ROUTE 12A Southtown Connector

Monday–Friday

OUTBOUND TO OSBORNE ROAD					INBOUND TO CHESHAM DRIVE		
1 CONNECT Elmsley. & Chesham	2 Elmsley @ Walmart	3 Vandalia @ Benchmark Square Shopping Center	4 Vanstory & Michelle (Mall)	5 Osborne @ Hemphill Library	6 Glendale & Randleman	7 Elmsley @ Walmart	1 Elmsley & Chesham
AM							AM
5:15	5:16	5:18	5:25	5:58	6:07	6:12	6:14
6:25	6:28	6:34	6:44	6:53	7:02	7:07	7:09
7:25	7:28	7:34	7:44	7:53	8:02	8:07	8:09
8:25	8:28	8:34	8:44	8:53	9:02	9:07	9:09
9:25	9:28	9:34	9:44	9:53	10:02	10:07	10:09
10:25	10:28	10:34	10:44	10:53	11:02	11:07	11:09
11:25	11:28	11:34	11:44	11:53	**12:02**	**12:07**	**12:09**
PM							PM
12:25	**12:28**	**12:34**	**12:44**	**12:53**	**1:02**	**1:07**	**1:09**
1:25	**1:28**	**1:34**	**1:44**	**1:53**	**2:02**	**2:07**	**2:09**
2:25	**2:28**	**2:34**	**2:44**	**2:53**	**3:02**	**3:07**	**3:09**
3:25	**3:28**	**3:34**	**3:44**	**3:53**	**4:02**	**4:07**	**4:09**
4:25	**4:28**	**4:34**	**4:44**	**4:53**	**5:02**	**5:07**	**5:09**
5:25	**5:28**	**5:34**	**5:44**	**5:53**	**6:02**	**6:07**	**6:09**
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9:25	**9:28**	**9:34**	**9:44**	**9:53**	**10:02**	**10:07**	**10:09**
10:25	**10:28**	**10:34**	**10:44**	**10:53**	**11:02**	**11:07**	**11:09**
11:25	**11:28**	**11:34**	**11:44**	**11:53**	12:02	12:07	12:09

Saturday

OUTBOUND TO OSBORNE ROAD					INBOUND TO CHESHAM DRIVE		
1 CONNECT Elmsley. & Chesham	2 Elmsley @ Walmart	3 Vandalia @ Benchmark Square Shopping Center	4 Vanstory & Michelle (Mall)	5 Osborne @ Hemphill Library	6 Glendale & Randleman	7 Elmsley @ Walmart	1 Elmsley & Chesham
AM							AM
6:25	6:28	6:34	6:44	6:53	7:02	7:07	7:09
7:25	7:28	7:34	7:44	7:53	8:02	8:07	8:09
8:25	8:28	8:34	8:44	8:53	9:02	9:07	9:09
9:25	9:28	9:34	9:44	9:53	10:02	10:07	10:09
10:25	10:28	10:34	10:44	10:53	11:02	11:07	11:09
11:25	11:28	11:34	11:44	11:53	**12:02**	**12:07**	**12:09**
PM							PM
12:25	**12:28**	**12:34**	**12:44**	**12:53**	**1:02**	**1:07**	**1:09**
1:25	**1:28**	**1:34**	**1:44**	**1:53**	**2:02**	**2:07**	**2:09**
2:25	**2:28**	**2:34**	**2:44**	**2:53**	**3:02**	**3:07**	**3:09**
3:25	**3:28**	**3:34**	**3:44**	**3:53**	**4:02**	**4:07**	**4:09**
4:25	**4:28**	**4:34**	**4:44**	**4:53**	**5:02**	**5:07**	**5:09**
5:25	**5:28**	**5:34**	**5:44**	**5:53**	**6:02**	**6:07**	**6:09**
6:25	**6:28**	**6:34**	**6:44**	**6:53**	**7:02**	**7:07**	**7:09**
7:25	**7:28**	**7:34**	**7:44**	**7:53**	**8:02**	**8:07**	**8:09**
8:25	**8:28**	**8:34**	**8:44**	**8:53**	**9:02**	**9:07**	**9:09**
9:25	**9:28**	**9:34**	**9:44**	**9:53**	**10:02**	**10:07**	**10:09**
10:25	**10:28**	**10:34**	**10:44**	**10:53**	**11:02**	**11:07**	**11:09**

How to plan your trip

To successfully use GTA's extensive network or transportation services, you merely need to know:

- Where you are and where you are going.
- What time you need to be there.

1. First, find the route that serves your present location and your destination.
2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.
3. Finally, trace the times backwards to your current location. This is the time you need to be at the bus stop to board your bus.
4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards.

Please note that the stops represented on the schedule are "timepoints" used to pace the bus progress along the route. There are additional stops in between the timepoints, averaging every other block. You may need to estimate your departure and arrival times in between timepoints.

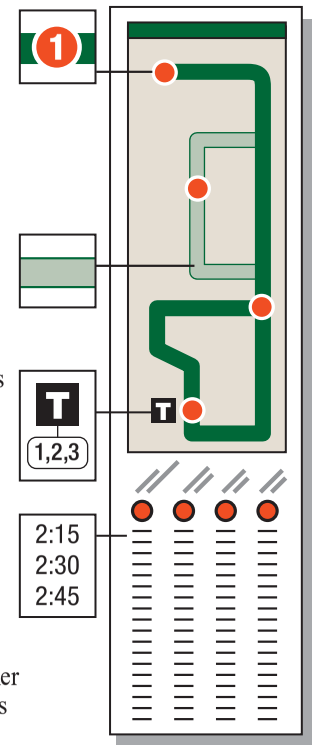
How to read the maps and schedules

The bus stops here at the times listed below the symbol in the schedule. The numbers on the map represent scheduled timepoints; other stops are served between the timepoints.

The bus travels here sometimes. See schedule for trips that travel this route variation.

The connection point shows where routes intersect and transfers to other routes may be available.

The timetable shows the time that the bus is scheduled to depart or arrive. Light times are A.M.; **bold times are P.M.** Times are approximate and depend on traffic and weather conditions. Arrive at the bus stop 4-5 minutes early.



About GTA

Greensboro Transit Agency operates 16 Weekday, 15 Saturday and 7 Sunday routes serving close to 1,100 bus stops in the area. GTA is operated by the Greensboro Department of Transportation through the Public Transportation Division. Greensboro Transit Advisory Commission (GTAC) meetings are held monthly at the GTA Administrative Offices. For a list of meeting dates, visit ***www.ridegta.com.***

Higher Education Area Transit (HEAT) service is provided in partnership with local colleges and universities. HEAT routes provide extended services for college students and the general public. Students of partner schools can ride any HEAT or GTA service fare free using a school-issued HEAT fare card or student ID card. For more information on HEAT, visit ***www.rideheat.com***

Most GTA routes begin and end at the J. Douglas Galyon Depot, 230 E. Washington Street. There, passengers can connect with other transit services such as Piedmont Authority for Regional Transportation (PART), Greyhound and Amtrak.

For eligible riders who have a disability that prevents them from using accessible GTA services, Specialized Community Area Transportation (SCAT) offers curb-to-curb and door-to-door service in specially equipped vans. For more information on SCAT or to receive a SCAT rider's guide, contact GTA at 336-373-2634.

The primary goal of GTA is to meet your transportation needs, but we always strive to exceed your expectations of public transportation. Your feedback is important to us. If you have a comment about your experience, please contact:

Greensboro Transit Agency
223 W. Meadowview Road, Greensboro, NC 27406
Phone: 336-373-2634 • Fax: 336-373-2809

GTA SERVICE HOURS (may vary by route)

Monday - Friday, 5:15 AM to 11:30 PM
Saturday, 6:00 AM to 10:00 PM
Sunday , 6:00 AM to 6:00 PM

GTA bus service does not operate on:

Thanksgiving Day, Christmas Day, New Year's Day and other dates as announced. GTA does operate on Memorial Day, July 4th and Labor Day.

Rider Rules & Etiquette

- Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.
- GTA policy requires appropriate dress while on the bus and GTA property that forbids sagging pants and revealing tops. Violators will be asked to adjust their clothing or leave the property.
- Trained guide and other service animals assisting persons with disabilities are gladly welcomed on our buses and may sit with their owner anywhere including seats. All other animals are prohibited.
- Passengers may board with up to four carry-on items per passenger.
- Please refrain from eating and drinking while on board GTA vehicles. Food and drink in closed containers are permitted but should not be opened on the vehicle.

- Smoking is not allowed at any time on board GTA vehicles including traditional and electronic cigarettes and cigars. Smoking is allowed at the Depot in designated areas.
- Standing or sitting in the stairwells is not permitted at any time. Standing passengers must remain behind the standee line whenever the bus is in operation.
- Passengers must use headphones when listening to portable electronic devices. Please keep the volume at a reasonable level to avoid disturbing others. Also, be mindful of your volume when talking with fellow passengers or on the phone.
- Please save the seats towards the front of the bus for the elderly and persons with disabilities. There is a designated area for wheelchairs on each bus. Also during crowded trips, offer your seat to others who may have a more urgent need to sit down.
- Have your fares and passes available when boarding the bus. Waiting for passengers to search for fares can result in delays for you and other riders.
- For everyone's safety and comfort, please take a seat on the bus if available.

Copies of this document are available in accessible formats upon request. Information is subject to change. Please call GTA for the most current information.

Keeping Up With Your GTA

At Greensboro Transit Agency, we know you need the latest information to make the most of your trips. Complimentary route maps and schedules are available wherever passes are sold, including:

- J. Douglas Galyon Depot
  236-C E. Washington St.
- Greensboro Transit Agency
  223 W. Meadowview Rd.
- Melvin Municipal Office Building (City Hall)
  300 W. Washington St.
- and all Greensboro Public Libraries

CONTACT US

You can contact and be contacted by GTA using any of the following methods:

Phone: Call Customer Service at 336-335-6499.
Hours are 6:00AM - 9:30PM M-F, 7:00 am - 9:00 pm Sat., 7:00 am - 6:00 pm Sun.

Website: See the latest updates and use our contact form at www.ridegta.com.

Cell Phone Text: Be the first to receive transit information by following us on Twitter. Send *follow gtaheat* to 40404 or visit www.twitter.com/gtaheat

Customer Comments: Welcomed by submitting comment cards available on all buses or through the GTA website.

Weather Delay Information: In addition, weather related information is normally available on WFMY News 2 and WGHP Fox 8 television.

GTA Transloc Bus Tracker: Get real-time bus locations, bus stop arrival countdowns and service announcements by visiting gtaheat.transloc.com or download the iOS/Android app.

We also welcome your input during our **GTAC** and **public meetings**, and by attending our **Service Evaluation Committee** (once per quarter). Visit ridegta.com for dates and other information.

GTA Title VI Notice/Reasonable Modifications

Greensboro Transit Agency complies with federal laws that prohibit discrimination against people because of their race, color or national origin, disability, and in some cases, sex, age or low income status. View our full Title VI Notice to the Public on board buses, in the ride guide and at ridegta.com. Information on reasonable modification requests are available at ridegta.com or by calling (336) 373-2182.

Fare Information

SINGLE RIDE CASH FARE/PASS

Adult	$1.50
Discount	$0.75
Child (5 Yrs. Old or younger)	Free
Transfer	Free

GTA-issued change cards, GO pass and HEAT student ID/passes also accepted.

MULTI-RIDE PASSES

All Day Pass	$4.00
Discount All Day Pass	$2.00
Adult 31-day Pass	$58.00
Discount 31-day Pass	$29.00

Discount Passes

Purchase and use of GTA discount passes will require the presentation of a GTA Discount Identification Card. This free ID is available by visiting the Depot ID office during the following times:

Tuesdays, Thursdays & Fridays 10 am – 2 pm

You will need to provide the following documents to receive your card: Government-issued ID or Drivers License (Senior discount). In addition, a current Medicaid or Medicare card must be presented for the Medicaid/Medicare discount or for Veteran discount, qualifying identification.

GO pass

Save time and money by paying your fare with your GTA GO pass... a rechargeable fare card accepted on all GTA and HEAT buses.

Available wherever GTA passes are sold!

For more detailed information on GTA services, please call our Customer Service Operator at (336) 335-6499 or visit www.ridegta.com.

GTA The Way To Move

Route 12A

MONDAY – SATURDAY

Southtown Connector

MOVING YOU TO:

- Benchmark Square
- Hemphill Public Library
- Holden Crossing
- Elmsley Square/Walmart
- Four Seasons Town Centre
- Wet N' Wild Emerald Pointe
- Connections with GTA Routes 2, 12 & 13

Featuring NC's first battery-electric buses placed into municipal service

336.335.6499
www.ridegta.com
Effective August 2019