



ANNUAL REPORT  
**2019**

## **PAGE CONTENTS**

---

**4**

**Message From  
The Chief**

---

**5**

**The  
Organization**

---

**8**

**The Organization  
By Districts**

---

**8**

**Greensboro Police  
Foundation**

---

**13**

**Divisions &  
Units**

---

**33**

**Crime Stoppers**

---

## Our Mission

---

Partnering to fight crime for a safer Greensboro. Together, we can reduce crime and improve quality of life.

## Our Vision

---

Greensboro Police Department will be a national model for exceptional policing through our commitment to excellence, selfless public service, and effective community partnerships.

## Our Core Values

---

**Honesty** – Always being truthful, ethical and principled

**Integrity** – Embodying and adhering to the principles of honor, trustworthiness and moral courage

**Stewardship** – Protecting resources and placing the needs of the community and our mission above our individual needs

**Respect** – Always acting with compassion and valuing the diversity of our community by building partnerships and relationships

**Trust** – Being transparent in our policies and procedures, ensuring they are designed to be fair to the community and our employees and providing all with effective redress for their concerns

**Accountability** – Providing leadership throughout the department in a professional and responsible manner and holding all of our employees accountable for their conduct, effective job performance; including quality of work and knowledge, and dedication to our mission



## FROM THE OFFICE OF THE **CHIEF**

Dear Greensboro Residents,

We are pleased to present our 2019 annual report that reflects the work of the Police Department in calendar year 2019. This marks the third year we have produced a report to encompass our entire department's work including our efforts to create a safer city, while focusing on community engagement and proactive policing throughout all of Greensboro. This is my last annual report as your Chief.

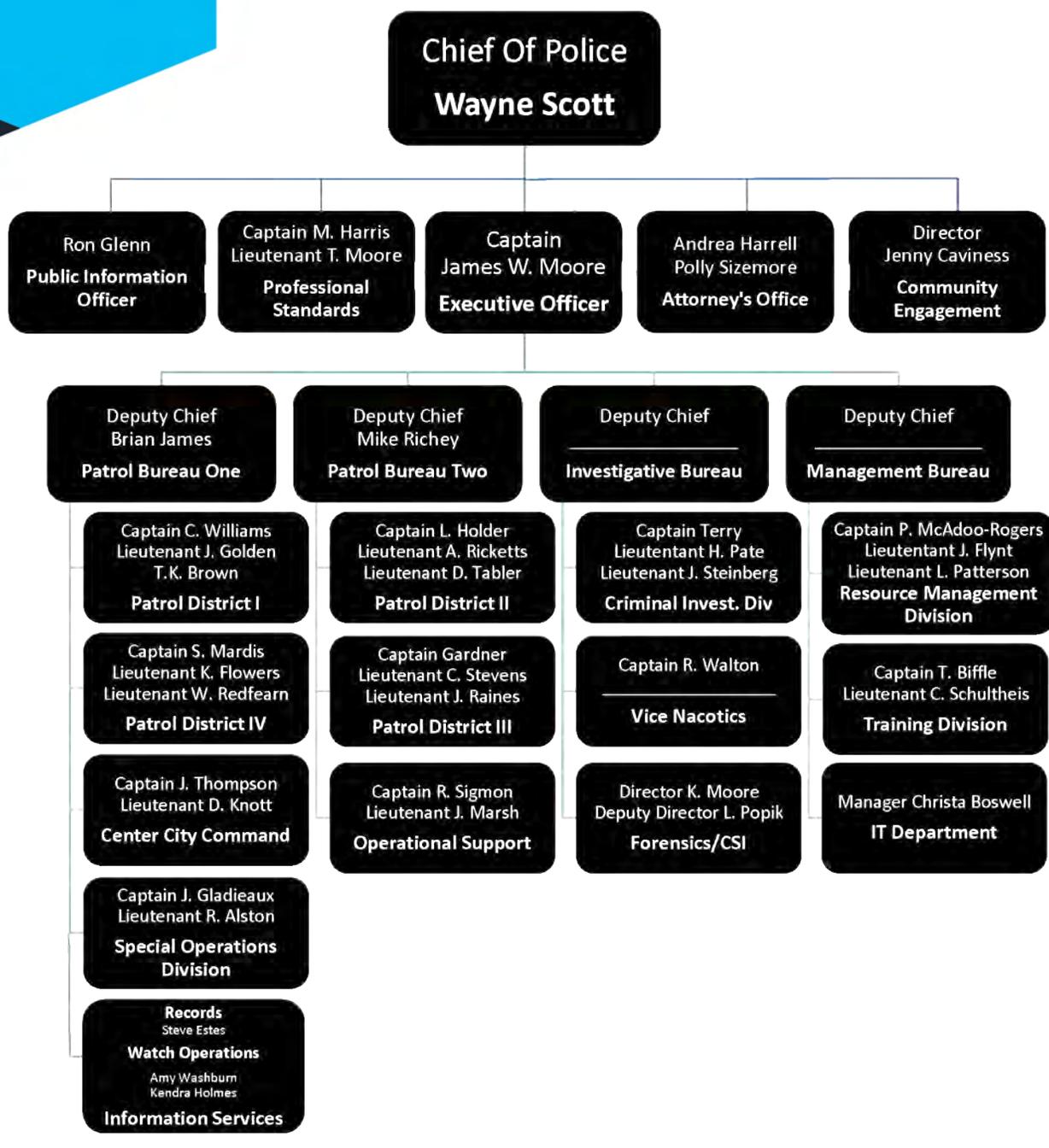
This report outlines GPD's efforts in combating violent crime and quality of life issues while maintaining strong personal relationships with the people we serve. As you read this report, please note the breadth of our organizations investment in Greensboro and its residents. We continue to be diligent in our response to community needs and requests for assistance and partnerships. We accomplish our commitment through the professional service of over 700 sworn officers and 120 non-sworn employees. We work 24 hours a day and 7 days a week with over 40 different shifts and schedules to keep our residents safe and ensure fast response times to those in crisis.

GPD's vision statement is to be recognized as a national model for policing. I am proud to say we have accomplished that vision on many fronts. GPD is recognized as a leader in the state and the nation in community and police engagement, police training and cutting edge technology. Even with these accomplishments, we still strive to achieve more and better serve our community.

Wayne Scott, Chief of Police  
Retired January 2020

# GREENSBORO POLICE DEPARTMENT

**2019**





## GREENSBORO POLICE DEPARTMENT SUPPORTS THE **SPECIAL OLYMPICS**

Special Olympics is a year-round fundraising campaign supported by the Greensboro Police Department. There are nearly 40,000 Athletes in the state that rely on our support. The Police Department is constantly seeking new corporate sponsors to help us reach our fundraising goals. The partnership between the public and the Police Department is vital to our success.

The events that we sponsor each year in support of Special Olympics

- ◆ Polar Plunge
- ◆ Tip a Cop
- ◆ Cops on Top
- ◆ 5K
- ◆ Auto Enthusiast Cruise In
- ◆ Battle of the Boro Softball Tournament
- ◆ Chiefs Charity Ride

The 2019 fundraising year saw the department hit an all-time high of \$32,000.00 raised from the listed events.

# THE GREENSBORO POLICE FOUNDATION

What an incredible year for the Greensboro Police Foundation! On October 12, 2019, we held our first annual large-scale signature fundraising event, The Blue Salute, presented by the DeJoy Wos Family Foundation. This distinctive soiree was held at the Proximity Hotel and was sponsored by over 75 organizations and individuals. Nearly 300 guests indulged in delicious appetizers and cocktails while enjoying the live music of the band Right to Party. As they entered the hotel, guests were able to tour specialized police vehicles such as the armored truck and the Mobile Command Center. Once inside, they could get their picture taken on an electric motorcycle, play with K9 Porter, the department's therapy dog, and learn about the bomb-diffusing robot. A few lucky guests even took a turn on the Firearms Training Simulator. The event surpassed our wildest expectations and raised over \$150,000 for the Greensboro Police Foundation!

The police foundation continues to be excellent stewards of donated funds. In 2019, we again hosted four Recognition Luncheons that celebrated the outstanding achievements of police officers and department employees. This year, the luncheons were attended by over 400 guests and over 100 officers and employees were honored. We also recognized and thanked our officers by treating 200 officers and family members to a night at the Greensboro Grasshoppers ballpark where they saw Chief Scott throw out the first pitch and stood for the national anthem sung by a Greensboro police officer.

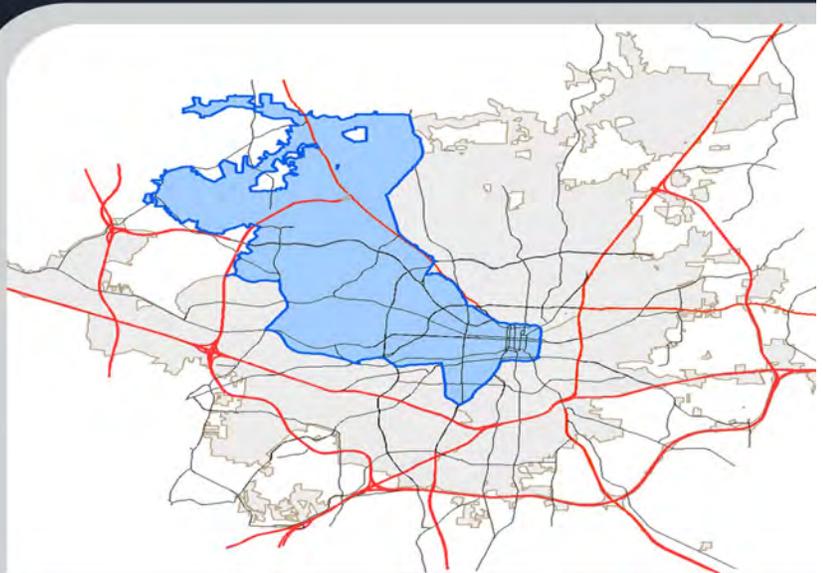
Greensboro was the proud host city for the 2019 State Law Enforcement Memorial Service. Hundreds of law enforcement officers, family members and other dignitaries traveled to Greensboro to attend this service that honors the law enforcement officers that made the ultimate sacrifice over the course of the year. The police foundation was proud to help with this significant undertaking by underwriting a breakfast before the service and hotel accommodations for family members.

Last year was also the inaugural year for a brand-new program, the Officer Jared Franks Memorial Scholarship Award, given in memory of Officer Jared Franks who was killed in the line of duty on November 10, 2018. This award was developed in partnership with the GTCC Foundation. The recipient receives a full scholarship to pursue an associate's degree in Criminal Justice Technology from GTCC.

The police foundation supported smaller initiatives that make a big impact. The foundation underwrote \$3,500 in memorial flowers, sponsored the annual Police & Citizens Awards Banquet, purchased medals for the graduates of the spring 2019 Students Overcoming Situations program and provided refreshments and supplies for two Police Academy Family Nights and Graduation Cookouts.

In 2020, the police foundation looks forward to collaborating with Chief Brian James as he brings fresh perspective and initiatives to the police department and the city of Greensboro.





## PATROL DISTRICT 1 - CAPTAIN R. WALTON

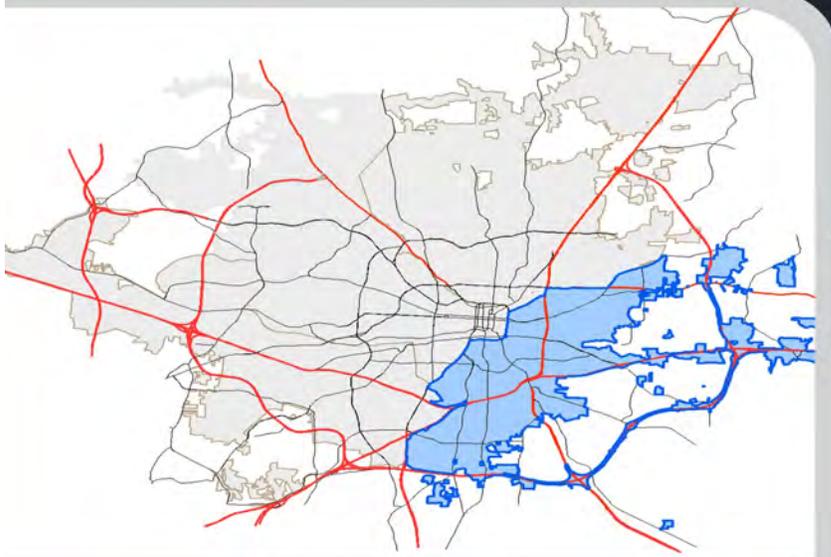
Patrol District 1 is comprised of a Captain, two Lieutenants, and 90 officers including Patrol, Community Resource Officers (CRO) and two District Investigators. Additionally, the district has a Child Response Initiative (CRI) Advocate assigned to our division. We provide service to the area that includes the downtown and stretches out to the airport. There are three colleges / universities to include UNCG, Greensboro College, and Guilford College. Patrol District 1 now also houses the Department's Records Division comprised of 20 non-sworn employees, the Telephone Response Unit made up of two non-sworn employees and the Watch Operations Center with 13 non-sworn employees. These members play a vital role in providing administrative and 24-hour service to the community and officers. These units are discussed further, below. The responses are mostly the same as last year with number updates.

Major streets/roads in our district include: Downtown Area which includes the Downtown Greenway along with Elm St, Greene St, Church St, Eugene St and Spring St. Other major streets include Spring Garden St., W Market St, W Friendly Ave, Battleground Ave, Bryan Blvd, Benjamin Pkwy, and Murrow Blvd.

District 1 is a mirror of what Greensboro represents. Here we have representation of all economic, race, gender, religious and educational classes. The District is comprised of residential neighborhoods, commercial developments and educational institutions at all levels. District 1 also has thriving Community Watch programs and an advisory board comprised of a representative from each Community Watch Program.

In 2019, officers responded to 23,111 calls for service. Our two District Investigators were assigned 197 cases for further follow up. Along with patrol officers responding to calls, Community Resource Officers followed up over 450 complaints that came in through the various resources as Nextdoor.com, Watch Operations, SCORE and Community Watch Groups. District 1 officers attended in excess of 70 community meetings, 40 special events, such as Coffee with a Cop, Security Surveys, Senior Luncheons, and miscellaneous other events as well as fulfilling approximately over 50 speaker requests. District 1 also has a certified car safety seat inspector who inspected over 30 child safety seats. District 1 officers continue to drive down crime throughout the district while building bridges with the community they serve.





## PATROL DISTRICT 2 - CAPTAIN L. HOLDER



Patrol District 2 is comprised of a Captain, 2 Lieutenants, and 100 officers which includes Patrol, Community Resource Officers (CRO) and a Community Resource Team (CRT). Additionally, we have a Child Response Initiative (CRI) Advocate assigned to our division. We provide service to the area that is primarily the southeast portion of the city.

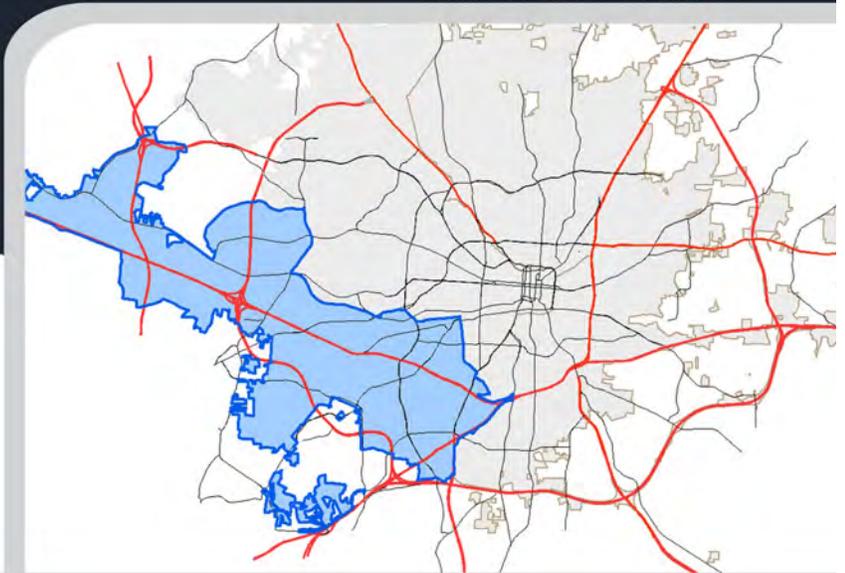
Major streets/roads in our district include: E. Market Street, E. Bessemer Street, E. Lee Street, Hwy. 29 (south of Wendover), E. Florida Street, Willow Road, S. Benbow Road, Franklin Boulevard, Martin Luther King Jr. Drive, Hwy. 421, Alamance Church Road, S. Elm-Eugene Street, Randleman Road, Vandalia Road (east of Business 85), Interstate 85, McConnell Road, and Mt. Hope Church Road.



In Patrol District 2, we go beyond traditional policing and emphasize a holistic approach to addressing crime and quality of life issues. This approach is a multi-faceted approach, using all available resources to address crime issues, focusing on prevention especially when we have limited information to assist in solving crime. Our focus is on educating the public in Crime Prevention Through Environmental Design (CPTED) strategies and safety information/direction to prevent victimization or re-victimization, providing timely notification to businesses or residents when crime patterns are identified in an area, providing resources to victims to include CRI based assistance, alternate housing, assistance from other city departments, and follow up at the division level.

In 2019, officers responded to 51,654 calls for service and officer identified incidents in district 2. Additionally, we attended approximately 145 community meetings, business meetings, and community engagement events to provide crime statistics, to present educational information on crime prevention, and to promote positive interaction with the community. Our Community Resource Officers also followed up with over 270 residents and businesses to hear their concerns and provide resources and direction to address those concerns. Community involvement and engagement is forefront in our neighborhood oriented policing (NOP) philosophy in District 2. We again participated in an initiative started in 2018 called 'We C.A.R.E.' (Cops and Residents Engaging) in our Division to continue emphasizing this philosophy. The program is driven at the patrol officer level and promotes engagement in identified neighborhoods, which change monthly, in order to reach as many members of our communities in District 2 as possible.





## PATROL DISTRICT 3 - CAPTAIN G. GARDNER

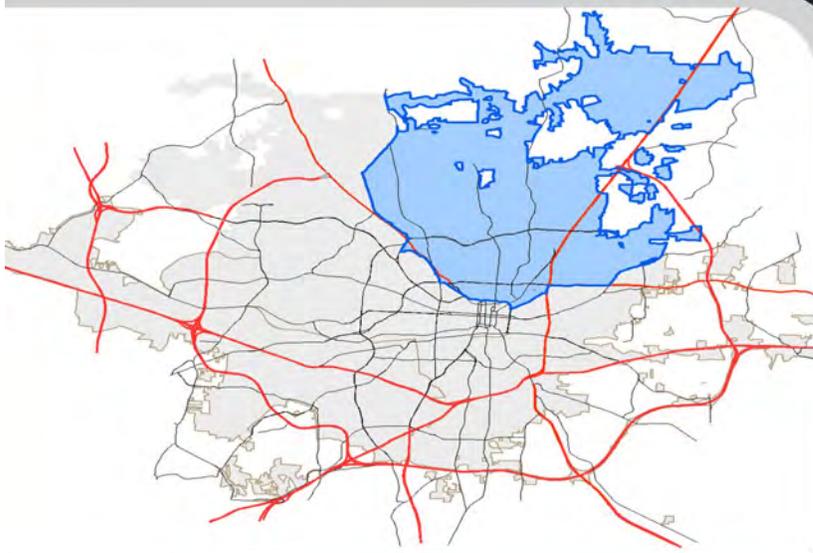
Patrol District 3 is comprised of a Captain, 2 Lieutenants, and 100 officers including Patrol Units, Community Resource Officers (CRO) and a Community Resource Team (CRT). Additionally, there is a Child Response Initiative (CRI) Advocate and a Crime Analyst assigned to our division. District III is based out of the substation located at 300 S. Swing Rd. District 3 provides service to the area that is primarily the southwest portion of the city.

Major streets/roads in our district include: W. Market Street, W. Wendover Ave., W. Friendly Ave., Guilford College Rd., Merritt Dr., Highway 68, Pleasant Ridge Rd., S. Holden Rd., W. Vandalia Rd. as well as sections of I-40, I-73 and I-85. Major businesses include Four Seasons Town Center, Grandover Resort, multiple hotels and restaurants and the Greensboro Coliseum.

Our units continue to build bridges in the community, providing the highest quality service while ensuring the safety of our citizens. CROs meet monthly with our community groups to seek their input and provide vital information. Our CRT unit addresses ongoing criminal problems in the District. They specifically have focused on auto crimes this year as that is the number one volume crime in District 3. They also made numerous drug arrests and solved a multitude of property and violent crimes affecting our citizens. Our assigned Crime Analyst helps identify crime trends and directs officers into certain hot spots to make their enforcement efforts as effective as possible. In 2019, the Crime Analyst identified 60 different mission areas in the District.

Throughout 2019, D3 officers made 1,816 arrests and completed 6,590 investigative reports while answering 45,542 dispatched calls for service. Officers also conducted about 3,944 traffic stops and generated about 3,445 self-initiated calls.”





## PATROL DISTRICT 4 - CAPTAIN S. MARDIS



Patrol District 4 is comprised of a little over a hundred personnel that consists of a Captain, two Lieutenants, nine sergeants, eight corporals and 85 officers. The call answer patrol units are assisted by the community resource officers that coordinate directly with the community watch groups and follow-up on the misdemeanor crimes that occur in the division. Additionally, a Child Response Initiative (CRI) Advocate is assigned to the division and provides services to families based on referrals made by the patrol officers.



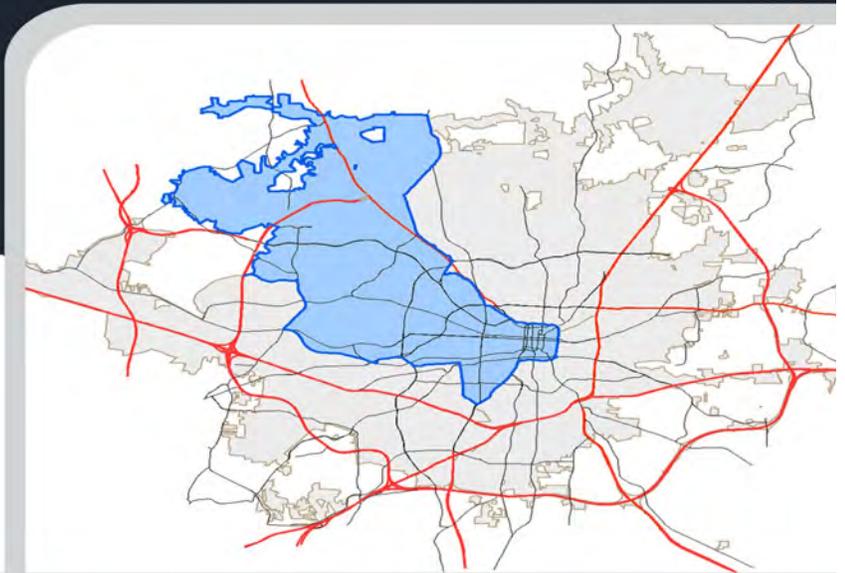
Service is provided to the northeast part of the city which extends north out Lawndale Drive, east out Bessemer Ave. Major streets/roads in our district include Summit Ave, Phillips Ave, and Cone Blvd.



While District 4 has strong community support annually on National Night Out, it only has fifteen active community watch groups that meet on a regular basis. The division had great success with 2 large community events, collaborating with the Department of Human Health & Services and the Renaissance Community Cooperative Center. The department would love to get more communities involved in the partnership to prevent crime. A majority of the crimes for 2019 involved property crimes where the victims could have taken measures to assist with the prevention of the crime. In 2019, District 4 experienced 2,964 property crimes involving residential burglary, auto theft, larceny other and larceny from auto. This was up from 2572 in 2018 with a 15% increase. Also In 2019, District 4 experienced 392 violent crimes. This was up from 298 in 2018 with a 32% increase.

A crime reduction strategy was implemented which devoted additional resources to addressing the increase of property and violent crimes; District 4 re-assigned 2 patrol officers to serve as district investigators. These investigators assisted the Criminal Investigations Division with follow-up on crimes that had occurred specifically in District 4.

The ultimate goal of District 4 is to continue to foster relationships and partnerships with community members and stakeholder to reduce crime and improve the quality of life for all residents in the district.



## PATROL CENTER CITY COMMAND - CAPTAIN J. THOMPSON

Patrol District 3 is comprised of a captain, a lieutenant, two squads with one sergeant, one corporal and nine officers. Our Unit is comprised of a bicycle team and electric motorcycles.

Major streets in our district include: Greenway loop boundary focusing on the hotels downtown, entertainment and club spots, First National Bank Grasshoppers Ballpark, schools, parks and businesses.

The district was created in 2018 to address the growth and development in the downtown area. Tanger Center, Bellemeade Village Apartments, Hyatt Hotel, Hampton Hotel, Westin Hotel, Experiential School and Centric Brands are a few of the current growth and developments.

The current boundaries for the Center City District are the downtown Greenway loop. The officers downtown utilize patrol cars, foot patrol, bicycles, and electric motorcycles for patrol.

The officers in the Center City District patrol one of the most unique areas of the city. The district includes entertainment facilities such as Carolina Theatre, ball park and Tanger Center. There are a number of restaurants, bars, and clubs, along with Center City and LeBauer Parks. With the businesses that have historically been located in the downtown area there has also been an influx of residential development bringing more people downtown to live.

Due to the uniqueness of Center City it requires a unique approach to policing. A higher level of community engagement and varied patrol techniques help to better serve the community in this area.



## RESOURCE MANAGEMENT DIVISION



**CAPTAIN P. MCADOO-ROGERS**

The Resource Management Division is responsible for the management of personnel and equipment for the Department and the achievement of Departmental responsibilities as it pertains to the following areas: logistics and fleet management, accreditation and policy maintenance, personnel matters (employment, benefits, evaluation, and employee relations), the employment process, secondary employment and all other programs and activities associated with the Division. The employment process includes recruitment, background investigations, polygraph examinations, and other hiring requirements.

The Greensboro Police Department's Recruiting & Background Investigation Unit works to ensure that our agency takes an active role in recruiting a qualified and enthusiastic workforce that both represents and respects the communities our Department serves. As of December 2019, the Greensboro Police Department held 18 sworn vacancies, from a workforce of 674 sworn positions, a deficiency of less than 3% of our agency.



The Greensboro Police Department's Recruiting & Background Investigation Unit recognizes that strong competition exists for a diversified body of qualified and enthusiastic employees with other agencies and the private sector, many of which may offer higher starting salaries or benefits that are, currently, outside of our scope. We regularly manage to meet staffing goals due to a streamlined hiring process as well as a dedicated group of

employees dedicated to achieving the goals of our agency. Our line officers and command staff regularly take an active role in the recruitment of employees, and the excellent service these employees provide to the public is, in itself, the best recruiter we employ. You can contact us at [www.joiningsopd.org](http://www.joiningsopd.org).

During 2019, the Greensboro Police Department's Resource Management Division processed over 1428 applications for the position of Police Academy Trainee for our 107th and 108th Police Academy. The Recruiting & Background Unit participated in over 75 recruiting events in the 2019 calendar year consisting of military transition programs, BLET programs, and both collegiate and private sector job fairs. Background investigators completed over 208 background investigations during the 2019 calendar year for sworn, non-sworn, and internship positions with our agency.



## CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division (CID) is composed of six investigative squads that are responsible for conducting follow-up investigations of reported offenses such as violent crimes, fraud and computer crimes. The units or squads are as follows:

**HOMICIDE** This squad works all death cases within the city limits. This includes homicides, suicides, fatal overdoses and found bodies.

**ROBBERY** This squad works all individual robberies and commercial robberies within the city limits. Robbery is the taking (or attempted taking) of property by force. This force can be the use of a deadly weapon or by physical force.

**FAMILY VICTIMS UNIT (FVU)** This unit is housed within the Guilford County Family Justice Center and investigates all reports of domestic and sexual sexual violence, and all cases involving child victims (physical/sexual abuse, neglect, child death) within the city limits. They also work all missing person cases when the person is under 16 years old. Additionally, they work elder abuse cases involving abuse and neglect. A portion of the cases worked by FVU are reported to us by DSS rather than an initial police response to a situation.

**CRIMES AGAINST PERSONS (CAP)** This squad works all non-domestic related aggravated assaults within the city limits (shootings, stabbings/cuttings, assaults where major injuries are sustained). They also work missing person cases when the person is 16 years old or older.

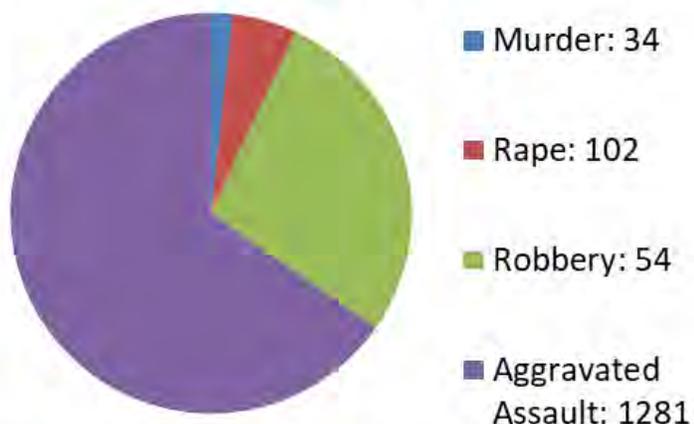
**RESIDENTIAL AND COMMERCIAL PROPERTY CRIME** These squads respectively work property crimes/larcenies involving residential or commercial property within the city limits. (Breaking and entering, larceny from residence, etc.) Residential also works all stolen auto cases.

**CRIME STOPPERS AND GUN STOPPERS** Greensboro/Guilford Crime Stoppers is a program in which members of the community, the media, law enforcement, and businesses work together to solve crimes. Residents are encouraged to provide information about current crimes or criminal activity. If the information provided leads to an arrest or indictment, the citizen is rewarded with a cash payment. All calls to Crime Stoppers are completely anonymous. A volunteer board of directors administers Crime Stoppers. GPD provides two full time, trained coordinators to be the police liaison to the board. Gun Stoppers was launched on February 28, 2017 as part of a city-wide effort to reduce violence involving firearms.

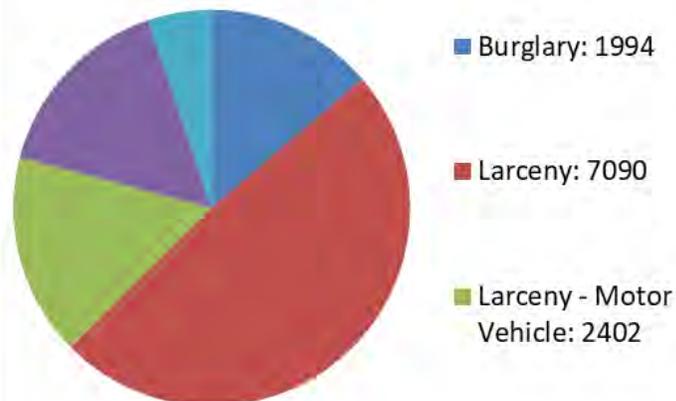
# 2019 Violent Crimes & Property Crimes

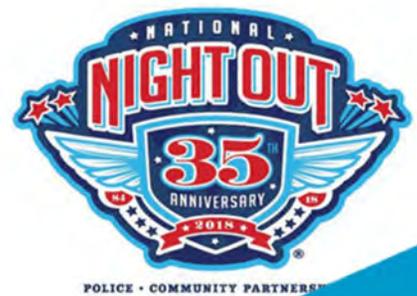
OFFENSE	GREENSBORO		
	2018	2019	% Change
MURDER	38	44	16%
RAPE	92	99	7.6%
ROBBERY	534	610	14%
AGGRAVATED ASSAULT	705	983	39%
<b>TOTAL VIOLENT CRIME</b>	<b>1369</b>	<b>1736</b>	<b>27%</b>
BURGLARY	1996	2094	4.9%
LARCENY	7061	7655	8%
LARCENY - MOTOR VEHICLE	2423	3086	27%
LARCENY - SHOPLIFTING	2289	2309	.9%
MOTOR VEHICLE THEFT	639	865	35%
<b>TOTAL PROPERTY CRIME</b>	<b>14408</b>	<b>16009</b>	<b>11%</b>

### Violent Crime



### Property Crime





**BE PART OF CHANGE**

Take actions to make our community a place where everyone can be safe and succeed.

**Your Input Is Critical!**

Share Ideas - Meet New Friends  
Take Action

Dinner will be served.

**THURSDAY, MARCH 22, 2018  
7-9 PM**

**WARNERSVILLE COMMUNITY CENTER  
601 DOAK STREET**

## OFFICE OF COMMUNITY ENGAGEMENT

2019	# of Participants	Number of Events
Total	39,006	691

### City Wide Initiatives

**COMMUNITY SUPPORT AND OWNERSHIP** Communities were encouraged to take ownership of Safer City Greensboro, launched in January of 2017. Together, GPD and community groups addressed the underlying issues that contribute to violent crime. Continued support and education was provided to working groups to grow the efforts of making our city safer. Specifically, the community watch program was re-launched in order to strengthen existing partnerships and foster new ones. Social media helped to keep community leaders engaged and educated on current crime trends and prevention strategies.

**PARTNERSHIPS AND PROGRAMS** GPD continues to serve on multiple boards and commissions in the community. GPD hosts events, programs and forums to engage the community and attends these held by other agencies. Programming is further anchored in the community, and efforts to engage are planned strategically to meet specific needs of certain parts of the City. Community classrooms were offered, Community Watch was re-launched, the Students Overcoming Situations program was expanded, and the GPD therapy dog was utilized for outreach, focusing on youth and senior adults.

**SOCIAL MEDIA AND WEBSITE ENGAGEMENT AND EDUCATION** The GPD website underwent many changes, including updating information and creating a more organized and succinct site for the community to navigate. Social media strategies focused on educating the public and data showed an increase in following and engagement across multiple social media platforms.

## Annual Department Programs

Memorial Service: Service held on May 16, Banquet held on May 16 with 525 in attendance

Speakers Bureau: filled 191 of the more than 250 requests

Special Olympics: Multiple events supported by OCE including Cops on top, Shop with a Cop, Chief's ride, Tip A Cop (LongHorn Steakhouse)

Alumni Update: GPCA holds quarterly meetings: Avg. Attendance 15

Citizen's Academy: Number of participants: 35+

Operation Pass: 2,000 backpacks given away

National Night Out (NNO): 140 sites

Café Pasta: United Way Kick-off event

Operation Yuletide: 34 families adopted; Stone Ridge senior home adopted with 50 residents

Explorers: bimonthly meetings; open house in November recruited 5 new participants

Therapy Dog: 154 events

Students Overcoming Situations: 897 kids total

**COMMUNITY WATCH PROGRAMS** One of the best ways community members can become actively engaged with GPD is through the Community Watch Program. Community Watch is a crime prevention program that enlists the active participation of residents, in cooperation with law enforcement, to reduce crime and victimization in communities. To start one, simply contact your Community Resource Officer (CRO).

**DEPARTMENT ENGAGED COMMUNITY VOLUNTEERISM** Police Department employees engage with the community through volunteering. Below is a list of agencies where officers serve.

- Communities in schools: Lunch Buddy program
- Communities in schools: African American Male Initiatives
- Juvenile Crime Prevention Council
- Non-profit Consortium Board
- Greensboro Chamber of Commerce (Other Voices Diversity & Leadership)
- Junior Achievement
- Big Brothers/Big Sisters
- United Way Boards
- Volunteer Support for Freedom House
- Multiple houses of worship

**SPECIAL EVENT ATTENDANCE** GPD will attend events to maintain and create or maintain relationships with the community.

JA Dinner	Civil Rights Dinner	Malachi House
Other Voices	United Way	NAACP
Women's Equity Breakfast	Chamber of Commerce	Dining for Hero's: Bob Uber
DGI Annual Dinner	Notable Latinos	Women to Women
NCCJ	Kellin Foundation	Hayes Taylor, YMCA
Guilford Child Development	Chamber: Economic impact	Bennett College

**INTERNS** 11 total for the year

## INTERNAL ENGAGEMENT

Adopt a cop:

Number of participants: we have 43

Number of houses of worship: we have 3

# FORENSIC SERVICES

## DIVISION

The mission of the Forensic Services Division of the Greensboro Police Department is to provide forensic services characterized by a level of excellence that is established through diligence, perseverance, and positive partnerships with the greater law enforcement community, judicial system and members of our community.

The primary sub-units comprising the Forensic Services Division are the Crime Scene Investigations Section, the Firearms and Tool Mark Section, the Latent Print Section, and the Property & Evidence Section.

### CRIME SCENE INVESTIGATIONS

(Allocated full-time positions: 27, Vacancies: 2)

The Crime Scene Investigations Section of the Forensic Services Division is comprised of investigative personnel and a digital imaging specialist whose primary responsibility is the provision of crime scene/evidence documentation and processing services. The goal of any crime scene investigation is to recover evidence that will establish objective elements of a crime and provide associative links between the key components comprising a criminal event (suspect, victim, location, items/objects). The CSI is responsible for being able to assess a scene in a manner that ensures items/conditions of probative value are recognized as evidence and appropriately handled in order to ensure evidence integrity is maintained. This work essentially sets the foundation upon which an entire case is constructed and ultimately lends significant weight to the overall solvability rate of an investigation.

STATS	
<b>Calls Answered</b>	<b>6123</b>
<b>Laboratory Examinations</b>	<b>4887</b>
<b>Evidence Items Recovered By Our Division</b>	<b>9742</b>
<b>Identifiable Latent Prints Recovered</b>	<b>2851</b>
<b>Photographs Printed For Court/Detectives</b>	<b>2526</b>





### FIREARMS AND TOOL MARKS

Assists investigations by providing the department with information regarding firearms used to commit crimes within the City. By examining firearms evidence (firearms, casings, bullets) we are able to provide critical information and associations, such as: determining that a specific known firearm recovered by the department was use in a particular crime, or that the same firearm was used in multiple crimes overtime (thus linking incidents city-wide and nationwide).

- ◆ Firearms/tool mark examinations: 27
- ◆ IBIS-NIBIN\* shell casing entries: 2628
- ◆ IBIS-NIBIN\* leads: 660
- ◆ Firearms Test-Fired: 1463

NIBIN is a national ballistic database of spent cartridge cases that allows law enforcement to link guns to crimes as well as linking crime scenes to other crime scenes where the same firearm was used.



### LATENT PRINT

Finger/palm prints can provide follow-up investigators with information concerning the identity of individuals who may have knowledge of a particular crime. Examinations conducted by this section also play a critical role in confirming the identity of deceased individuals; thus assisting the investigation from a law enforcement standpoint but also ensuring family and friends receive notice and closure.

- ◆ Latent Print Comparison Examinations: 501 cases / 2,270 prints
- ◆ AFIS database entries: 1,830 prints
- ◆ AFIS leads generated: 452
- ◆ Latent prints identified: 1,240



### PROPERTY AND EVIDENCE

The Property and Evidence Section is responsible for maintaining custody and preserving the integrity of case evidence so it may be introduced at trial and serve to assist in the provision of justice by retaining full probative value. This section is also charged with disposing of property after the completion of the cases which involves preparing items to be sold at a public auction as well as sending all unclaimed monies to the Guilford County School Fund.

- ◆ Total # of items received: 27,842
- ◆ Total # of firearms received: 1,142
- ◆ Total # of property/evidence in GPD custody: 282,622
- ◆ Money allocated to the Guilford County School Fund: \$115,768.26

### COMMUNITY ENGAGEMENT ACTIVITIES 88 (866.75 hours)

In addition to providing quality forensic processing service, the FSD also actively strives to cultivate community partnerships such as Scout badge/patch workshops, forensic science week presentations and activities, civic org. presentations, child fingerprinting, school and university presentations, senior projects/internships etc. Our intentional involvement in community engagement activities like these create positive police-citizen relationships that strengthen our community in countless ways.

FSD Motto: "With Competence and Integrity, from the Crime Scene to the Courtroom."



## OPERATIONAL SUPPORT DIVISION

### **POLICE NEIGHBORHOOD RESOURCE CENTER (PNRC)**

The PNRC program provides uniformed officers to each of the five major public housing communities in Greensboro. Claremont Courts, Ray Warren Homes, Hampton Homes, Smith Homes and Hickory Trails each have two officers assigned to build lasting relationships through effective community policing which builds trust and also assists in solving crimes which increases the quality of life of the areas in which the residents live.

The PNRC unit mission is not to only address criminal activity on the various sites but to actively engage with the public/residents in a positive light. The unit spends many hours involving themselves in community engagement. PNRC works with the Salvation Army every summer to host the badges for baseball event. It is a program that builds trust, teamwork and better relationships among police, the community and the younger generation. They meet twice a week to play baseball or kickball.

### **SCHOOL RESOURCE OFFICERS**

The School Resource Officer Program was initiated within the Guilford County School System in an effort to provide a safe environment conducive to learning. The program focuses on safety for students, staff and visitors at the various campuses throughout the city and county. This program is a cooperative effort between the Guilford County Sheriff's Department, High Point Police Department, Greensboro Police Department and Guilford County Schools. The Greensboro Police Department's unit consists of 15 School Resource Officers and one school safety officer and two sergeants. Usually the arrest of a student is the last resort by an SRO. Most students are deferred to many teen programs and special counseling before an arrest is made. Unlike most offenses committed by students in the school environment, mass violence is treated with zero tolerance. You can find Greensboro Police Officers in 17 Guilford County middle and high schools.



## SAFETY TOWN

Safety Town is a two-hour a day, two-week program for children that teaches safety lessons on strangers, traffic, pedestrians, fire, bicycles, bus, poisons (including drugs), water and guns. This community service program has been sponsored by the Greensboro Police Department, the Greensboro Jaycees, and other area local civic and business organizations for 30 years. The program is accredited by the National Safety Town Center of Cleveland, Ohio. We service between 500-600, 5 and 6 year olds a summer. We also provide approximately 150 local teens (12-18) with service learning hours to volunteer as counselors in our program.

## SPECIAL OLYMPICS

Every year officers from the division as well as many others throughout GPD, participate in several fundraisers to provide much-needed resources to Special Olympics North Carolina (SONC) and the Olympians, many of whom have become our friends. Local fundraisers allow Special Olympics North Carolina to generate a great deal of public awareness and funding for their mission. Some of those events are:

- Tip-A-Cop: In partnership with Longhorn Steakhouse, for one day officers across the department trade in their duty belt for an apron, pen and pad to become a part of the wait staff while patrons generously “tip the cop” generating donations for SONC.
- Cops on Top: In partnership with Chick-Fil-A, officers climb on top of the building staying as long as possible as patrons generously give donations.
- Law Enforcement Officer Memorial Events, i.e. (Golf Tournament, 5k Run).
- Chief’s Motorcycle Ride: Annually officers and others across the community generously give to ride throughout the city with the Chief of Police .

The Greensboro Police Department raised more than \$20,000 this year for Special Olympics. We were in the top 10 in the state.



## OPERATIONAL PLANNING DIVISION

### RECORDS

Records acts as a central repository for the collection, data entry, dissemination, and storage of official records submitted from within the department to the records management system relating to all services provided by the department. In addition, records personnel are responsible for file maintenance of criminal and non-arrest legal papers provided by the department. The data collected from criminal and traffic-related activities are submitted each month to the State Bureau of Investigation for yearly statistics that represents the official statistics for the agency.

On a monthly basis, records personnel answers 1,200 informative telephone calls (in-coming calls) and processes 350+ NCIC entries per month consisting of missing and wanted persons and stolen property. Records personnel processes some 450 fingerprints per month as a public service to the residents of Greensboro and surrounding cities.

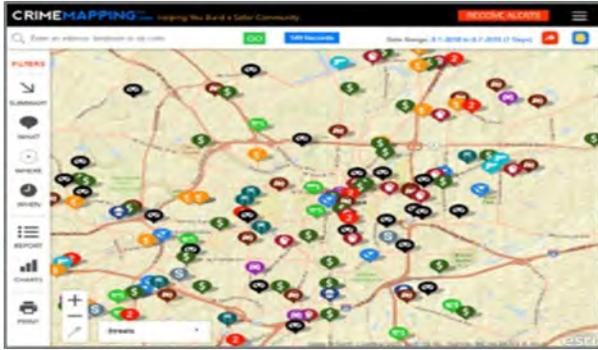


### WATCH OPERATIONS CENTER

The Police Watch Operations Center staff acts as an around-the-clock liaison between the Police Department, citizens, other law enforcement agencies and the media. The Telephone Response Unit, which is housed in Watch Operations, assists and helps free up patrol some by taking telephone reports for non-emergency reports for crimes such as fraud, larceny and shoplifting.

The Watch Operations Center staff of 13 receives inquiries, complaints and requests by phone or at the front counter and makes sure they are appropriately handled or resolved. The unit also is responsible for assisting with news releases, Crime Stoppers calls and Records duties on nights, weekends and holidays when the other units are closed, and for writing non-emergency police reports that can be taken over the telephone.

Our Watch Operations specialists, who provide customer service, had more than 83,000 contacts with officers, the media and the general public in 2019. Our Telephone Response Unit employees, who are responsible for taking most of the section's investigative police reports by telephone and from walk-in customers, collected information for more than 9,000 police cases in 2019.



## CRIME ANALYSIS

The Crime Analysis Unit sifts through data on offenses, calls, and police activity, looking for crime trends and patterns to address. In 2019, Crime Analysis put out over 350 intelligence bulletins for police to respond to. Additionally, we provide data and information to the public, media, and other law enforcement agencies.

The CAU is comprised of a supervisor and four analysts, with each analyst assigned to a patrol district and specialized division within the department.

Are you moving? We continue to encourage members of the community to log in to [crimemapping.com](http://crimemapping.com) to look up crime information in their neighborhood, or throughout the city. Residents can also receive email alerts about crime activity that occurs close to their home.

NIBRS CLASSIFICATION	2018	2019	% Change
<b>Crimes Against Persons</b>	<b>5843</b>	<b>7164</b>	<b>22.6%</b>
Murder	38	44	15.8%
Kidnapping	57	57	0.0%
Sex Offenses	108	182	68.5%
Assault Offenses	5622	6873	22.3%
Sex Offenses, Non-Forcible	16	8	-50.0%
Human Trafficking	2	0	-100.0%
<b>Crimes Against Property</b>	<b>15129</b>	<b>16797</b>	<b>11.0%</b>
Robbery	549	628	14.4%
Arson	83	90	8.4%
Extortion/Blackmail	14	13	-7.1%
Burglary/Breaking & Entering	2056	2199	7.0%
Larceny/Theft Offenses	7209	7923	9.9%
Motor Vehicle Theft	723	986	36.4%
Counterfeiting/Forgery	350	370	5.7%
Fraud Offenses	1836	1940	5.7%
Embezzlement	104	116	11.5%
Stolen Property Offenses	65	52	-20.0%
Destruction/Damage/Vandalism of Property	2140	2480	15.9%
<b>Crimes Against Society</b>	<b>3554</b>	<b>3306</b>	<b>-7.0%</b>
Drug/Narcotic Offenses	2792	2564	-8.2%
Pornography/Obscene Material	72	64	-11.1%
Gambling Offenses	9	29	222.2%
Prostitution Offenses	37	33	-10.8%
Weapon Law Violations	644	616	-4.3%
<b>TOTAL CRIMES</b>	<b>24526</b>	<b>27267</b>	<b>11.2%</b>

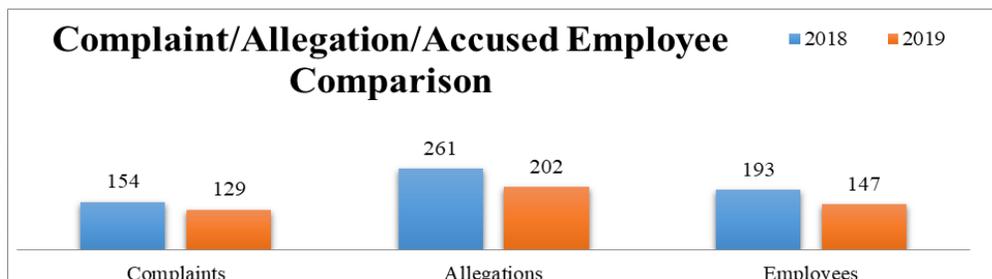
# PROFESSIONAL STANDARDS

## DIVISION

The Professional Standards Division (PSD) performs administrative investigations within the department and provides internal control to help the department establish and maintain community trust. PSD investigates complaints against police personnel and conducts other administrative investigations at the direction of the Chief of Police. Division personnel also carry out policies that ensure residents' complaints are thoroughly investigated while treating department personnel consistently and fairly. Information from these investigations is provided to an accused employee's chain of command for adjudication and final results of the investigations are reported to the Chief of Police.

Citizen and Employee Complaints In General		
	2018	2019
Calls for Service	195,423	190,099
Citizen Complaints	94	61
Citizen Allegations	158	108
Sustained Citizen Allegations	26	38
Complaints per CFS	.05%	.03%
Sustained Complaint Allegations per CFS	.01%	.02%
Internal Employee Complaints	60	68
Internal Employee Allegations	103	94
Sustained Internal Allegations	80	86

Most Common Allegations							
Conduct Violation	2018			2019			Change
	Citizen	Internal	Total	Citizen	Internal	Total	
Arrest Search & Seizure	34	1	35	15	3	18	-48
Bias-Based Policing	21	1	22	18	0	18	-18
Courtesy	45	3	48	26	5	31	-35
Discretion	10	6	16	10	5	15	-6
Duty Responsibilities	20	5	25	4	8	12	-52
Excessive Force	1	0	1	1	2	3	200
General Conduct	6	6	12	5	4	9	-25
Laws and Regulations	5	25	30	7	26	33	10
Truthfulness	0	3	3	1	2	3	0



## CITIZEN POLICE MEDIATION

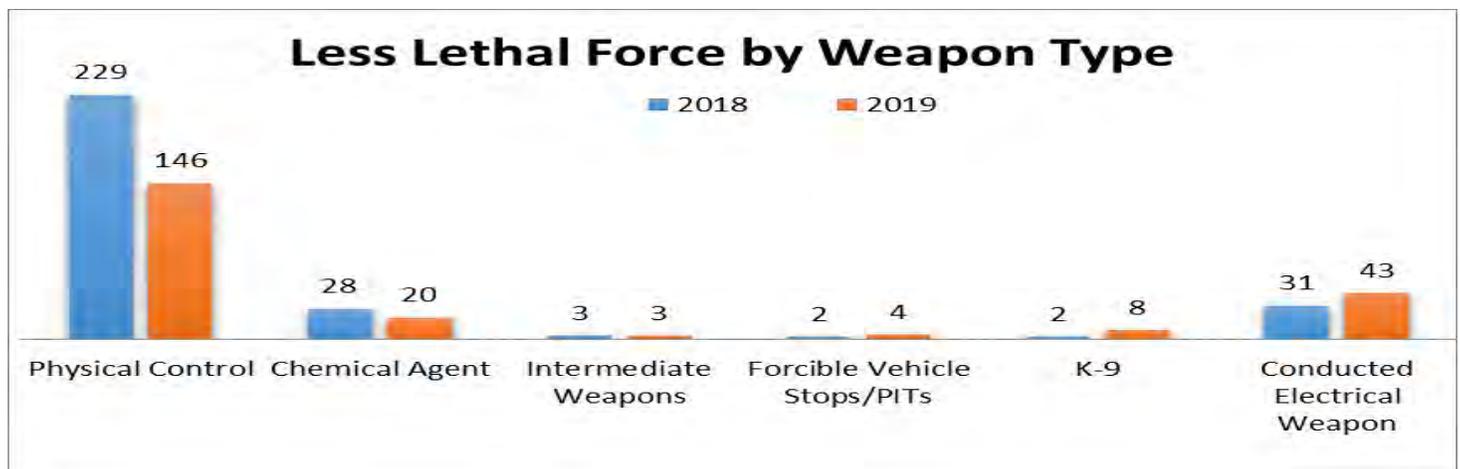
Mediation is used as an alternative to the traditional complaint investigation process. A neutral, professional mediator helps citizens and police employees resolve complaints involving cases in which a lack of effective communication led to the complaint. Mediation provides an opportunity for police employees and citizens to understand the actions, behaviors, and motivations of each other; thereby cultivating the relationship between the community and the police department.

The Greensboro Police Department implemented its mediation program in May of 2014. Complaints are referred to mediation on a case by case basis if the nature of the allegation(s) meets the established criteria for referral. Since its inception in 2014, 87 cases have been referred to mediation. During 2019, a total of 8 cases were referred. Of the 9 cases, 4 cases were successfully mediated. In the remaining cases referred for mediation, the citizens either declined the offer or withdrew from the process.

## USES OF FORCE PER CALLS FOR SERVICE

We compared our use of force incidents to the number of calls for service to gain perspective on the prevalence of uses of force, and whether or not they were applied appropriately. Below is the frequency in which employees used force in comparison to dispatched calls for service, and the number of complaints received and sustained for 2018 and 2019.

Uses of Force In General		
	2018	2019
<b>Calls for Service</b>	195,423	190,099
<b>Use of Force Events</b>	180	185
<b>Use of Force Events per CFS</b>	.09%	.10%
<b>Use of Force Complaint Allegations</b>	1	3
<b>Use of Force Complaint Allegations per CFS</b>	.0005%	.0015%
<b>Sustained Excessive Force Complaints</b>	0	2





## SPECIAL OPERATIONS DIVISION

### TRAFFIC SAFETY UNIT

The Traffic Safety Unit (TSU) is the agency's lead component for traffic safety efforts, including education, engineering and enforcement. The TSU focuses on citywide traffic enforcement using speed measurement instruments, paying particular attention to accident-causing violations and other traffic conditions that tend to have a negative affect on travel safety in Greensboro. Enforcement activities focus on the following areas:

- Interstate and other controlled-access highways
- Major traffic arteries
- School zones, with primary emphasis at those elementary schools that have an assigned School Crossing Guard
- Top accident intersections

When assigned to the interstate highway, TSU officers are responsible for handling all traffic activities occurring along the interstate. This includes enforcement, crash investigation, motorist assistance, and any other condition that affects traffic safety.

The TSU is the lead unit for participation in special traffic operations, such as Click-It-or-Ticket, Booze It and Lose It, and holiday enforcement operations. The TSU also handles follow-up investigation of reported school bus stop-arm violations and provides funeral, security, and VIP escorts. The TSU is the lead group for liaison with other agencies concerning traffic enforcement, education and engineering activities. It also serves as the liaison with community groups such as MADD and SADD and is the GPD's training unit for traffic-related topics.

## STATS

Highway Enforcement Hours	2921
School Zone Enforcement Hours	443
DWI Reduction Hours	3360
General Program Delivered	82

### THE PROGRAM - A MESSAGE TO DIE FOR

#### OUR VISION

The GPD Traffic Safety Unit requests to partner with local high schools, businesses and parent teacher student organizations for each school year, with expectations that this program will continue to refine and grow in the future. Our vision for “A Message To Die For” is to create individual initiatives at each high school by working together with these private and public organizations for the overall goal of keeping our teens and roadways safe.

Motor vehicle crashes are the leading cause of death for American teens. Teen drivers, 16 -19 years old are four times more likely to be involved in a crash than an older driver. These crashes are preventable. The Greensboro Police Traffic Safety Unit is committed to lowering these numbers by educating teens using live crash scenarios and providing them with the information they need to avoid these preventable crashes. Together we can keep our teens and roads safe.

#### DWI ENFORCEMENT

The division as a whole is responsible for enforcing DWI laws, but the division has two officers whose primary focus is the enforcement of DWI laws. The officers’ DWI enforcement efforts resulted in 231 DWI arrests in the year 2019. The officers were recognized on several occasions at the annual MADD banquet for their efforts.

#### CRASH RECONSTRUCTION UNIT

The Crash Reconstruction Unit (CRU) handles follow-up investigation of all fatal and near-fatal motor vehicle crashes, as well as reported hit-and-run motor vehicle crashes. In addition, the CRU assists as requested in the investigation of serious-injury police vehicle crashes and other selected crash cases. The CRU maintains an on-call program so it can assist at any time. In 2019, they responded out on 52 incidents, 35 of them were fatalities. The CRU also advises other officers in motor vehicle crash reconstruction and investigation and is the agency’s lead unit in training for crash investigation and reporting. The CRU is the liaison with other agencies and units concerning motor vehicle crashes and accident-related traffic safety.

#### CANINE UNIT

The Canine Unit supports the department via the application of police service dogs trained in tracking, apprehension, building searches, article searches and explosive/narcotic detection in order to enhance officer safety and assist in evidence collection. In addition, the unit conducts frequent canine demonstrations intended to provide educational opportunities and enhance community relations. The canines and their handlers are certified through the International Police Work Dog Association (IPWDA) and the National Police Bloodhound Association.

#### MOTORCYCLE UNIT

There are motorcycle officers assigned to the Special Operations Division. They are attached to one of the Traffic Safety Units and report directly to the assigned Sergeant/Corporal of the affected unit. In addition to regularly assigned traffic enforcement activities, motor officers will be responsible for any educational programs and initiatives regarding motorcycle safety. Each officer assigned to operate a motorcycle must successfully complete an approved Police Motorcycle Operator Certification Course as soon as practical upon being assigned to the unit. One day per month will be designated for Motorcycle Skills Training.



## TRAINING DIVISION

The Training Division coordinates all the training opportunities for the department for sworn and non-sworn personnel. This training includes the yearly required State certification training which is usually an average of 24 hours per officer, OSHA training, specialized certification trainings and the Police Academy training.

Greensboro Police Department is one of a select few law enforcement agencies that host their own police academy. While the law enforcement certification requirements involve 640 training hours, the Greensboro Police Academy completes the required 640 hours plus another 108 hours of additional applicable training. This additional training includes more detailed hours on critical blocks of instruction covering Arrest, Search and Seizure/Constitutional Law, Communication Skills for Law Enforcement Officers, and Juvenile Law and Procedure. Additional blocks of instruction unique to the Greensboro Police Academy designed to better serve our community are City Code of Ordinance, De-Escalation Techniques, Effective Decision Making and Understanding Bias/Procedural Justice to name a few. Greensboro Police runs two academies a year with up to 40 trainees in each.

The Training Staff, with the assistance of department-wide instructors, host community education sessions to cover topics related to effective decision making related to use of force situations, procedural justice and understanding bias along. This training opportunity is heightened by the use of an interactive firearms simulator that allows the community to see the complexities of applying classroom instruction and hands on applications to resolve conflict and threats.

### TRAINING AREAS

LEGAL	POLICE PROCEDURAL	CIVIL
COURT	COMMUNICATIONS TECHNIQUES	INVESTIGATIONS
FIRST RESPONDER	FIRST AID, FIREARMS	HUMAN TRAFICKING
MENTAL ILLNESS & DISABILITIES	DRIVING	PHYSICAL FITNESS
SUBJECT CONTROL	ARREST TECHNIQUES	ETHICS



Topical areas of instruction involve:

- legal
- procedural
- civil
- court
- communication techniques and strategies
- investigations
- ethics
- first responder
- first aid
- firearms
- human trafficking
- mental illness and developmental disabilities
- driving
- physical
- subject control and arrest techniques.

The Training Division facilitates, at a minimum, 16,176 hours of training annually to sworn and non-sworn members of the department. Not included are the various specialized schools offered through the community colleges and other law enforcement training partners.

Each recruit in the Police Academy receives 990 hours of training, most academies are made up of 25 recruits to account for 24,750 hours of training per academy.

While the Training Division is comprised of 8 full time employees, the divisions is aided by 137 instructors, throughout other divisions in the agency, who assist in addition to their regular assigned responsibilities.

- legal update
- communication skills with persons in crisis
- CPR
- annual firearms qualification
- equality in policing
- active shooter response
- strategies to improve law enforcement interactions and relationships with minority youth
- NIBRS (National Incident Based Reporting System)
- handgun transition.

Lastly, the Training Division is a committed partner in other programs offered by the City, the department and organizations throughout our community, including but not limited to, the Citizens Academy, the City Academy, Community Classroom, Guilford College Criminal Justice Department, American Criminal Justice Association and many others. We commit ourselves to present and/or offer the most relevant training to our officers, our city and our community.

# VICE

The Vice Squad is responsible for the enforcement of vice laws and the investigation of vice activities of an organized or commercial nature such as gambling, prostitution, and liquor law violations.



## NARCOTICS

The Narcotics Squad is responsible for the investigation of illegal narcotic and controlled substance sales, possession and use, including illegal use of prescription drugs. It also conducts special education and enforcement programs targeted at drug abuse reduction.

## TACTICAL NARCOTICS TEAM

Tactical Narcotics Team (TNT) officers are responsible for the investigation of crime including, but not limited to, to open-air drug sales, street-level narcotic operations, violent criminal activity, gun crimes and prostitution.

## SEIZURES



**Stolen Vehicles Recovered**

**4172**



**Firearms**

**196**



**Gambling Machines**

**201**

## COMMUNITY ENGAGEMENT

Our work began in early 2017 with a trip to New York with police chiefs from bureaus across the country, to discuss the Opioid Crisis and share ideas on what is being done. In partnership with the Community Engagement division, we created an educational campaign to share the role of the Department in the epidemic and spoke to almost 400 people over the course of the year. We partnered with multiple community agencies to stay in tune with community needs and tracked legislation pertaining to Opioid misuse. We have promoted the use of medicine drop boxes, worked with physicians and pharmacies on prescription fraud and worked with crime stoppers to address concerns, open-air drug sales, street-level narcotic operations, violent criminal activity, gun crimes and prostitution.

# gun stoppers



**GREENSBORO • GUILFORD  
crime stoppers**



On February 28, 2017 the Greensboro Police Department, in partnership with the Greensboro/Guilford Crime Stoppers Program, Inc., launched the ‘Gun Stoppers’ program to encourage people to report illegal weapons in our city. Police Chief Wayne Scott announced the initiative at the “Safer City” Summit on January 31 part of a city-wide effort to reduce violence involving firearms.

Using the resources and methods of the non-profit Crime Stoppers program, people can submit anonymous tips about firearms possessed by felons, stolen guns, firearms used in crimes, and guns deemed illegal under North Carolina law or federal law. The Gun Stoppers program will pay a minimum of \$250 cash reward for anonymous tips resulting in the arrest of a person with an illegal gun and/or seizure of an illegal firearm by the Greensboro Police Department or the Guilford County Sheriff’s Office.

In order for a tip to qualify for the Gun Stoppers program, the informant must mention that there is a firearm. The tipster gives details about criminal activity involving a firearm(s) where the suspect is either possessing the firearm illegally or the firearm is illegal itself (stolen, altered). In some cases, the suspect may be using the firearm in connection with other crimes (selling drugs, robbery, assault, etc.) When the tip mentions a firearm, Gun Stoppers money is used when the tip is returned as Valid. If the tip does not mention a firearm, it will be classified as a regular Crime Stoppers tip and paid through normal Crime Stoppers budget funds.

## GUN STOPPERS STATISTICS 2019

<b>276</b>	<b>Number of Tips Received</b>
<b>128</b>	<b>Number of Firearms Recovered</b>
<b>90</b>	<b>Number of Cases Solved</b>
<b>106</b>	<b>Number of People Arrested</b>
<b>340</b>	<b>Number of Felony Charges</b>
<b>\$176,547</b>	<b>Amount of Cash Seized</b>
<b>\$547,775</b>	<b>Value of Drugs Seized</b>
<b>\$150,727</b>	<b>Value of Property Recovered</b>



## CONTACT **US**.....

---

**Address:**

100 E Police Plaza  
Greensboro, NC 27402

**Phone:**

Emergency: 911  
Non-emergency: 336-373-2222  
Crime Stoppers: 336-373-1000

**Web:**

[www.gsopd.org](http://www.gsopd.org)