMAL	21	16	10:50:06	0:22:19
ZANSTRREATMENT	2	2	1:17:01	0:28:31
ZANHER ANIMAL IN RESIDENCE	4	4	0:48:30	0:00:10
ZANONER TRAP	12	12	15:47:12	0:25:57
ZANER UP TRAP	12	17	8:07:28	0:28:41
ZANBLE NUISANCE	12	12	4:35:04	0:22:56
ZANBOLIED ANIMAL BITE	4	1	0:03:00	0:09:00
ZANJANENT AT LARGE	216	225	76:13:08	0:18:30
ZANRERED PAPER	2	2	1:01:08	0:51:35
ZANEF A TRAP	53	43	15:24:05	0:26:11
ZANER TIR THANNPOET	237	252	90:19:14	0:23:02
ZANER ANIMAL	26	21	6:55:24	0:19:42
ZANRERHER ANIMAL	17	17	18:06:42	0:23:07
ZANRAP	48	48	14:44:16	0:18:40
ZANRERUS ANIMAL	41	51	21:21:58	0:23:08
Sub Total for 39 Summary Unit	1562	1402	179:58:52	0:30:37
Trash for ACO	1462	1462	479:58:52	0:30:42

CERTIFIED MUNICIPAL ESTIMATES

July 1, 2008 Population in July 1, 2009 Boundaries

		Animal Control Service Area	
Guilford	468,344		
Archdale (Part)	346	0.1%	346 0.1%
Burlington (Part)	482	0.1%	482 0.1%
Gibsonville (Part)	2,701	0.6%	
Greensboro	263,920	56.4%	263,920 71.9%
High Point (Part)	98,487	21.0%	
Jamestown	3,386	0.7%	3,386 0.9%
Kernersville (Part)	30	0.0%	30 0.0%
Oak Ridge	4,849	1.0%	4,849 1.3%
Pleasant Garden	5,281	1.1%	5,281 1.4%
Sedalia	674	0.1%	674 0.2%
Stokesdale	3,813	0.8%	3,813 1.0%
Summerfield	7,906	1.7%	7,906 2.2%
Whitsett	758	0.2%	758 0.2%
County Balance	75,711	16.2%	75,711 20.6%

	Incorp	291,445	79.4%
	Unincorp	75,711	20.6%
	Total	367,156	100.0%

Source: http://www.osbm.state.nc.us/nccosbm/facts_and_figures/socioeconomic_data/population_estimates/demog/mcent08a.html

BUDGET ANALYSIS

Animal Control
 FY 10 Budget & Budget Allocation Options

	Allocation Method			
	Current Method	Population*	CY 2008 Calls	CY 2009 Calls (TD)**
FY 11 Budget (TOTAL)	\$ 1,100,694			
LESS: Immunization Fees	\$ (8,000)			
Net Budget	\$ 1,092,694	\$ 1,092,694	\$ 1,092,694	\$ 1,092,694
Greensboro's Share	\$ 510,456	\$ 786,921	\$ 725,007	\$ 694,295
	46.7%	72.0%	65.4%	63.5%
Total Calls			16,679	14,647
Greensboro Calls			10,579	9,260
FY 10 Budget (TOTAL)	\$ 1,035,992			
LESS: Immunization fees	\$ (15,000)			
LESS: Est Mandated Cost***	\$ (190,000)			
Net Budget	\$ 830,992	\$ 830,992	\$ 830,992	\$ 830,992
Greensboro's Share	\$ 388,231	\$ 598,452	\$ 551,366	\$ 528,010
	46.7%	72.0%	66.4%	63.5%

Notes:

* July 2008 population according to July 2009 municipal boundary (State Budget Office). Excludes High Point & Gibsonville.

** Projected from YTD actuals through August 2009 using prior year data from same period

*** Robies control, vicious animals (2.5 FTE + supplies)

Our goal is to improve services in the program by improving leadership.

- * Utilize new program to improve function and capacity through:
 - + Supervisors License to monitor dispatch calls
 - + Reports from CAD system, to help target needs

* Improve leadership through

- + Ongoing and new commitments from:
 - * Managers,
 - * Sheriff's Department
 - * Emergency Medical Services

ONGOING MEASURES
