

From: [Albritton, April](#)
To: [Keys, Jake](#)
Subject: FW: Feb 10 Council Updates
Date: Wednesday, March 8, 2023 1:42:53 PM
Attachments: [GSO HIN 2016 2020 Top 25 intersections.pdf](#)
[Memo Doorway Demobilization Update.pdf](#)

Hi Jake,

Tai would also like these added to the City Managers Update page.

From: Jaiyeoba, Taiwo <Taiwo@greensboro-nc.gov>
Sent: Wednesday, March 8, 2023 10:29 AM
To: Albritton, April <April.Albritton@greensboro-nc.gov>
Subject: FW: Feb 10 Council Updates

From: Jaiyeoba, Taiwo <Taiwo@greensboro-nc.gov>
Sent: Friday, February 10, 2023 4:41 PM
To: CMO <CMO@greensboro-nc.gov>
Cc: Department Heads <DH@greensboro-nc.gov>; Caesar-Crawford, Latoya <Latoya.Caesar-Crawford@greensboro-nc.gov>; Harrison, Danielle <Danielle.Harrison@greensboro-nc.gov>; Hicks-Few, Maria <Maria.Hicks-Few@greensboro-nc.gov>
Subject: Feb 10 Council Updates

Mayor & Council (bcc):

Good afternoon! Below are summary updates on several (15) items of interest:

1. **Loose Leaf Collection**
2. **Strategy Session Follow Up**
3. **Chief Thompson's Upcoming Community Meetings**
4. **Hampton Elementary School**
5. **GTA's Contractor Secures CBA**
6. **Elm Street Rail Quiet Zone**
7. **Parking Plan Update**
8. **Bellemeade Deck Repairs**
9. **Safe Streets For All Award**
10. **Crash Assessment Procedure**
11. **Vision Zero Annual Update (see *attachment*)**
12. **Doorway Project and Safe Parking (see *attachment*)**
13. **Shelter Capacity**
14. **State of the City**
15. **Non-Discriminatory Ordinance (NDO): Next Steps**

Loose Leaf Collection

We are making progress on this discussion internally. We will be presenting strategies for addressing loose leaf collection to the Sustainability Council on February 13. We will return to Council afterwards with some recommendations.

Council Strategy Session Follow-Up

At the work session of February 16, we will present to Council a Strategy Framework for your discussions. This Framework is a result of your discussions on February 2-3 relative to our why, vision, aspirational goals, priorities, policies and mission.

Chief Thompson’s Upcoming community meetings

Chief John Thompson will host a series of community meetings beginning February 20th and continuing through March 9th. These meetings will start at 6pm and conclude at 7pm. Below are the dates and locations of the meetings:

Location	Date	Address
Barber Park Events Center	February 20 th	1502 Barber Park Drive 27401
Lindley Center	February 23 rd	2907 Springwood Drive 27403
Glenn McNairy Library	February 27 th	4860 Lake Jeannette Road 27455
Peeler Center	March 2 nd	1300 Sykes Avenue 27405
Griffin Center	March 9 th	5301 Hilltop Road 27407

Hampton Elementary School

On Tuesday, February 7, Guilford County Schools (GCS) transferred the 16-acre site to the City of Greensboro. Once Council officially receives the property, our staff will begin an outreach effort to solicit community input on the highest and best use of the site. If you recall, you approved a \$250,000 ARP allocation to this project.

GTA’s Contractor Secures CBA

Last night the unionized employees of Greensboro’s transit operations contractor RATP-Dev ratified a three-year Collective Bargaining Agreement. The agreement includes adjustments in wages, the addition of the Juneteenth holiday, and improved insurance and leave benefits and will be retroactive to January 1, 2023.

Elm Street Rail Quiet Zone

A professional services contract has been executed with WSP to complete the data collection and submittal to the Federal Rail Administration (FRA) to request a quiet zone at the Elm Street Rail Crossing. Work will kick off next week.

Parking Plan Update

The consultant team is making progress on data collection for the existing conditions report and structural evaluation report. A survey draft is under review and will be ready for distribution to stakeholders later this month. The ‘quick wins’ identified in November are moving forward on

several fronts: The pressure washing contract has been awarded, but there has been a protest filed by one of the bidders. We are working to bring that to a close now. Painting in select areas of Bellemeade Deck are complete and the rest of the decks will have select paint treatments completed once the pressure washing is completed. Work on launching the downtown Trolley is progressing, and a relaunch of the Parkmobile application will occur later this month.

Bellemeade Deck Repairs

The shoring work was completed last week, allowing the assessment of damage, recommended approach for repairs and cost estimate work by SKA to begin. Updates will be provided as we learn more.

Safe Streets For All Award

The US DOT has awarded the Greensboro MPO a \$75,000 grant to expand Greensboro's Vision Zero work to the parts of Guilford County and other jurisdictions that participate in the MPO. These funds will be used to create a comprehensive safety plan with a special focus on transportation safety equity and community engagement. The award is one of 510 awards made nationwide. For more information about the grant program, visit www.transportation.gov/grants/SS4A.

Crash Assessment Procedure

Over the past week, Greensboro experienced several serious vehicle crashes, some tragically resulting in fatalities and another involving a GTA fixed route bus. When a serious or fatal vehicle crash occurs, GDOT's safety engineers review the details of the crash and complete an investigation to identify if there are changes to the roadway and associated infrastructure that should be made to improve the safety of the location.

Vision Zero Annual Update

Our vision zero data team has completed their updated 5 year analysis of serious and fatal crashes for 2016-2020. This information will be updated as those years become available. A map of the high injury network and table of the top 25 intersections for serious crashes is attached. Our analysis work will begin on these intersections to identify improvements and funding opportunities for implementing the improvements. There are a number of critical findings:

- **3%** of the roadway network accounts for 44.6% of all serious and fatal crashes
- **65%** of all serious and fatal crashes occur on thoroughfares or collector streets
- **41%** of all serious and fatal crashes occur on roads with shared center turn lanes
- Serious and fatal crashes peak at 3:00 pm and 10:00 pm

Doorway Project and Safe Parking

Please find attached a memo outlining the Physical Demobilization Plan for the Doorway Project, as well as, transition plan for Safe Parking. Housing and Neighborhood Development is in the process of identifying other housing solutions for the guests at The Doorway Project and Regency Inn.

Below is the current plan in place, which is underway and subject to change over the next 6 weeks due to specific client needs and as alternative housing solutions are solidified. Agencies who provided referrals to Doorway have also been working with their clients one-on-one, to identify permanent housing solutions, including but not limited to rapid re-housing, hotel assistance,

emergency shelter, and veteran housing/assistance in partnership with TSC. The transition plan is scheduled to start on **March 1, 2023** to begin moving residents to alternate housing solutions. This transition will be done in partnership with CoC partner agencies. All guests will have moved out by *March 31, 2023*, in order to start the breakdown of the site.

Below are the latest statistics of those served through Doorway Project and Safe Parking, as of Monday, February 6th:

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Doorway Project

Current Statistics:

- **47** beds currently in use
- **9** # available for use
 - Please note, that in partnership with the CoC, we have to allow ample time for a partnering agency to locate their client for placement.
- **7** # of client intakes to be completed between 1/27 and 1/30

Safe Parking

Current Statistics:

- **15** # of unique vehicles served
- **25** # of individuals served (21 adults/4 children)
- **7** Average # of cars served nightly

Shelter Capacity

Housing and Neighborhood Development requested capacity information from all shelter providers. Any provider below 100% was asked to provide a written response as to their status. Below are the capacity statistics of respondents:

Greensboro Urban Ministry – Pathways Center, operating at 100% capacity. 16 family units are non-congregate. Never operated below 100% during the pandemic.

The Servant Center – operating at 100% capacity

Family Service of the Piedmont – operating at 100% capacity

Room at the Inn – operating at 100% capacity

Greensboro Urban Ministry – Weaver House, operating at 50% capacity based on CDC/HUD guidance. Currently, they have 40 male beds, 8-9 female beds filled, leaving 44 male beds and 7-8 female beds unoccupied. They test each potential new resident prior to admission and continue to have residents and staff test positive, so they limit the number of residents in the shelter for safety. They do have plans, with help of City ARP funds, to replace their HVAC system to improve air circulation and filtration. That project will begin as soon as the supply chain for the equipment allows. They will continue to monitor capacity and follow HUD, CDC, and Guilford County DHHS recommendations.

The City provides \$40,000 in support to Weaver House.

YWCA – Stated they are working to get back to 100% capacity but are experiencing staffing strain and shortages. Currently, they have 3 families in shelter and anticipate 3 more by this week. They have one space that is offline pending a roof repair. According to our records, they have 35 beds

total and had been operating at 50% capacity since COVID. Their 35 bed count is total beds and are allocated based on family size. Historically, YWCA capacity allows for 9-10 families at any point.

The City provides \$35,000 in support to YWCA.

We do not have the authority to mandate that any shelter operate at full capacity, as there is no specific related requirement in shelter contracts. We have advised that there is substantial concern that beds are unoccupied. The 50+ single individual beds and multiple family beds that are empty places significant strain on the system.

State of the City

Next week, you will receive a “Save The Date” email for March 30 at 4pm, Piedmont Hall. This will feature a presentation by Mayor Vaughan and Council members while hosting a panel of speakers: Boom, Toyota, PrintWorks Development and the City Manager.

Non-Discriminatory Ordinance (NDO): Next Steps

- Take cases with the understanding that the complainant *may* elect to navigate the hearing process with an end result of a cause/no cause finding. Cause finding will result in \$500 fine to the respondent.
- Take cases with the understanding that both the complainant and client *may participate in a voluntary conciliation process*. The conciliation action is designed to make the aggrieved party whole *without* a leveraging tool. The City staff serves only as a mediator, similar to the Landlord Tenant Process, and therefore maintains no authority to enforce the agreement.
- Per conversation with the Legal Department, we will draft a conciliation document that explicitly outlines that participation is voluntary and that the City does not possess the authority to enforce the agreement. Legal will vet the document, approve it, and it will be the standing tool for conciliation processes. Conciliation may yield the following:
 - Refunds (with or without additional monies for inconvenience)
 - Extension of services/offer of items beyond the original value of exchange (i.e. free tickets for multiple shows, or unlimited access passes)
 - Letter of apology etc.
- Finally, the staff will be prepared to share the finalized Open Door GSO campaign, as a mechanism of partnership and discrimination prevention by the first week of March. The launch of campaign will invite downtown Greensboro business for partnership as an initial effort.

I know this is a lot to digest but please let us know if you have any questions for us.

Thank you!

Taiwo Jaiyeoba

City Manager

City of Greensboro

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