

# “What to Do in Case” Series

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*Greensboro Police Department*

You have to dial 9-1-1:

- Only dial 9-1-1 in an EMERGENCY situation.
- Try to remain calm and speak clearly to the dispatcher.
- Give identifying information (name/address) in case you get disconnected. Provide details on your location, description of suspect/suspicious person, or vehicle if you are in an accident.
- Don't hang up too soon. Wait until the dispatcher has gathered details from your conversation.
- If possible, stay at the scene and wait for emergency responders to arrive. Identify yourself as the caller.

