

Language Access Reminder:

Under Title VI of the Civil Rights Act of 1964, all residents have the right to request an interpreter at Federally funded facilities, including City, County and State offices.

Food Access

Guilford County Schools (GCS) is expanding its meal program by adding several sites the district is designating as "satellite meal locations" which are **posted online** (<https://www.gcsnc.com/Page/63782>). Satellite meal locations will be open for families from 11 a.m. – 12 p.m. Meals will be available for any student ages 0 -18.

The Saturday Farmers Market is temporarily closed due to COVID-19 precautions. The Greensboro Farmers Market has compiled the attached resource directory (click download link below) to connect the community with fresh local food while supporting local Market vendors. Updates will be posted online at gsofarmersmarket.org.

Farmers Directory During COVID-19

https://www.gsofarmersmarket.org/wp-content/uploads/2020/03/2020_03_19-GFM-Farmers-Directory-During-COVID19-1.pdf

Prepared Food Directory During COVID-19

https://www.gsofarmersmarket.org/wp-content/uploads/2020/03/2020_03_19-GFM-Prepared-Food-Directory-During-COVID19.pdf

Water Resources

The Water Resources Department has suspended water cut-offs for non-payment. Questions? Call Water Resources at 336-373-2489.

Mike Borchers, director of the City's Water Resource Department, assures Greensboro residents that the water supply is completely safe. **Learn more about the City's water treatment process.**

Housing Discrimination & Evictions

Starting March 19, the Guilford County Sheriff's Office has suspended enforcement of eviction orders for 30 days. Questions? Call the Guilford County Sheriff's Office at 336-641-3694.

Human Relations staff is working remotely and is available to take reports of suspected housing discrimination. Call us at 336-373-2038. Check out our **Facebook page** (<https://www.facebook.com/greensborohumanrelationsdepartment/>) for an important message from Human Relations Director Love Jones.

Online Schooling

Starting March 23, teacher-created lessons will be available through Canvas, an online learning management system. Canvas lessons will reinforce what students have been learning in the classroom and help prevent learning loss. Teachers will not be taking attendance or taking grades at this point, but participation is encouraged. Teachers can ask students to post assignments and participate in discussion boards.

Instructions about how to access the Canvas platform, for students and parents, are posted [here](#).

Families who need access to a computer should contact their child's school.

Parents who need interpreted ConnectEd messages but do not yet receive them are encouraged to call Mayra Hayes, Guilford County School (GCS) ESL Director at 336-370-8982.

GCS provides translated Covid-19 safety information on this webpage: <https://www.gcsnc.com/Page/63782>

City of Greensboro Office Hours, Service Changes and Facility Closings

This information is subject to change. For updated information, check out the City's website at [Greensboro-nc.gov/Covid-19](https://www.greensboro-nc.gov/Covid-19).

Service Changes

- City Contact Center (336-373-2489) - Weekdays, 7 am to 3 pm
- Water Resources Walk-in Customer Service - Only at 300 W. Washington St.
- Police Non-emergency Walk-in Service - Only at 100 Police Plaza
- GTA buses operate hourly, free of charge. HEAT closed.

Closed Facilities

Greensboro Cultural Center * NCWorks Career Center * Police substations * Water Resources Customer Service at the Kitchen Operations Center * Greensboro Farmers Curb Market * Libraries * all indoor Parks and Recreation facilities * History Museum * GTA Administrative Offices

Guilford County Closings, Delays and Changes in Service

Guilford County closings, delays and changes in service can be found online at <https://www.guilfordcountync.gov/our-county/administration/coronavirus-updates> . Services include Public Health Services, Department of Social Services, Court Services, Sheriff's Office, Medicaid, Tax Department, and more.

NC Department of Motor Vehicles (DMV)

Some N.C. Department of Motor Vehicles driver license offices will be closed starting Wednesday, March 18. Open offices will be transitioned to handle appointment-only visits and will limit the number of customers allowed inside at the same time, depending on the office size.

Before visiting an office, go to the **DMV website** (<https://www.ncdot.gov/dmv/offices-services/locate-dmv-office/Pages/dmv-offices.aspx>) to check to see if it is open and what its operating hours are.