ROUTE 71 East-West HEAT (Monday–Friday)

Route 71 WEST • Monday–Friday

	OUTBOUND TO FOUR SEASONS						INBOUND TO DOWNTOWN DEPOT					
	1 DEPARTS J. Douglas Galyon Depot	2 Arlington & Lewis	3 Fulton & Gate City	4 Gate City & Glenwood	5 Walker & Stirling	6 Four Seasons	6 Four Seasons	5 Walker & Stirling	4 Gate City & Glenwood	3 Fulton & Gate City	2 Arlington & Lewis	1 ARRIVES J. Douglas Galyon Depot
AM	6:30	—	6:37	6:39	6:48	—	—	6:48	6:53	6:55	—	7:02
	7:30	—	7:37	7:39	7:48	—	—	7:48	7:53	7:55	—	8:02
	8:30	—	8:37	8:39	8:48	—	—	8:48	8:53	8:55	—	9:02
	9:30	—	9:37	9:39	9:48	—	—	9:48	9:53	9:55	—	10:02
	10:30	—	10:37	10:39	10:48	—	—	10:48	10:53	10:55	—	11:02
	11:30	—	11:37	11:39	11:48	—	—	11:48	11:53	11:55	—	**12:02**
PM	**12:30**	—	**12:37**	**12:39**	**12:48**	**12:59**	**12:59**	**1:18**	**1:23**	**1:25**	—	**1:32**
	1:30	—	**1:37**	**1:39**	**1:48**	**1:59**	**1:59**	**2:18**	**2:23**	**2:25**	—	**2:32**
	2:30	—	**2:37**	**2:39**	**2:48**	**2:59**	**2:59**	**3:18**	**3:23**	**3:25**	—	**3:32**
	3:30	—	**3:37**	**3:39**	**3:48**	**3:59**	**3:59**	**4:18**	**4:23**	**4:25**	—	**4:32**
	4:30	—	**4:37**	**4:39**	**4:48**	**4:59**	**4:59**	**5:18**	**5:23**	**5:25**	—	**5:32**
	5:30	—	**5:37**	**5:39**	**5:48**	**5:59**	**5:59**	**6:18**	**6:23**	**6:25**	—	**6:32**
	6:30	—	**6:37**	**6:39**	**6:48**	**6:59**	**6:59**	**7:18**	**7:23**	**7:25**	—	**7:32**
	7:30	—	**7:37**	**7:39**	**7:48**	**7:59**	**7:59**	**8:18**	**8:23**	**8:25**	—	**8:32**
EVE	**8:30**	—	**8:37**	**8:39**	**8:48**	**8:59**	**8:59**	**9:18**	**9:23**	**9:25**	—	**9:32**
	9:30	—	**9:37**	**9:39**	**9:48**	**9:59**	**9:59**	**10:18**	**10:23**	**10:25**	**10:29**	**10:32**
	10:30	**10:33**	**10:38**	**10:40**	**10:49**	—	—	**10:49**	**10:54**	**10:56**	**11:00**	**11:03**
	11:30	**11:33**	**11:38**	**11:40**	**11:49**	—	—	**11:49**	**11:54**	**11:56**	**12:00**	–
	—	12:33	12:38	12:40	12:49	—	—	12:49	12:54	12:56	1:00	—
	—	1:33	1:38	1:40	1:49	—	—	1:49	1:54	1:56	2:00	—
	—	2:33	2:33	2:40	2:49	—	—	2:49	2:54	2:56	3:00	—

Shaded EVENING trips operate Thursday & Friday ONLY. There is no evening service Monday–Wednesday.

Route 71 EAST • Monday–Friday

	OUTBOUND TO PYRAMID VILLAGE								INBOUND TO DOWNTOWN DEPOT				
	1 DEPARTS J. Douglas Galyon Depot	2 Arlington & Lewis	7 Bennett College	8 Bluford Circle	9 Sullivan & Park	10 Summit & NE Shopping Ctr.	11 Arrive: Wal-mart	11 Depart: Wal-mart	12 Bessemer & Circle	8 Bluford Circle	7 Bennett College	2 Arlington & Lewis	1 ARRIVES J. Douglas Galyon Depot
AM	7:02	—	7:06	7:12	—	—	—	—	—	7:18	7:21	—	7:25
	8:02	—	8:06	8:12	—	—	—	—	—	8:18	8:21	—	8:25
	9:02	—	9:06	9:12	—	—	—	—	—	9:18	9:21	—	9:25
	10:02	—	10:06	10:12	—	—	—	—	—	10:18	10:21	—	10:25
	11:02	—	11:06	11:12	—	—	—	—	—	11:18	11:21	—	11:25
	12:02	—	**12:06**	**12:12**	—	—	—	—	—	**12:18**	**12:21**	—	**12:25**
PM	**1:37**	—	**1:41**	**1:47**	**1:50**	**1:52**	**1:58**	**2:02**	**2:10**	**2:14**	**2:17**	—	**2:21**
	2:37	—	**2:41**	**2:47**	**2:50**	**2:52**	**2:58**	**3:02**	**3:10**	**3:14**	**3:17**	—	**3:21**
	3:37	—	**3:41**	**3:47**	**3:50**	**3:52**	**3:58**	**4:02**	**4:10**	**4:14**	**4:17**	—	**4:21**
	4:37	—	**4:41**	**4:47**	**4:50**	**4:52**	**4:58**	**5:02**	**5:10**	**5:14**	**5:17**	—	**5:21**
	5:37	—	**5:41**	**5:47**	**5:50**	**5:52**	**5:58**	**6:02**	**6:10**	**6:14**	**6:17**	—	**6:21**
	6:37	—	**6:41**	**6:47**	**6:50**	**6:52**	**6:58**	**7:02**	**7:10**	**7:14**	**7:17**	—	**7:21**
	7:37	—	**7:41**	**7:47**	**7:50**	**7:52**	**7:58**	**8:02**	**8:10**	**8:14**	**8:17**	—	**8:21**
EVE	**8:37**	—	**8:41**	**8:47**	**8:50**	**8:52**	**8:58**	**9:02**	**9:10**	**9:14**	**9:17**	—	**9:21**
	9:37	—	**9:41**	**9:47**	**9:50**	**9:52**	**9:58**	**10:02**	**10:10**	**10:14**	**10:17**	—	**10:21**
	10:37	—	**10:41**	**10:47**	—	—	—	—	—	—	—	—	—
	11:07	—	**11:11**	**11:17**	—	—	—	—	—	**11:21**	**11:24**	—	**11:28**
	—	12:05	12:09	12:15	—	—	—	—	—	12:21	12:24	12:30	—
	—	1:05	1:09	1:15	—	—	—	—	—	1:21	1:24	1:30	—
	—	2:05	2:09	2:15	—	—	—	—	—	2:21	2:24	2:30	—
	—	3:05	3:09	3:15	—	—	—	—	—	—	—	—	—

Shaded EVENING trips operate Thursday & Friday ONLY. There is no evening service Monday–Wednesday.

How to plan your trip

To successfully use HEAT and GTA's extensive network of transportation services, you merely need to know:

- Where you are and where you are going.
- What time you need to be there.

1. First, find the route that serves your present location and your destination.
2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.
3. Finally, trace the times backwards to your current location. This is the time you need to be at the bus stop to board your bus.
4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards.

Please note that the stops represented on the schedule are "timepoints" used to pace the bus progress along the route. There are additional stops in between the timepoints, averaging every other block. You may need to estimate your departure and arrival times in between timepoints.

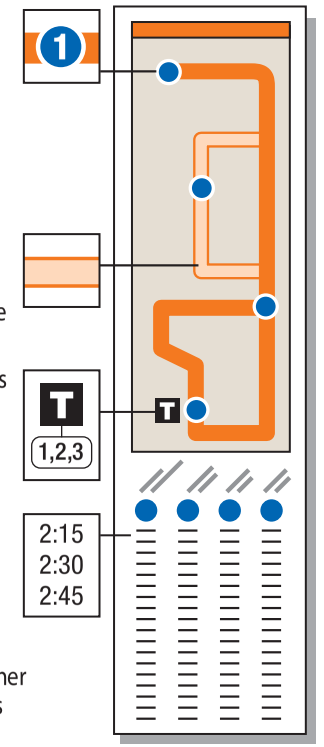
How to read the maps and schedules

The bus stops here at the times listed below the symbol in the schedule. The numbers on the map represent scheduled timepoints; other stops are served between the timepoints.

The bus travels here sometimes. See schedule for trips that travel this route variation.

The connection point shows where routes intersect and transfers to other routes may be available.

The timetable shows the time that the bus is scheduled to depart or arrive. Light times are A.M.; **bold times are P.M.** Times are approximate and depend on traffic and weather conditions. Arrive at the bus stop 4-5 minutes early.



Welcome Aboard Our HEAT Bus!

Passengers may board or exit a HEAT bus at any clearly marked HEAT stop or shelter and at the J. Douglas Galyon Depot located at 236-C East Washington Street in downtown Greensboro.

To signal the bus to stop at a GTA or HEAT bus stop or shelter, please pull down on the cord located directly over the window. Please signal for the vehicle to stop as you approach your desired shelter or stop.

If you are uncertain about your stop location, please ask your operator and they will happily assist you.

HEAT Stop Locations

- **Bennett College:** Gorrell Street
- **North Carolina A&T State University:** Market & Benbow, McConnell & Dewitt, McConnell & Booker, Booker & Cunningham, Benbow & Aggie Suites, Lindsay & Boyd, Dewey & Park, Park & Sullivan, Park & Bessemer, Bessemer & Circle, Lindsay & Headquarters, Lindsay & Aggie Stadium entrance, Benbow & Aggie Terrace, Market & Laurel, Market & Benbow and Bluford Circle
- **University of North Carolina at Greensboro:** Friendly & Tate, Walker & Stirling, Market & Grey, Market & Tate and Spring Garden & Kenilworth
- **University of North Carolina at Greensboro Additional Stops:** Walker & Warren, Walker & Tremont, Walker & Chapman, Spring Garden & Mayflower, Spring Garden & Eula, Spring Garden & Chapman, Spring Garden & Scott, Spring Garden & Northridge, Spring Garden & Willowbrook, 915 Northridge, 1105 Park Terrace, Park Terrace & Oakland, Chapman & Sherwood Apartments, Chapman & Brice and Gate City & Fulton (Fulton Place Apartments)
- **Other Locations:** Joint School of Nanoscience & Nanoengineering Building, Walmart (Pyramid Village) and Four Seasons Mall

GTA Title VI Notice/Reasonable Modifications

Greensboro Transit Agency complies with federal laws that prohibit discrimination against people because of their race, color or national origin, disability, and in some cases, sex, age or low income status. View our full Title VI Notice to the Public on board buses, in the ride guide and at ridegta.com. Reasonable modification requests are available by visiting ridegta.com or calling (336) 373-2182.

Dude...Where's My Bus?

Get real-time bus locations, bus stop arrival countdowns and service announcements by visiting gtaheat.transloc.com or download the iOS/Android app from the appropriate app store.

Rider Rules & Etiquette

- Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.
- GTA policy requires appropriate dress while on the bus and GTA property that forbids sagging pants and revealing tops. Violators will be asked to adjust their clothing or leave the property.
- Trained guide and other service animals assisting persons with disabilities are gladly welcomed on our buses and may sit with their owner anywhere including seats. All other animals are prohibited.
- Passengers may board with up to four carry-on items per passenger.
- Please refrain from eating and drinking while on board vehicles. Food and drink in closed containers are permitted but should not be opened on the vehicle.
- Smoking is not allowed at any time on board vehicles including traditional and electronic cigarettes and cigars. Smoking is allowed at the Depot in designated areas.
- Standing or sitting in the stairwells is not permitted at any time. Standing passengers must remain behind the standee line whenever the bus is in operation.
- Passengers must use headphones when listening to portable electronic devices. Please keep the volume at a reasonable level to avoid disturbing others. Also, be mindful of your volume when talking with fellow passengers or on the phone.
- Please save the seats towards the front of the bus for the elderly and persons with disabilities. There is a designated area for wheelchairs on each bus. Also during crowded trips, offer your seat to others who may have a more urgent need to sit down.
- Have your fares and passes available when boarding the bus. Waiting for passengers to search for fares can result in delays for you and other riders.
- For everyone's safety and comfort, please take a seat on the bus if available.

Fare Information

(for non-HEAT students and the general public

SINGLE RIDE CASH FARE/PASS

One-Ride Pass $1.50
Discount One-Ride Pass $0.75
(Disability, Medicare, Medicaid, Senior, Student, Veteran)
Child (5 Yrs. Old or younger) ..... Free
Transfer ..... Free
GTA issued change cards also accepted for payment of fares.

MULTI-RIDE PASSES

All Day Pass $4.00
Discount All Day Pass $2.00
(Disability, Medicare, Medicaid, Senior, Student, Veteran)

31-day Pass $58.00
Discount 31-day pass $29.00
(Disability, Medicare, Medicaid, Senior, Student, Veteran)

Discount Passes

Purchase and use of GTA discount passes will require the presentation of a GTA Discount Identification Card. This free ID is available by visiting the Depot ID office during the following times:

Tuesdays, Thursdays & Fridays 10 am – 2 pm

You will need to provide the following documents to receive your card: Government-issued ID or Drivers License (Senior discount). In addition, a current Medicaid or Medicare card must be presented for the Medicaid/Medicare discount or for Veteran discount qualifying identification.

GO pass

Save time and money by paying your fare with your GTA GO pass... a rechargeable fare card accepted on all GTA and HEAT buses.

Available wherever GTA passes are sold!

For more detailed information on GTA services, please call our Customer Service Operator at (336) 335-6499 or visit www.ridegta.com.

HEAT Fare Information

Qualified students from four schools will be able to ride HEAT service and all other GTA fixed route service on a fare-free basis. Schools that are providing local matching funds to enable their qualified students to ride HEAT and the entire GTA fixed route system include:

- BENNETT COLLEGE
- NORTH CAROLINA A&T UNIVERSITY
- THE UNIVERSITY OF NORTH CAROLINA AT GREENSBORO (UNCG)

Eligible students from Bennett College, NCA&T and UNCG will be able to ride HEAT and GTA buses on a fare-free basis with their school-issued identification cards. Eligible students from Elon University School of Law will be issued HEAT farecards for each semester.

All other students and riders will be required to pay the regular, one-way cash fare of $1.50 or enjoy savings with the purchase of multi-ride passes. Customers are encouraged to direct eligibility questions back to their schools' student affairs or student activities department, HEAT fare instruments are not transferable and may require the bearer to also show his/her school-issued identification card.

For more detailed information about all GTA services and fares, including HEAT, please call our Customer Service Department at 335-6499 or visit us online at www.rideheat.com

Contact Information

Questions about HEAT and GTA routes, schedules and fares can be directed to GTA Customer Service at 335-6499 between the hours of 6:00 am and 9:30 pm Monday through Friday; 7:00 am and 9:00 pm on Saturday and 7:00 AM and 5:00 PM on Sunday. You may also visit us on line at www.rideheat.com. For more information on GTA services visit www.ridegta.com

Customer Comments: Welcomed by submitting comment cards available on all buses or through the GTA website.

We welcome your input during our board and public meetings, and by attending our Service Evaluation Committee (once per quarter). Visit ridegta.com for dates and other information.

Greensboro Transit Agency
223 W. Meadowview Road, Greensboro, NC 27406
Phone: 336-373-2634 • Fax: 336-373-2809

HEAT
HIGHER EDUCATION AREA TRANSIT

ROUTE

71

AUGUST 2020

East-West Schedule

MONDAY–FRIDAY

Bus Schedule Serving:

- J.Douglas Galyon Depot
- Bennett College
- Fulton Place Apartments
- North Carolina A&T State University
- University of North Carolina at Greensboro
- Four Seasons Town Centre
- The Shops at Pyramids Village (Walmart)

A Service of GTA The Way To Move

www.rideheat.com