

Guilford Metro 911 Public Records

As of July 1, 2019, please use the Public Records System to request Guilford Metro 911 Computer Aided Dispatch (CAD) event reports and lists of events. Please include the following information in your request. This will help us respond quickly and accurately.

- **For a Computer Aided Dispatch (CAD) Event Report for a specific incident**, provide, if known, the Event ID number or report number. Otherwise, give the date and approximate time of the incident **AND** street address, business name with approximate location, or nearest cross streets with nature of incident (traffic accident, suspicious activity, etc.).
- **To request a List of Events (911 call history) for a specific location or area**, include the date range (beginning and ending dates) **AND** street address, nearest cross streets, street names without block numbers, or business name with approximate location.

Please be aware that we cannot search on personal names or telephone numbers; 911 audio recordings are purged after 60 days; and, pursuant to [NCGS 132-1.4\(c\)\(4\)](#), we must protect information that reveals “the natural voice, name, address, telephone number, or other information that may identify the caller, victim, or witness...”

Social Services departments should continue to call or email Guilford Metro 911 and not use the [Public Records Request System](#).