



ANNUAL REPORT 2018

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Our Mission

Partnering to fight crime for a safer Greensboro. Together, we can reduce crime and improve quality of life.

Our Vision

Greensboro Police Department will be a national model for exceptional policing through our commitment to excellence, selfless public service, and effective community partnerships.

Our Core Values

Honesty – Always being truthful, ethical, and principled

Integrity – Embodying and adhering to the principles of honor, trustworthiness, and moral courage

Stewardship – Protecting resources, and placing the needs of the community and our mission above our individual needs

Respect – Always acting with compassion and valuing the diversity of our community by building partnerships and relationships

Trust – Being transparent in our policies and procedures, ensuring they are designed to be fair to the community and our employees and providing all with effective redress for their concerns

Accountability – Providing leadership throughout the Department in a professional and responsible manner and holding all of our employees accountable for their conduct, effective job performance; including quality of work and knowledge, and dedication to our mission



FROM THE OFFICE OF THE **CHIEF**

Dear Greensboro Residents,

We are pleased to present our 2018 annual report, which reflects the work of the Police Department in calendar year 2018. This marks the second year the report has expanded to encompass the entire department's effort to create a safer city, while focusing on community engagement, and proactive policing, throughout all of Greensboro. This report outlines GPD's success in combating violent crime and quality of life issues while maintaining strong personal relationships with the people we serve.

As you read this report, please note the breath of our organization's investment in Greensboro and its residents. We continue to be diligent in our response to community needs, requests for assistance, and building lasting partnerships. We accomplish our purpose through the professional service of over 700 sworn officers and 120 non-sworn employees. We work 24 hours a day and 7 days a week with over 40 different shifts and schedules to keep our residents safe and ensure fast response times to those in crisis.

GPD's vision statement is to be recognized as a national model for policing. I am proud to say we are accomplishing that vision on many fronts. GPD is recognized as a leader in the state of North Carolina and the nation in community and police engagement, police training, and cutting edge technology driven crime fighting. Despite these accomplishments, we strive to better serve our community. Please view this report as one more way we partner with our community to work towards our vision of building bridges and becoming a model for other cities to follow.

Wayne Scott
Chief of Police

THE ORGANIZATION 2018



DURING THE 2018 GENERAL ASSEMBLY, 284 NEW LEGISLATIVE BILLS WERE INTRODUCED AND 129 OF THESE PROPOSALS WERE ENACTED INTO LAW. FOLLOWING IS A SHORT SUMMARY OF RELEVANT BILLS.

State Budget Bill

This bill amends N.C.G.S. 115C-105.51 and provides funds to implement a Statewide anonymous safety tip line application. All public secondary schools will be required to operate an anonymous tip line, in coordination with local law enforcement, for the reporting of threats to school safety. This statute becomes effective July 1, 2019.

Rape Evidence Collection Kit Tracking Act

New N.C.G. 114-65

Establishes the Statewide Sexual Assault Evidence Collection Kit Tracking System within the North Carolina State Crime Laboratory.

Heroin & Opioid Prevention & Enforcement ACT

Amends numerous statutes to address the use of opioid including N.C.G.S. 90—95(h)(4), 90-90(2)(h1),

Among numerous changes, the bill clarifies that any “opioid” is including in drug trafficking laws; includes as a Schedule II controlled substances any of the immediate precursor chemicals of the drug Fentanyl; increases local law enforcement agencies access to the Controlled Substances Reporting System for officers who are certified diversion investigators; appropriates \$10 million in funds to increase the availability of community-based treatment and recovery services for substance use disorder.

Revision of Involuntary Commitment Laws to Improve Behavioral Health

New N.C.G.S. 122C-202.2

Requires local management entities/managed care organizations to adopt a Community Crisis Services Plan developed and agreed to by LME, MCO, local law enforcement agencies, hospitals, magistrates, and area facilities. The plan must provide for a first examination which includes a health screening, transportation and custody training courses for law enforcement officers and other designated persons; the statute is effective October 1, 2019.

School/Places of Worship Safety

New N.C.G.S.14-277.6 and 14-277.7

This statute makes it a Class H felony to communicate a threat of mass violence on educational property or a place of religious worship.

Certificates of Relief

Amends N.C.G.S.15A-173.2 to provide that an individual who is convicted of no more than three Class H or I felonies and any misdemeanors may petition the court for a Certificate of Relief if twelve months have passed since the person completed all requirements of the sentence; the person is seeking or engaged in a lawful occupation including employment, training, education or rehabilitative program or has a lawful source of support; is not in violation of any sentence; does not have appending criminal charge; and granting the petition would not pose unreasonable risk to an individual or the public.

Human Trafficking

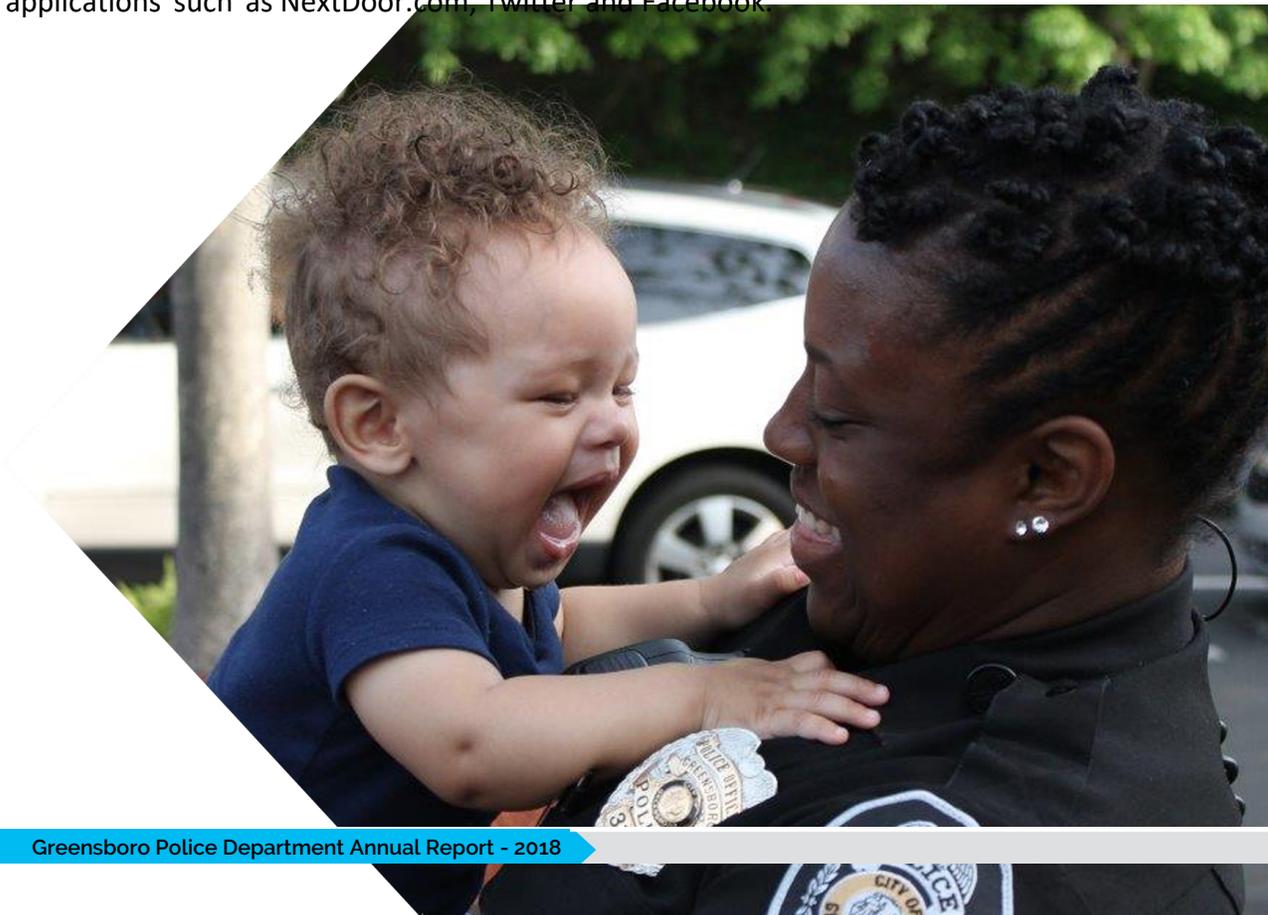
New N.C.G.S.14-43

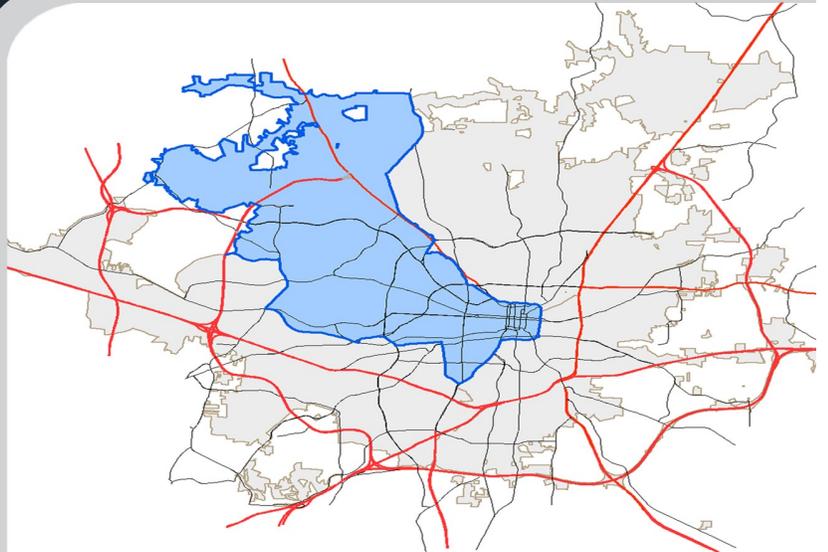
Makes the name, address and other information of a human trafficking victim or alleged victim confidential and not subject to public records law.

The Greensboro Police Department goes beyond traditional policing, emphasizing a holistic approach to addressing crime and quality of life issues. The Department adopted Neighborhood Oriented Policing (NOP). NOP aligns geography, officers, and workload to better serve you, the public. By dedicating the same officers to your area, they get to know you better and work with you more to solve problems and improve quality of life.

Did you know that you had your own personal Police Officer? Each community has its own Community Resource Officer as part of NOP. Our Community Resource Officers maintain constant contact with the community to keep them aware of crime issues and educate on prevention. Personal contact and follow up with the citizens is a key tenant of NOP and is encouraged and practiced by officers throughout each district. Our districts focus on educating the public in Crime Prevention Through Environmental Design (CPTED), strategies and safety information/direction to prevent victimization or re-victimization, providing timely notification to businesses or residents when crime patterns are identified in an area, providing resources to victims to include the Child Response Initiative (CRI) based assistance, alternate housing, assistance from other city departments, and follow up at the division level.

All our District Officers often meet one on one with community residents and businesses in what is known as Door to Door Policing to identify crime and quality of life issues within all communities. District officers also educate the public direct our officers to immediate crime trends and issues guided by our Crime Analyst and the utilization of emerging technology such as the Crimeview Dashboard and NearMe. District officers also give frequent safety speeches when requested and disseminate safety information using social media applications such as NextDoor.com, Twitter and Facebook.





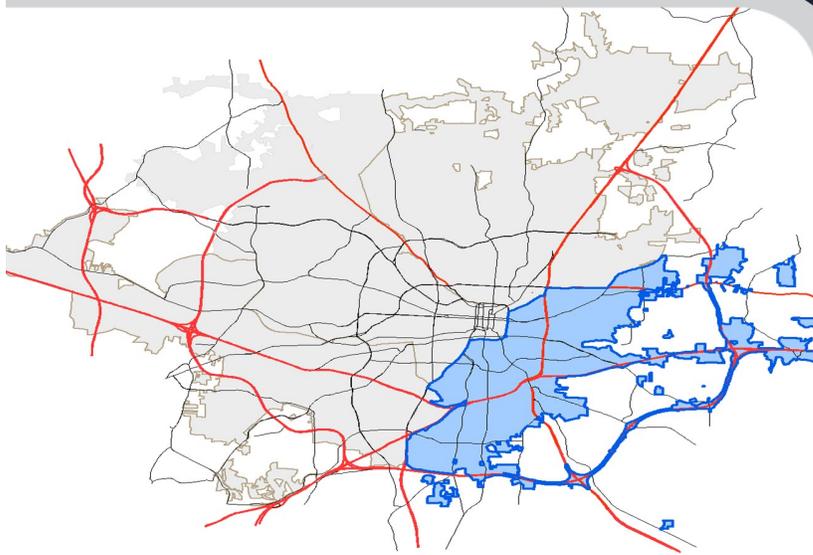
PATROL DISTRICT 1 - CAPTAIN R. WALTON

Patrol District 1 is comprised of a Captain, a Lieutenant, and 92 officers including Patrol, Community Resource Officers (CRO) and a District Investigator. Additionally, the district has a Child Response Initiative (CRI) Advocate assigned to our division. We provide service to the area that includes the downtown and stretches out to the airport. There are 3 colleges / universities to include UNCG, Greensboro College, and Guilford College.

Major streets/roads in our district include: Downtown Area which includes the Downtown Greenway along with Elm St, Greene St, Church St, Eugene St and Spring St. Other major streets include W Market St, W Friendly Ave, Battleground Ave, Bryan Blvd, Benjamin Pkwy, and Murrow Blvd.

In 2018, officers responded to 26,364 calls for service. Along with patrol officers responding to calls, Community Resource Officers followed up over 450 complaints that came in through the various resources as Nextdoor.com, Watch Operations, SCORE and Community Watch Groups. District 1 officers attended 67 community meetings, 59 special events, such as Coffee with a Cop, Security Surveys, Senior Luncheons, and miscellaneous other events as well as fulfilling approximately 29 speaker requests. District 1 officers continue to drive down crime throughout the district while building bridges with the community they serve.





PATROL DISTRICT 2 - CAPTAIN L. HOLDER



Patrol District 2 is comprised of a Captain, 2 Lieutenants, and 100 officers which includes Patrol, Community Resource Officers (CRO) and a Community Resource Team (CRT). Additionally, we have a Child Response Initiative (CRI) Advocate assigned to our division. We provide service to the area that is primarily the southeast portion of the city.

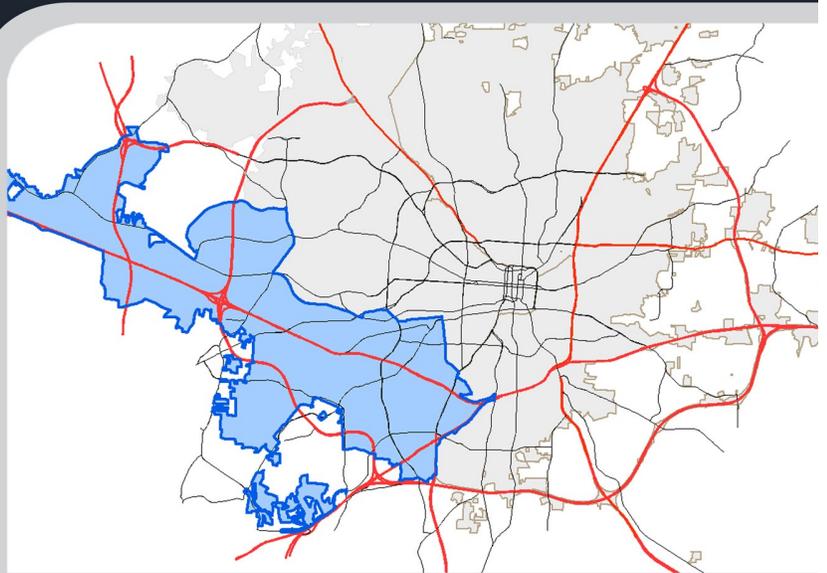
Major streets/roads in our district include: E. Market Street, E. Bessemer Street, E. Lee Street, Hwy. 29 (south of Wendover), E. Florida Street, Willow Road, S. Benbow Road, Franklin Boulevard, Martin Luther King Jr. Drive, Hwy. 421, Alamance Church Road, S. Elm-Eugene Street, Randleman Road, Vandalia Road (east of Business 85), Interstate 85, McConnell Road, and Mt. Hope Church Road.



In Patrol District 2, we go beyond traditional policing and emphasize a holistic approach to addressing crime and quality of life issues. This approach is a multi-faceted approach, using all available resources to address crime issues, focusing on prevention especially when we have limited information to assist in solving crime. Our focus is on educating the public in Crime Prevention Through Environmental Design (CPTED) strategies and safety information/direction to prevent victimization or re-victimization, providing timely notification to businesses or residents when crime patterns are identified in an area, providing resources to victims to include CRI based assistance, alternate housing, assistance from other city departments, and follow up at the division level.

In 2018, officers responded to 54,561 calls for service and officer identified incidents in District 2. Additionally, we attended approximately 120 community meetings, business meetings, and community engagement events to provide crime statistics, to present educational information on crime prevention, and to promote positive interaction with the community. Our Community Resource Officers also followed up with over 200 residents and businesses to hear their concerns and provide resources and direction. Community involvement and engagement is forefront in our neighborhood oriented policing (NOP) philosophy in District 2. In 2018, we started a new initiative called 'We C.A.R.E.' (Cops and Residents Engaging) in our Division to continue emphasizing this philosophy. The program is driven at the patrol officer level and promotes engagement in identified neighborhoods, which change monthly, in order to reach as many members of our communities in District 2 as possible.





PATROL DISTRICT 3 - CAPTAIN W. GRAVES

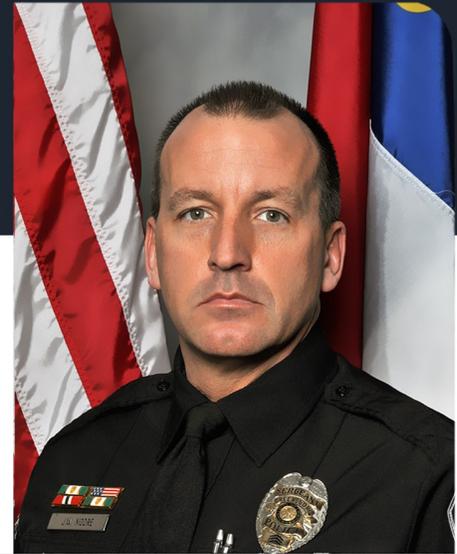
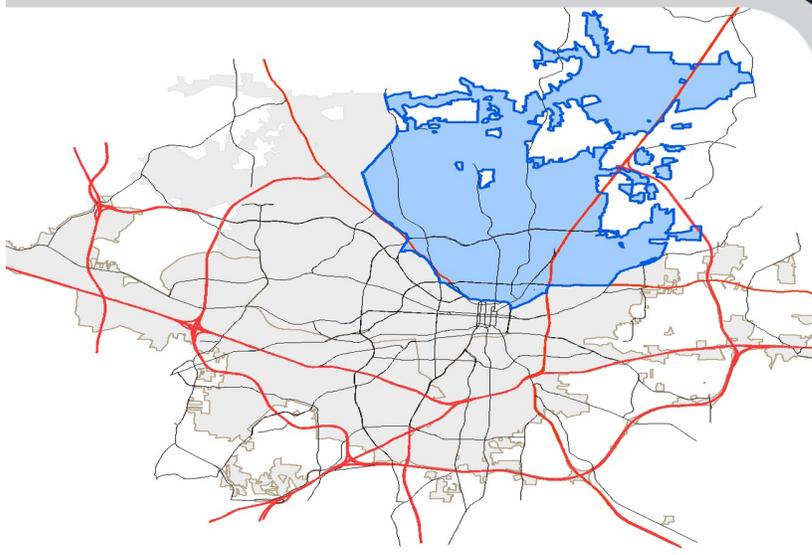
Patrol District 3 is comprised of a Captain, 2 Lieutenants, and 100 officers including Patrol Units, Community Resource Officers (CRO) and a Community Resource Team (CRT). Additionally, there is a Child Response Initiative (CRI) Advocate and a Crime Analyst assigned to our division. District III is based out of the substation located at 300 S. Swing Rd. District 3 provides service to the area that is primarily the southwest portion of the city.

Major streets/roads in our district include: W. Market Street, W. Wendover Ave., W. Friendly Ave., Guilford College Rd., Merritt Dr., Highway 68, Pleasant Ridge Rd., S. Holden Rd., W. Vandalia Rd. as well as sections of I-40, I-73 and I-85. Major businesses include Four Seasons Town Center, Grandover Resort, multiple hotels and restaurants and the Greensboro Coliseum.

Our units continue to build bridges in the community, providing the highest quality service while ensuring the safety of our citizens. CROs meet monthly with our community groups to seek their input and provide vital information. Our CRT unit addresses ongoing criminal problems in the District. They identified and charged several subjects involved with sex trafficking in the city in 2018. They also made numerous drug arrests and solved a multitude of property and violent crimes affecting our citizens. Our assigned Crime Analyst helps identify crime trends and directs officers into certain hot spots to make their enforcement efforts as effective as possible. In 2018, the Crime Analyst identified 63 different mission areas in the District.

Throughout 2018, D3 officers made 3,501 arrests on 3,617 charges. We completed 7,583 investigative reports while answering 40,600 dispatched calls for service. Officers also conducted about 7,300 traffic stops and generated about 9,000 self initiated calls.





PATROL DISTRICT 4 - CAPTAIN J. MOORE



Patrol District 4 is comprised of a little over a hundred personnel that is comprised of a Captain, two Lieutenants, nine sergeants, eight corporals and 82 officers. The call answer patrol units are assisted by the community resource officers that coordinate directly with the community watch groups and follow-up on the misdemeanor crimes that occur in the division. Additionally, a Child Response Initiative (CRI) Advocate is assigned to the division and provides services to families based on referrals made by the patrol officers.

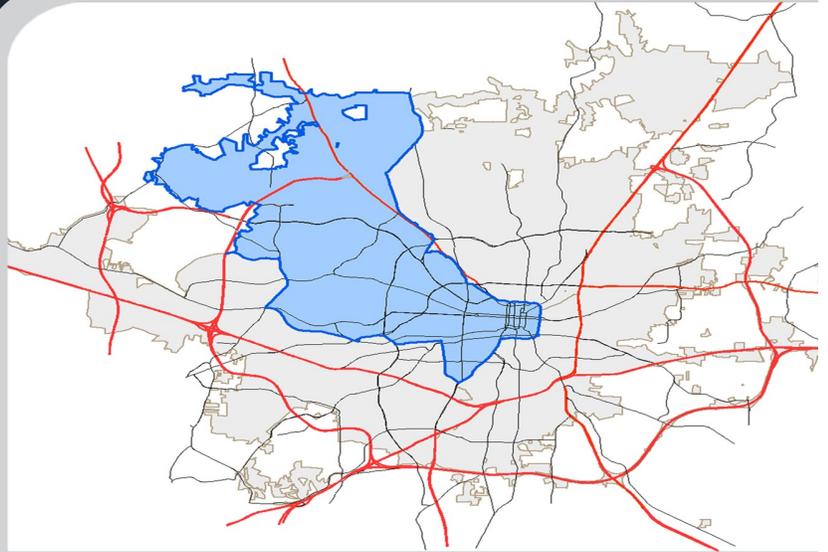


Service is provided to the northeast part of the city which extends north out Lawndale Drive, east out Bessemer Ave. Major streets/roads in our district include Summit Ave, Phillips Ave, and Cone Blvd.



While District 4 has strong community support annually on National Night Out, it only has thirteen active community watch groups that meet on a regular basis. The department would love to get more communities involved in the partnership to prevent crime. A majority of the crimes for 2018 involved property crimes where the victims could have taken measures to assist with the prevention of the crime. In 2018, District 4 experienced, 1,630 property crimes involving residential burglary, auto theft, larceny other and larceny from auto. While this was down from 1878 in 2017 for a 13.21% reduction, the police and community could work together to continue to reduce crime.





PATROL CENTER CITY COMMAND - CAPTAIN J. THOMPSON

Patrol District 3 is comprised of a Captain, 1 Lieutenant, 2 squads with 1 sergeant, 1 Corporal and 9 officers. Our Unit is comprised of a Bicycle Team and E-Motorcycles.

Major streets/roads in our district include: Greenway Loop Boundary focusing on the hotels downtown, Entertainment and Club spots, First National Bank Grasshoppers Ballpark, schools and parks businesses.

The district was created in 2018 to address the growth and development in the downtown area. Tanger Center, Bellemeade Village Apt's, Hyatt Hotel, Hampton Hotel, Westin Hotel, Experiential School, Centric Brands, are a few of the current growth and developments.

The current boundaries for the Center City District are the downtown Greenway Loop. The officers downtown utilize patrol cars, foot patrol, bicycles, and electric motorcycles for patrol.

The officers in the center city district patrol one of the most unique areas of the city. The center city district includes entertainment facilities such as Carolina Theatre, ball park, soon to be Tanger Center. There are a number of restaurants, bars, and clubs, along with Center City & LeBauer Parks. With the businesses that have historically been located in the downtown area there has also been an influx of residential development bring more people downtown to live.

Due to the uniqueness of Center City it requires a unique approach to policing. A higher level of community engagement and varied patrol techniques help to better serve the community in this area.



RESOURCE MANAGEMENT DIVISION



CAPTAIN P. MCADOO-ROGERS

The Greensboro Police Department's Resource Management Division is responsible for the management of personnel and equipment for the Department and the achievement of Departmental responsibilities as it pertains to the following areas: logistics and fleet management, accreditation and policy maintenance, personnel matters (employment, benefits, evaluation, and employee relations), the employment process, and all other programs and activities associated with the Division. The employment process includes recruitment, background investigations, polygraph examinations, and other hiring requirements.

The Greensboro Police Department's Recruiting & Background Investigation Unit works to ensure that our agency takes an active role in recruiting a qualified and enthusiastic workforce that both represents and respects the communities our Department serves. Also, in late 2018, we worked to update our Lateral Officer Entry Pay, and now offer a very competitive starting salary for any qualified NC Law Enforcement Officer with more than 2 years of experience. Since its inception, we have averaged adding a lateral officer to the Greensboro Police Department every month.

According to a report by the Washington Post in December of 2018, over 66% of police agencies across America surveyed reported that "interest in becoming a police officer was down significantly." Many of these agencies reported losses at a rate of about 50% of their applications for employment, and significant manpower shortages. As of December 2018, the Greensboro Police Department held 13 sworn vacancies, from a workforce of 674 Sworn positions, a deficiency of less than 2% of our agency.

The Greensboro Police Department's Recruiting & Background Investigation Unit recognizes that strong competition exists for a diversified body of qualified and enthusiastic employees with other agencies and the private sector, many of which may offer higher starting salaries or benefits that are, currently, outside of our scope. We regularly manage to meet staffing goals due to a streamlined hiring process as well as a dedicated group of employees dedicated to achieving the goals of our agency. Our line officers and command staff regularly take an active role in the recruitment of employees, and the excellent service these employees provide to the public is, in itself, the best recruiter we employ. You can contact us at www.joingsopd.org.

During 2018, the Greensboro Police Department's Resource Management Division processed over 1,300 applications for the position of Police Academy Trainee for our 105th and 106th Police Academy. The Recruiting & Background Unit participated in over 93 recruiting events in the 2019 calendar year consisting of military transition programs, BLET programs, and both collegiate and private sector job fairs. Background investigators completed over 179 background investigations during the 2018 calendar year for sworn, non-sworn, and internship positions with our agency.



CRIMINAL INVESTIGATIONS

The Criminal Investigations Division (CID) is composed of six investigative squads that are responsible for conducting follow-up investigations of reported offenses such as violent crimes, fraud and computer crimes. The units or squads are as follows:

Homicide – This squad works all death cases within the City limits of GSO. This includes homicides, suicides, fatal over doses, and found bodies.

Robbery – This squad works all individual robberies and commercial robberies within the City limits of GSO. Robbery is the taking (or attempted taking) of property by force. This force can be the use of a deadly weapon or by physical force.

Family Victims Unit (FVU) – This unit is housed within the Guilford County Family Justice Center and investigates all reports of domestic and sexual sexual violence, and all cases involving child victims (physical/sexual abuse, neglect, child death) within the City limits of GSO. They also work all missing person cases when the person is under 16 years old. Additionally, they work elder abuse cases involving abuse and neglect. A portion of the cases worked by FVU are reported to us by DSS rather than an initial police response to a situation.

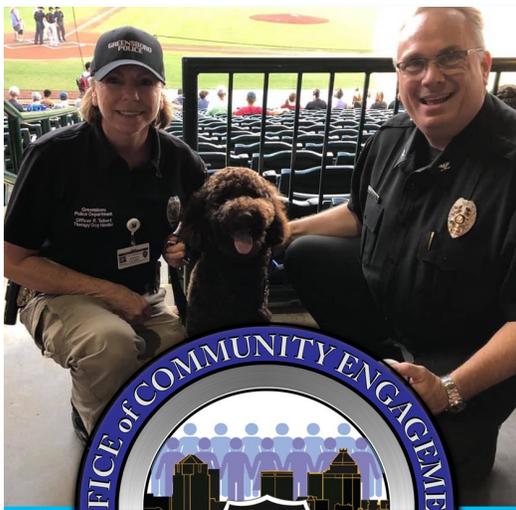
Crimes Against Persons (CAP) – This squad works all non-domestic related aggravated assaults within the City limits of GSO (shootings, stabbings/cuttings, assaults where major injuries are sustained). They also work missing person cases when the person is 16 years old or older.

Residential and Commercial Property Crime- These squads respectively work property crimes/larcenies involving residential or commercial property within the City limits of GSO. (Breaking and entering, larceny from residence, etc.). Residential also works all stolen auto cases.

Crime Stoppers and Gun Stoppers – Greensboro/Guilford Crime Stoppers is a program in which members of the community, the media, law enforcement, and businesses work together to solve crime. Citizens are encouraged to provide information about current crimes or criminal activity. If the information provided leads to an arrest or indictment, the citizen is rewarded with a cash payment. Any call to Crime Stoppers is completely anonymous. A volunteer board of directors administers Crime Stoppers. The GPD provides two full time, trained coordinators to be the police liaison to the board. Gun Stoppers was launched on February 28, 2017, as part of a city-wide effort to reduce violence involving firearms.

2018 Violent Crimes & Property Crimes

OFFENSE	GREENSBORO		
	2017	2018	% Change
MURDER	44	34	-23%
RAPE	113	102	-10%
ROBBERY	684	545	-20%
AGGRAVATED ASSAULT	1505	1281	-15%
TOTAL VIOLENT CRIME	2346	1962	16%
BURGLARY	2091	1994	-5%
LARCENY	7682	7090	-8%
LARCENY - MOTOR VEHICLE	2849	2402	-16%
LARCENY - SHOPLIFTING	2344	2275	-3%
MOTOR VEHICLE THEFT	855	757	-11%
TOTAL PROPERTY CRIME	10628	9841	-7%
TOTAL PART I CRIME	12974	11803	-9%



COPS ON TOP FOR SPECIAL OLYMPICS
Chick-fil-A at Brassfield
 May 3 from 7am-4pm & May 4 from 8am-6pm

BE PART OF CHANGE

Take actions to make our community a place where everyone can be safe and succeed.

Your Input Is Critical!

Share Ideas - Meet New Friends
 Take Action

Dinner will be served.

THURSDAY, MARCH 22, 2018
 7-9 PM

WARNERSVILLE COMMUNITY CENTER
 601 DOAK STREET

OFFICE OF COMMUNITY ENGAGEMENT

2018	# of Participants	Number of Events
Total	33,971	497

City Wide Initiatives

Safer City Summit: Launched in January of 2017, the initiative addresses the underlying issues that contribute to violent crime through community-lead working groups that work collaboratively with police and other stakeholders to make our city safer. As the groups met throughout the year and developed action items, members discovered some areas of overlapping efforts, and expressed a need for an additional focus area. As a result, the 2018 community working groups are housing, youth, employment, and gangs. (Legislation was absorbed by the Employment working group, and Public Safety became embedded with the Youth working group.)

Opioid Crisis Education: In partnership with the Vice Narcotics division we created an educational campaign to share the role of the Department in the epidemic and spoke to almost 740 people over the course of 2018. The Community Collaboration: CURE was designed to serve as a connector of resources, services and education for our community in response to the opioid crisis in central NC including Alamance, Caswell, Chatham, Guilford, Montgomery, Orange, Randolph and Rockingham counties.

Community Classroom: The Community Classroom is an educational series based on requests from residents. The goal is to give a glimpse into life as a police officer while answering community questions. We look forward to seeing you in the classroom. In 2018 a strong focus was placed on Active Shooter Training with 120 people attending training.

Annual Department Programs:

Memorial Service: Service held on May 15, Banquet held on May 17 with 450 in attendance

Special Olympics: Multiple events supported by OCE including Cops on top, Polar Plunge, Chief's ride, Tip A Cop (LongHorn Steakhouse)

Alumni Update: GPCA holds quarterly meetings: Avg. Attendance 15

Citizen's Academy: Number of participants: 35+

Operation Pass: 3000 People in attendance; 40 community providers

NNO: 154 sites; est. 4620 participants

Citizen's Academy update and topic: Graduation Week/End of Program Year

Number of participants: 72

Café Pasta: United Way Kick-off event. 200 people; Partnership event to raise funds for United Way..

Partnered Volvo and Safety town for \$3000 for crosswalks

GPD/ Guilford Child Development event: Dec. 18, gave away 100 bikes

Operation Yuletide: 200 people including addition of senior citizens this year; 50 households total

Community Watch Programs: One of the best ways community members can become actively engaged with GPD is through the [Community Watch Program](#). Community Watch is a crime prevention program that enlists the active participation of residents, in cooperation with law enforcement, to reduce crime and victimization in communities. To start one, simply contact your [Community Resource Officer](#) (CRO). We currently have over 100 community watch groups.

Department Engaged Community Volunteerism: Police Department Employees engage with the community through volunteering. Below is a list of agencies where officers serve.

- Communities in schools: Lunch Buddy program
- Communities in schools: African American Male Initiatives
- Juvenile Crime Prevention Council
- Non-profit Consortium Board
- Greensboro Chamber of Commerce
(Other Voices Diversity & Leadership)
- Junior Achievement
- Big Brothers/Big Sisters
- United Way Boards
- Volunteer Support for Freedom House
- Multiple houses of worship

Special Event Attendance: GPD will attend events to maintain and create or maintain relationships with the community.

JA Dinner	Civil Rights Dinner	Malachi House
Other Voices	United Way	NAACP
Women's Equity Breakfast	Chamber of Commerce	Dining for Hero's: Bob Uber
DGI Annual Dinner	Notable Latinos	Women to Women
NCCJ	Kellin Foundation	Hayes Taylor, YMCA
Guilford Child Development	Chamber: Economic impact	Bennett College

Interns: 19 total

Internal Engagement:

Adopt a cop:

Number of participants: we have 43

Number of houses of worship: we have 3

FORENSICS SERVICES DIVISION

The mission of the Forensic Services Division of the Greensboro Police Department is to provide forensic services characterized by a level of excellence that is established through diligence, perseverance, and positive partnerships with the greater law enforcement community, judicial system and members of our community. The Forensic Services Division is comprised of the Crime Scene Investigations Section, the Firearms and Tool Mark Section, the Latent Print Section, and the Property & Evidence Section.

Crime Scene Investigations

The Crime Scene Investigations Section of the Forensic Services Division is comprised of investigative personnel and a digital imaging specialist whose primary responsibility is the provision of crime scene/evidence documentation and processing services.

STATS	
Calls Answered	5013
Laboratory Examinations	2104
Evidence Items Recovered By Our Division	6254
Identifiable Latent Prints Recovered	1472
Photographs Printed For Court/Detectives	2404





Firearms & Tool Marks

By examining firearms evidence (firearms, casings, bullets) we are able to provide critical information and associations, such as: determining that a specific known firearm recovered by the department was use in a particular crime, or that the same firearm was used in multiple crimes overtime (thus linking incidents city-wide and nationwide).

- Firearms/tool mark examinations: **53**
- IBIS-NIBIN* shell casing entries: **2532**
- IBIS-NIBIN* leads: **148**
- Firearms evidence identifications: **493**

NIBIN is a national ballistic database of spent cartridge cases that allows law enforcement to link guns to crimes as well as linking crime scenes to other crime scenes where the same firearm was used.



Latent Print

Finger/palm prints can provide follow-up investigators with information concerning the identity of individuals who may have knowledge of a particular crime. Examinations conducted by this section also play a critical role in confirming the identity of deceased individuals; thus assisting the investigation from a law enforcement standpoint but also ensuring family and friends receive notice and closure.

- Latent Print Examinations: 253 cases
- AFIS database entries: 967 prints
- AFIS leads generated: 247
- Latent prints identified: 589



Property & Evidence

The Property and Evidence Section is responsible for maintaining custody and preserving the integrity of case evidence so it may be introduced at trial and serve to assist in the provision of justice by retaining full probative value. This section is also charged with disposing of property after the completion of the cases which involves preparing items to be sold at a public auction as well as sending all unclaimed monies to the Guilford County School Fund.

- Total # of items taken-in: **19,896**
- Total # of firearms taken-in: **912**
- Total # of property/evidence in GPD custody: **242,360**
- Money allocated to the Guilford County School Fund: **\$209,722.75**

Community Engagement Activities (258.75 hours)

In addition to providing quality forensic processing service, the FSD also actively strives to cultivate community partnerships such as Scout badge/patch workshops, forensic science week presentations and activities, civic org. presentations, child fingerprinting, school and university presentations, senior projects/internships etc. Our intentional involvement in community engagement activities like these create positive police-citizen relationships that strengthen our community in countless ways.



OPERATIONAL SUPPORT DIVISION

POLICE NEIGHBORHOOD RESOURCE CENTER (PNRC)

The PNRC program provides uniformed officers to each of the five major public housing communities in Greensboro. Claremont Courts, Ray Warren Homes, Hampton Homes, Smith Homes, and Hickory Trails each have two officers assigned to build lasting relationships through effective community policing which builds trust and also assists in solving crimes which increases the quality of life of the areas in which the residents live.

The PNRC unit mission is not to only address criminal activity on the various sites but to actively engage with the public/residents in a positive light. The unit spends many hours involving themselves in community engagement. PNRC works with the Salvation Army every summer to host the badges for baseball event. It is a program that builds trust, teamwork and better relationships among police, the community and the younger generation. They meet twice a week to play baseball or kickball.

SCHOOL RESOURCE OFFICERS

The School Resource Officer Program was initiated within the Guilford County School System in an effort to provide a safe environment conducive to learning. The program focuses on safety for students, staff, and visitors at the various campuses throughout the city and county. This program is a cooperative effort between the Guilford County Sheriff's Department, High Point Police Department, Greensboro Police Department, and Guilford County Schools. The Greensboro Police Department's unit consists of 15 School Resource Officers and one school safety officer, and 2 sergeants. Usually the arrest of a student is the last resort by an SRO. Most students are deferred to many teen programs and special counseling before an arrest is made. Unlike most offenses committed by students in the school environment, mass violence is treated with zero tolerance. You can find Greensboro Police Officers in 17 Guilford County middle and high schools.



SAFETY TOWN

Safety Town is a two-hour a day, two-week program for children that teaches safety lessons on strangers, traffic, pedestrians, fire, bicycles, bus, poisons (including drugs), water and guns. This community service program has been sponsored by the Greensboro Police Department, the Greensboro Jaycees, and other area local civic and business organizations for 30 years. The program is accredited by the National Safety Town Center of Cleveland, Ohio. We service between 500-600, 5 & 6 year olds a summer. We also provide approximately 150 local teens (12-18) with service learning hours to volunteer as counselors in our program.

SPECIAL OLYMPICS

Every year, officers from the division as well as many others Throughout GPD participate in several fundraisers to provide much-needed resources to Special Olympics North Carolina and the Olympians, many of whom have become our friends. Local fundraisers allow Special Olympics North Carolina to generate a great deal of public awareness and funding for their mission. Some of those events are:

- Tip-A-COP: In Partnership Longhorn Steakhouse, for one day officers across the department trade in their duty belt for an apron, pen and pad to become a part of the wait staff while patrons generously “tip the cop” generating donations for SONC.
- Cops on Top: In partnership with Chick-Fil-A, Officers will climb on top of the building staying as long as possible as patrons generously give
- Law Enforcement Officer Memorial Events, i.e. (Golf Tournament, 5k Run)
- Chief’s Motorcycle Ride: Annually officers and others across the community generously give to ride throughout the city with the Chief of Police

The Greensboro Police Department raised over \$20,000 this year for Special Olympics. We were in the top 10 in the state.



OPERATIONAL PLANNING DIVISION

RECORDS

Records acts as a central repository for the collection, data entry, dissemination, and storage of official records submitted from within the department to the records Management System relating to all services provided by the department. In addition, records personnel are responsible for file maintenance of criminal and non-arrest legal papers provided by the department. The data collected from criminal and traffic-related activities are submitted each month to the State Bureau of Investigation for yearly statistics that represents the official statistics for the agency.



On a monthly basis, records personnel answers 1200 informative telephone calls (in-coming calls). Processes over 350 NCIC entries per month consisting of missing and wanted persons and stolen property. Records personnel processes on average, over 450 fingerprints per month as a public service to the citizens of Greensboro and surrounding cities.

Our 12-person staff receives inquiries, complaints and requests by phone or at the front counter and makes sure they are appropriately handled or resolved. The unit also is responsible for assisting with news releases, Crime Stoppers calls and Records duties on nights, weekends and holidays when the other units are closed, and for writing non-emergency police reports that can be taken over the telephone.

SECONDARY EMPLOYMENT PROGRAM

The Greensboro Police Department recognizes that making employees available to employers for certain purposes provides an additional level of crime prevention, a reduction in calls for service, and relationship development with the community. Secondary (Supplemental) Employment is a privilege offered by the City of Greensboro and extended by the Chief of Police to our employees for an employer in exchange of compensation while providing police services. In total, Greensboro Police Department officers worked a combined 143,964.18 hours of secondary employment which includes Coliseum, Secondary Employment, City of Greensboro Dual employment and City of Greensboro Co-sponsored events. The Secondary Employment Program retains an in-house coordinator to act as the central point of contact between customers, the department, and the External Vendor.

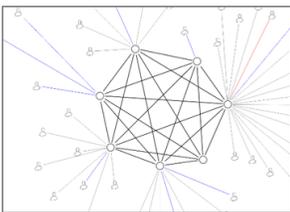
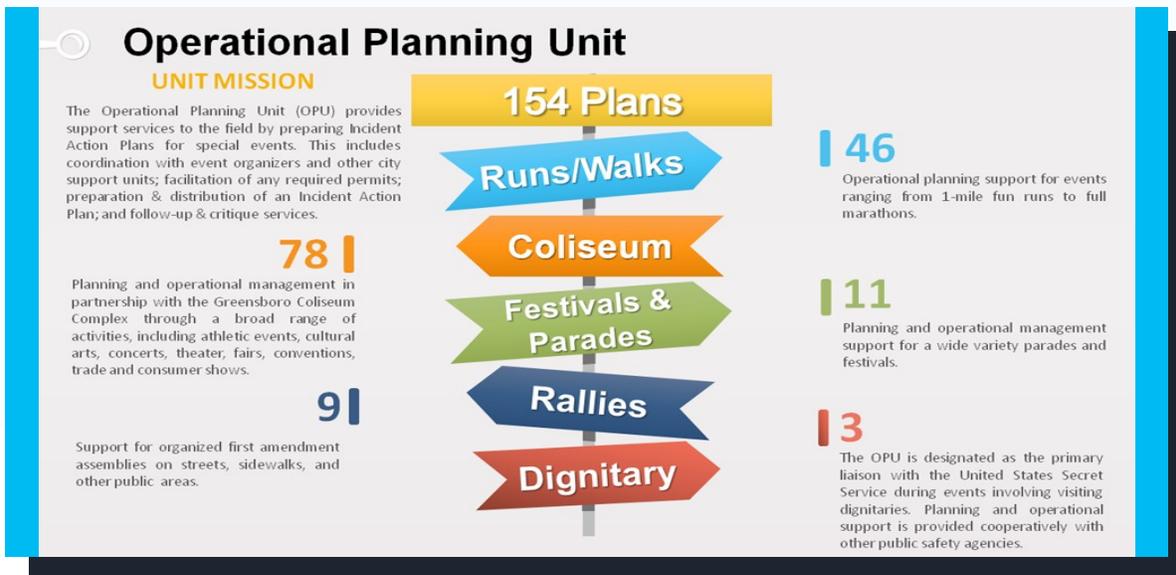
WATCH OPERATIONS CENTER

The Police Watch Operations Center staff acts as an around-the-clock liaison between the Police Department, citizens, other law enforcement agencies and the media. Our 12-person unit receives inquiries, complaints and requests by phone or at the front counter and makes sure they are appropriately handled or resolved. Staff members also are responsible for assisting with news releases, Crime Stoppers calls and other duties at night and on weekends and holidays when the other units are closed.



Our Watch Operations specialists, who provide customer service, had more than 74,400 contacts with officers, the media and the general public in 2018. Our Telephone Response Unit employees, who are responsible for taking most of the section's investigative police reports by telephone and from walk-in customers, collected information for more than 4,850 police cases in 2018.

Last year, Watch Operations Specialists picked up additional duties on nights, weekends and holidays that previously were handled by our Records Section, which is now open Monday through Friday and closed in the late evening. During these hours, the Watch Operations staff enters and removes items from the national stolen item database, handles issues with towed vehicles and completes other Records tasks.



CRIME ANALYSIS

The Crime Analysis Unit monitors criminal and public safety data across the city to identify trends and patterns. In 2018, Crime Analysts created 230 individual crime bulletins for police patrol in order to focus resources on high-risk areas. Additionally, our analysts provide data and information to the public, media, and other law enforcement agencies.

Crime Analysis welcomed three new analysts and a new supervisor during 2018. The CAU has four analysts, each one assigned to a patrol district and to a specialized division within the department.

Are you moving? We continue to encourage members of the community to log in to crimemapping.com to look up crime information in neighborhoods throughout the city and receive email alerts of new activity.





PROFESSIONAL STANDARDS **DIVISION**

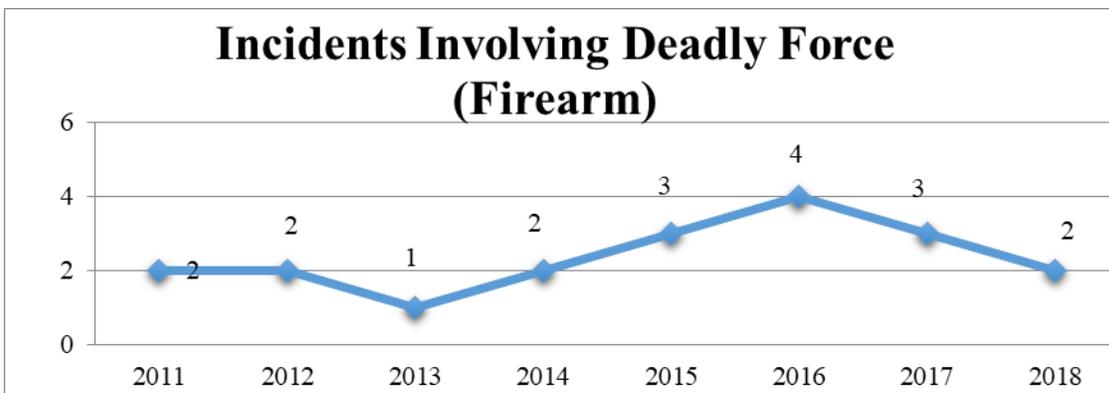
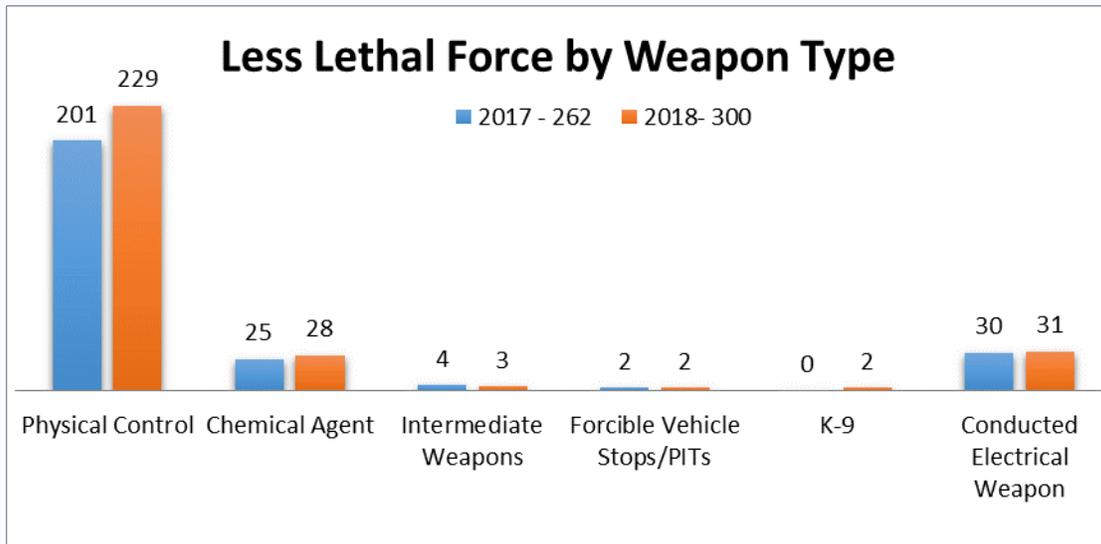
The Professional Standards Division (PSD) performs administrative investigations within the department and provides internal control to help the department establish and maintain community trust. PSD investigates complaints against police personnel and conducts other administrative investigations at the direction of the Chief of Police. Division personnel also carry out policies that ensure residents' complaints are thoroughly investigated while treating department personnel consistently and fairly. Information from these investigations is provided to an accused employee's chain of command for adjudication and final results of the investigations are reported to the Chief of Police.

Uses of Force per Calls for Service

We compared our use of force incidents to the number of calls for service to gain perspective on the prevalence of uses of force, and whether or not they were applied appropriately. Below is the frequency in which employees used force in comparison to dispatched calls for service, and the number of complaints received and sustained for 2017 and 2018.

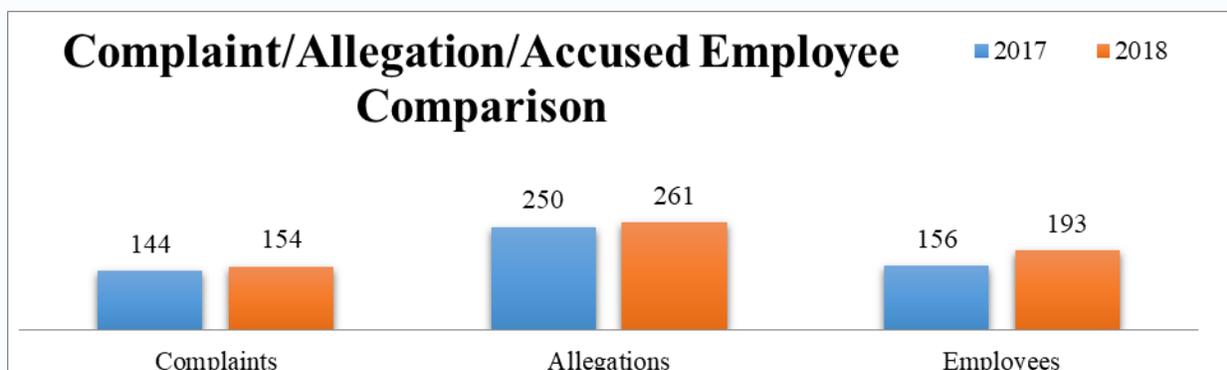
Uses of Force In General

	2017	2018
Calls for Service	211,986	195,423
Use of Force Events	179	180
Use of Force Events per CFS	.09%	.0609%
Use of Force Complaint Allegations	1	1
Use of Force Complaint Allegations per CFS	.00003%	.000005%
Sustained Excessive Force Complaints	0	0



Citizen and Employee Complaints In General

	2017	2018
Calls for Service	211,986	195,423
Citizen Complaints	60	94
Citizen Allegations	127	158
Sustained Citizen Allegations	40	26
Complaints per CFS	.03%	.05%
Sustained Complaint Allegations per CFS	.02%	.01%
Internal Employee Complaints	84	60
Internal Employee Allegations	123	103
Sustained Internal Allegations	100	80



Most Common Allegations

Conduct Violation	2017			2018			Change
	Citizen	Internal	Total	Citizen	Internal	Total	
Arrest Search & Seizure	17	8	25	34	1	35	40%
Bias-Based Policing	24	0	24	21	1	22	-8%
Courtesy	23	8	31	45	3	48	55%
Discretion	8	5	13	10	6	16	23%
Duty Responsibilities	15	10	25	20	5	30	20%
Excessive Force	1	8	9	1	0	1	-88%
General Conduct	6	6	12	6	6	12	0%
Laws and Regulations	3	11	14	5	25	30	114%
Truthfulness	1	4	5	0	3	3	-40%

Citizen-Police Mediation

Mediation is used as an alternative to the traditional complaint investigation process. A neutral, professional mediator helps citizens and police employees resolve complaints involving cases in which a lack of effective communication led to the complaint. Mediation provides an opportunity for police employees and citizens to understand the actions, behaviors, and motivations of each other; thereby cultivating the relationship between the community and the police department.

The Greensboro Police Department implemented its mediation program in May of 2014. Complaints are referred to mediation on a case by case basis if the nature of the allegation(s) meets the established criteria for referral. Since its inception in 2014, 69 cases have been referred to mediation. During 2017, a total of 9 cases were referred. Of the 29 cases, 5 cases were successfully mediated. In the remaining cases referred for mediation, the citizens either declined the offer or withdrew from the process.



SPECIAL OPERATIONS

DIVISION

Traffic Safety Unit

The Traffic Safety Unit (TSU) is the agency's lead component for traffic safety efforts, including education, engineering and enforcement. The TSU focuses on citywide traffic enforcement using speed measurement instruments, paying particular attention to accident-causing violations and other traffic conditions that tend to have a negative affect on travel safety in Greensboro. Enforcement activities focus on the following areas:

- interstate and other controlled-access highways
- major traffic arteries
- school zones, with primary emphasis at those elementary schools that have an assigned School Crossing Guard
- top accident intersections

When assigned to the interstate highway, TSU officers are responsible for handling all traffic activities occurring along the interstate. This includes enforcement, crash investigation, motorist assistance, and any other condition that affects traffic safety.

The TSU is the lead unit for participation in special traffic operations, such as Click It or Ticket, Booze It and Lose It, and holiday enforcement operations. The TSU also handles follow-up investigation of reported school bus stop-arm violations and provides funeral, security, and VIP escorts. The TSU is the lead group for liaison with other agencies concerning traffic enforcement, education and engineering activities. It also serves as the liaison with community groups such as MADD and SADD and is the GPD's training unit for traffic-related topics.

STATS

Highway Enforcement Hours	3282
School Zone Enforcement Hours	380
DWI Reduction Hours	2636.5
General Program Delivered	53

Our Vision – The GPD Traffic Safety Unit requests to partner with local high schools, business and parent teacher student organizations for each school year, with expectations that this program will continue to refine and grow in the future. Our vision for “A Message To Die For” is to create individual initiatives at each high school by working together with these private and public organizations for the overall goal of keeping our teens and roadways safe.

Motor vehicle crashes are the leading cause of death for America teens. Teen drivers, 16 – 19 years old are four times more likely to be involved in a crash than an older driver. These crashes are preventable. The Greensboro Police Traffic Safety Unit is committed to lowering these numbers by educating teens using live crash scenarios and providing them with the information they need to avoid these preventable crashes. Together we **can** keep our teens and roads safe.

DWI Enforcement

The division as a whole is responsible for enforcing DWI laws, but the division has two officers whose primary focus is the enforcement of DWI laws. The officers DWI enforcement efforts resulted in three hundred and thirty-three DWI arrest in the year 2018. The officers have recognized on several occasions at the annual MADD banquet for their efforts.

Crash Reconstruction Unit

The Crash Reconstruction Unit (CRU) handles follow-up investigation of all fatal and near-fatal motor vehicle crashes, as well as reported hit-and-run motor vehicle crashes. In addition, the CRU assists as requested in the investigation of serious-injury police vehicle crashes and other selected crash cases. The CRU maintains an on-call program so it can assist at any time. The CRU also advises other officers in motor vehicle crash reconstruction and investigation and is the agency’s lead unit in training for crash investigation and reporting. The CRU is the liaison with other agencies and units concerning motor vehicle crashes and accident-related traffic safety.

Canine Unit

The Canine Unit supports the department via the application of police service dogs trained in tracking, apprehension, building searches, article searches, and explosive/narcotic detection in order to enhance officer safety and assist in evidence collection. In addition, the unit conducts frequent canine demonstrations intended to provide educational opportunities and enhance community relations. The canines and their handlers are certified through the International Police Work Dog Association (IPWDA) and the National Police Bloodhound Association.

Motorcycle Unit

There are motorcycle officers assigned to the Special Operations Division. They are attached to one of the Traffic Safety Units, and will report directly to the assigned Sergeant/Corporal of the affected unit. In addition to regularly assigned traffic enforcement activities, motor officers will be responsible for any educational programs and initiatives regarding motorcycle safety. Each officer assigned to operate a motorcycle must successfully complete an approved Police Motorcycle Operator Certification Course as soon as practical upon being assigned to the unit. One day per month will be designated for Motorcycle Skills Training.



THE TRAINING DIVISION

The Training Division is comprised of eight sworn members of the department who serve to ensure the organization, sworn and non-sworn, receive the training necessary to perform their jobs at the highest professional level.

Training for the department occurs continually throughout the year, including but not limited to: the Police Academy; In-Service Training; Continual Professional & Educational Development; Career Development; Advanced Command Staff Leadership and Management training. In addition, we avail ourselves to training other professional law enforcement officers both state and federal. Additionally, we have provided training to city, civic and community groups on everything from CPR/First Aid to Use of Force by utilizing our F.A.T.S. simulator. All of the training provided to the organization is completed by more than 137 instructors from all levels of law enforcement and public safety partners who are subject matter experts in their area of training.

During 2018, our organization hosted three Police Academies, the 103rd comprised 22 students, 104th comprised 42 students and 105th comprised 36 students. The Greensboro Police Department is one of a select few law enforcement organizations in North Carolina accredited to host our own police academy. The program is known state-wide as B.L.E.T. or Basic Law Enforcement Training and consists of 624 hours of training. Every Police Academy regardless of location in the state has topics mandated by the North Carolina Department of Criminal Justice Standards Division to ensure a standardized and systematic training approach across the state.

TRAINING AREAS

LEGAL	POLICE PROCEDURAL	CIVIL
COURT	COMMUNICATIONS TECHNIQUES	INVESTIGATIONS
FIRST RESPONDER	FIRST AID, FIREARMS	HUMAN TRAFICKING
MENTAL ILLNESS & DISABILITIES	DRIVING	PHYSICAL FITNESS
SUBJECT CONTROL	ARREST TECHNIQUES	ETHICS



Topical area of instruction involve legal, procedural, civil, court, communication techniques & strategies, investigations, ethics, first responder, first aid, firearms, human trafficking, Mental Illness & Developmental Disabilities, driving, physical fitness and subject control and arrest techniques. In addition to the 624 hours of state required training, the organization adds 240 additional hours of training far exceeding the state requirements. During the additional 240 hours, the Police Academy students are exposed to Body Camera policies & procedures, Building Searches, Critical Incident Reviews, De-escalation Techniques, Effective Decision Making, Firearms Training Simulator, Officer Mental Health, Tactical Communication and Conducted Electrical Device (TASER), along with any additional topics the organization determines to be relevant which can complement to this list.

Upon graduation from our Police Academy, newly sworn officers enter the Field Training Program managed by the Training Division. The Field Training Program is dedicated to developing the new officers in order to now apply the subject matter learned in the Police Academy to the community they now serve. The new officers are paired with a training officer who has applied, been recommended through his/her chain of command and approved by the Chief of Police based on his/her own skills and abilities proven throughout their career. These training officers ensure the new officers receive an additional 574 hours of field training also includes an additional 40 hours of classroom and practical training. This brings the total training for a new officer to approximately 1,438 hours over 39 weeks.

Each calendar year, every officer of our organization receives 24 hours of state required training in order to continue to be certified by the State of North Carolina as a law enforcement officer. During 2018, this state mandated training, coupled with additional departmental training, entailed 40 hours of courses in Legal Update, Communication Skills with Persons in Crisis, Strategies to Improve Law Enforcement Interactions and Relationships with Minority Youth, Equality in Policing, CPR, Annual Firearms qualification, NIBRS (National Incident Based Reporting System), Active Shooter Response and Handgun Transition, totaling 25,400 man-hours of training. In addition, our officers completed 24,116 hours of reported outside school training in 2018, covering numerous topics in order to maintain certifications and enhance their abilities to serve the public bringing the total number training hours received to over 49,000.

Lastly, the Training Division is a committed partner in other programs offered by the city, the department and organizations throughout our community, including but not limited to, the Citizens Academy, the City Academy, Community Classroom, Guilford College Criminal Justice Department, American Criminal Justice Association and many others. We commit ourselves to present and/or offer the most relevant training to our officers, our city and our community.

VICE

The Vice Squad is responsible for the enforcement of vice laws and the investigation of vice activities of an organized or commercial nature such as gambling, prostitution, and liquor law violations.



Narcotics

The Narcotics Squad is responsible for the investigation of illegal narcotic and controlled substance sales, possession, and use, including illegal use of prescription drugs. It also conducts special education and enforcement programs targeted at drug abuse reduction.

Tactical Narcotics Team

Tactical Narcotics Team (TNT) officers are responsible for the investigation of crime including, but not limited to, open-air drug sales, street-level narcotic operations, violent criminal activity, gun crimes and prostitution.

SEIZURES



Stolen Vehicles Recovered

11



Firearms

166

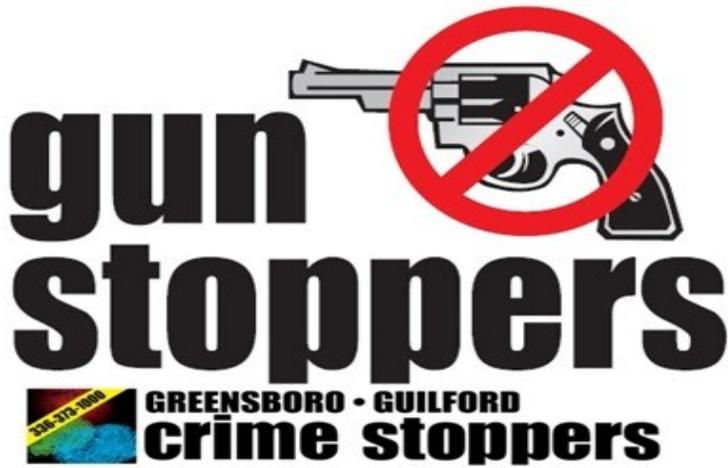


Gambling Machines

154

Community Engagement

Our work began in early 2017 with a trip to New York with Chief across the Country to discuss the Crisis and share ideas on what's being done. In partnership with the Community Engagement division, we created an educational campaign to share the role of the Department in the epidemic and spoke to almost 400 people over the course of the year. We partnered with multiple community agencies to stay in tune with community needs and tracked legislation pertaining to Opioid misuse. We've promoted the use of medicine drop boxes, worked with physicians and pharmacies on prescription fraud and work with crime stoppers to address concerns. open-air drug sales, street-level narcotic operations, violent criminal activity, gun crimes and prostitution.



On February 28, 2017 the Greensboro Police Department, in partnership with the Greensboro/Guilford Crime Stoppers Program, Inc., launched the 'Gun Stoppers' program to encourage people to report illegal weapons in our city. Police Chief Wayne Scott announced the initiative at the "Safer City" Summit on Jan. 31st as part of a city-wide effort to reduce violence involving firearms.

Using the resources and methods of the non-profit Crime Stoppers program, people can submit anonymous tips about firearms possessed by felons, stolen guns, firearms used in crimes, and guns deemed illegal under North Carolina law or federal law. The Gun Stoppers program will pay a minimum of \$250 cash reward for anonymous tips resulting in the arrest of a person with an illegal gun and/or seizure of an illegal firearm by the Greensboro Police Dept or the Guilford County Sheriff's Office.

In order for a tip to qualify for the Gun Stoppers program, the informant must mention that there is a firearm. The tipster gives details about criminal activity involving a firearm(s) where the suspect is either possessing the firearm illegally or the firearm is illegal itself (stolen, altered). In some cases, the suspect may be using the firearm in connection with other crimes (selling drugs, robbery, assault, etc.) When the tip mentions a firearm, Gun Stoppers money is used when the tip is returned as Valid. If the tip does not mention a firearm, it will be classified as a regular Crime Stoppers tip and paid through normal Crime Stoppers budget funds.

GUN STOPPERS STATISTICS 2018

143 = Number of Tips Received
82 = Number of Firearms Recovered
58 = Number of Cases Solved
58 = Number of People Arrested
222 = Number of Felony Charges
\$159,203 = Amount of Cash Seized
\$320,190 = Value of Drugs Seized
\$128,709 = Value of Property Recovered

THE GREENSBORO POLICE FOUNDATION

MISSION:

To supplement funding for innovative police programs, equipment and technology that make Greensboro a safer community place to live, work and visit.

In 2018, the Greensboro Police Foundation continued to pursue its mission of supplementing funding for innovative police programs, equipment and technology that make Greensboro a safer community to live, work and visit.

In years past, the foundation's signature achievements have been the purchases of major pieces of police equipment and technology such as body-worn cameras or the new Mobile Command Center. This year, we are so proud to have purchased a brand-new officer, K9 officer, that is. K9 Porter, an adorable Australian Labradoodle therapy dog, is the mascot of the Students Overcoming Situations program. The SOS program brings GPD officers into public elementary school classrooms to teach six weeks of curriculum on safety and character development. For myriad reasons, some children have negative concepts of police officers. When K9 Porter accompanies officers into the classroom, children feel more at ease and begin to connect with the officers in positive ways. Students Overcoming Situations is one of several programs developed by the department to build trust between officers and the neighborhoods that they serve.

The foundation was honored to stand by the department during the darkest hours of 2018 when Officer Jared Franks was killed in a single-automobile collision while pursuing a suspect. Officer Franks was only 24 years old. In partnership with the Joseph M. Bryan Foundation, the foundation provided casket flowers and standing sprays at the memorial service and food for the reception after the service. We also underwrote the funeral services and the lodging for the five officers of the caisson unit that appeared in the memorial service. The loss of an officer is devastating for a department; we were glad to be able to say to Chief Scott, "Whatever you need, we can do it."

One of the most significant ways that we demonstrate our support of the police department is through our Quarterly Recognition Luncheons and this year was no exception. We held four luncheons in 2018; each one was sponsored by a corporate partner. In total, we hosted over 350 guests and honored over 100 officers and employees for outstanding job performance. As in years past, the stories of their achievements compelled and inspired us, and reminded us again that the Greensboro Police Department is truly exceptional.

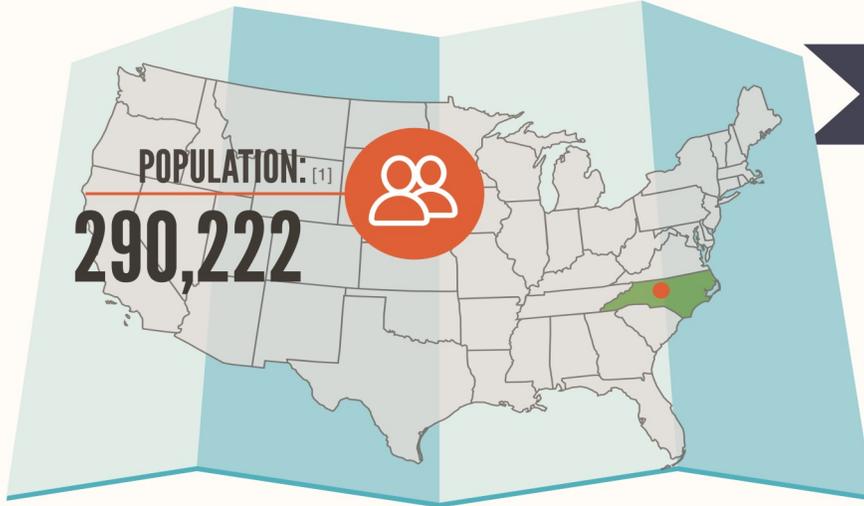
In 2019, the foundation looks forward to supporting the department through long-standing programs and new initiatives. We are so proud of the work that we do and we remain committed to being a steadfast champion of the Greensboro Police Department.





City of Greensboro Fact Sheet

2018



A City Infrastructure [2]

PAVED STREETS - 1,035 MILES

SIDEWALKS - 543 MILES*

WATER LINES - 1,825 MILES

↳ CITY MAINTAINED WATER LINES - 1,510 MILES

SEWER LINES - 1,645 MILES

↳ CITY MAINTAINED SEWER LINES - 1,416 MILES

WATER METERS - 100,416

FIRE HYDRANTS - 13,013

LIBRARY AND BRANCHES - 8

FIRE STATIONS - 25

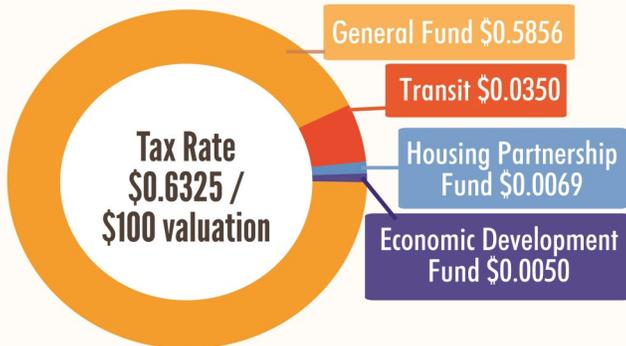
FULL-TIME EMPLOYEES - 3,172

TRAILS AND GREENWAYS - 113 MILES

Fiscal [3] **\$**

TAX VALUATION - \$27,968,100,000

TOTAL BUDGET - \$543,467,569



Sources:
 [1] US Census Bureau, Population Estimates Program
 [2] Internal City data
 [3] Adopted City Budget, 2018-2019



CONTACT US.....

Address:

100 E Police Plaza
Greensboro, NC 27402

Phone:

Emergency -- 911
Non-emergency -- 336-373-2222
Crime Stoppers -- 336-373-1000

Web:

www.gsopd.org