

APRIL

The City of Greensboro's Inspection Division is pleased to announce the implementation of *APRIL* (Automated Attendant for Permits, Plan Review, and Inspections). *APRIL* will provide callers with 24-hour access to schedule building, electrical, mechanical & plumbing inspections and even give you the option to leave a message for the inspector. *APRIL* will also allow access to cancel inspections and to check the status of permits and of plan review.

To operate this system, you must have a touch-tone telephone. Additionally, to schedule inspections, you will need to have the seven digits permit number, which you will find on the permit card. Contractors will need their pin number. Calls to *APRIL* can be made from your home, office, job site, or vehicle. You have the flexibility of scheduling your inspections to suit your needs. During normal business hours*, you can still call Building Inspections for assistance with other matters, but all inspection requests should be made using *APRIL*. Inspection requests must be made by 8 pm the previous business day of the inspection request date.

APRIL will guide you through each step of the process. However, in this pamphlet we have listed the main menus for the Inspection line (336) 373-2400. Once you become familiar with this system, you will find that it is not necessary to wait for the entire message (or directions) to be completed before entering a command.

APRIL's Main Menu

You can reach APRIL for inspections, permit & plan review information by calling (336) 373-2400 from any touch-tone telephone. Select from the following options:

Press 1 to request an inspection.

Press 2 to cancel or reschedule an inspection.

Press 3 to obtain inspection results.

Press 4 to check plan review status.

Press 0 to speak to department staff.

Press * to hear general information about APRIL system.



Automated Attendant for
Permits, Plan
Review,
Inspections

What is *APRIL*?

APRIL is an automated response system, which will:

1. Schedule inspection appointments for building, plumbing, mechanical & electrical. Call (336) 373-2400.
2. Provide you with information regarding the status of your permit or plan review. Call (336) 373-2400.

Engineering & Inspections Department
Inspections Division
PO Box 3136
Greensboro, NC 27402-3136
Phone (336) 373-2400
Fax (336) 333-6056

Your comments are welcomed. Any contractor or home owner desiring instructions on the use of *APRIL* should call (336) 373-2155.